

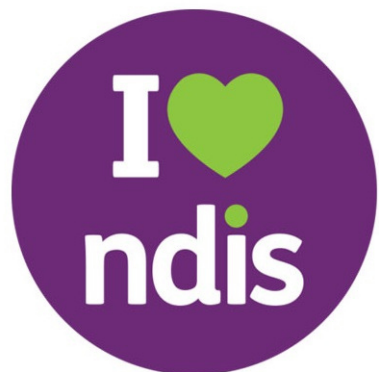
# ABOUT US

We are an independent disability, aged care and mental health service provider focusing on high quality supports in a safe, dignified and caring environment. Our support professionals strive to improve the lives of our clients through empowerment and connection to community and services.

Cairns Quality Care employ hard working individuals who are actively changing people's lives for the better. We have an intensive staff screening process ensuring all our support professionals are provided with regular training, specific guidance and knowledge to assist the goals of our clients.

We strive to make a positive difference in their lives and go the extra mile to ensure we tailor our services in line with their needs.

"People may forget what you say & forget what you do, but they will never forget how you make them feel" - Maya Angelou



*Our VISION is to provide tailored support through continued encouragement enabling individuals to reach their full potential regardless of their age, ability or cultural background.*

*Our MISSION is to enable a reflective culture that promotes aspiration and growth. We want to demonstrate how we value individuals and enhance their quality of life.*

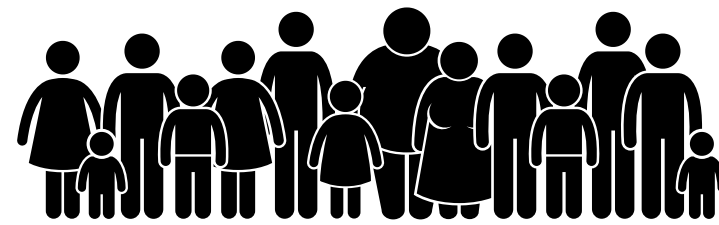
*Our VALUES align with our care points:*

*Compassion & support*

*Acceptance of others*

*Respect is earned & offered*

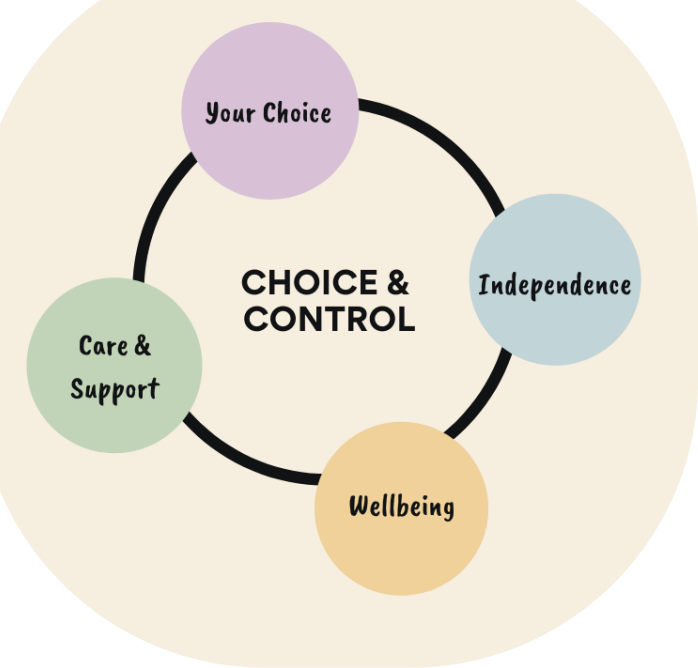
*Empathy starts with simply listening*



There is ability in every disability



**EMPOWERING  
PEOPLE LIVING  
WITH DISABILITY  
THROUGH  
CONNECTION TO  
COMMUNITY &  
SERVICES**



## OUR COMMITMENT

'Your plan, your way'

### PERSON-CENTRED SUPPORTS

Each participant accesses supports that promote, uphold & respect their legal & human rights & is enabled to exercise informed choice & control. The provision of supports promotes, upholds & respects individual rights to freedom of expression, self determination & decision-making

### INDIVIDUAL VALUES & BELIEFS

Each participant access supports that respect their culture, diversity, values & beliefs

### PRIVACY & DIGNITY

Each participant accesses supports that respect and protect their dignity & right to privacy

## IMPORTANT QUALITIES

We strive to provide honest advice & guidance. Assisting clients/participants who require care & support by putting their needs first. We are proud to be a non-for-profit service provider & we keep our team connected no matter where we work.

## YOU CAN CHOOSE WHO PROVIDES YOUR SERVICES & SUPPORTS

### OUR FOCUS

We give you more control & choice of support services. Our focus is to support you every step of the way and make things simpler for you to achieve. Through determination & commitment, we recognize the value of each individual participant through the highs & lows.

Providing high quality support in a safe, dignified & caring environment



## OUR PRODUCTS & SERVICES

- Personal grooming
- Hygiene care
- Meal preparation
- Overnight support
- General cleaning
- Travel & transport
- Yard maintenance
- Community engagement & access



07 4032 3072



[admin@cairnsqualitycare.com](mailto:admin@cairnsqualitycare.com)



[www.cairnsqualitycare.com](http://www.cairnsqualitycare.com)