



Inc.

HOMESearch SERVICE – FAQ'S

DISCOVER A NEW LEVEL OF HELP TO BUY



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HomeSearch...

...questions and answers

How does it work?

Whatever service you choose, the service has key fundamental purposes in mind, to find you a home, to reduce stress, to speed up the home buying process and to save you time and money. In practice, all we need is to know is your requirements, your situation and some further details to enable us to strengthen your position as a buyer. Depending on which of the three levels of service you decide, will determine how much more we can do to assist you.

What are the charges?

Each level of service comes with a small upfront fee and in some cases a fee payable on completion, further details are available by request.

Why are there charges?

HomeSearch differs from what you might expect by registering with an estate agent or signing up to alerts, it is much, much more than that. A great deal of time will be taken to understand your requirements, to gain the necessary information to strengthen your position as a buyer and to hunt out your perfect property, hence the up front fee. For our Progress and Plus services we will continue to aid your move all the way to completion, acting as your personal agent throughout, which will mean a great deal of time spent on progressing the purchase and liaising with many other property professionals to ensure a seamless transaction.

Do I have to use HomeSearch?

No, not at all, we will be listing a number of properties for sale in the coming months and you are more than welcome to register with us at no charge at all.

Can I use other services?

Yes, this is one of the main reasons we have an upfront fee, you are free to use any other service similar to HomeSearch whenever you like.

What if I find a property myself?

That's great news! HomeSearch Provider is set up as a single one off fee, so no further fees will be payable, in regard to Plus and Progress it is totally up to you if you wish to continue use the service to progress the sale, all we ask is that you keep us in the loop!



How does HomeSearch work to find me off market opportunities?

In the most simple terms, we will find you an off market opportunity to purchase your dream home by deploying a number of methods. We will visit the property and provide a market valuation and then encourage the seller to gain at least one further opinion of value to safeguard their position. Once we have agreed a sales price with the seller we will arrange for you to view and take it from there!

If you do not wish to purchase the property, the sellers will be given the option to openly market the property with CS inc.

What information do I need to provide?

So that we can present you to an agent and seller in the best possible light, we will need to have the contact details of your selling agent, if applicable, identification for money laundering purposes, proof of funds, or deposit funds and information, details of your solicitor or conveyancer, financial advisor and surveyor, alongside evidence of funding, such as an agreement in principle, if applicable.

We can help with quotations in all instances and will ask you to speak to our in house financial advisor, if needed, to add a further layer to qualifying any offer that you make.

Do I have to use any of your recommendations?

No, you are not obliged to use any service that we recommend, we do not have any interest in conditional selling and offer these only to assist you with your move.

Does CS inc. benefit from recommendations?

In the interests of complete transparency, yes, on occasion CS inc. will earn additional income when referring you to another firm.

How does CS inc. handle my information?

We treat your privacy seriously and would only release your details, and details of your position with your expressed written confirmation, all information is held safely and securely at all times. We assume on instruction that you are happy for us to release your contact details and information about your search and position to other agents, however, if you are not happy to do so, please let us know.

We may also look to market the services of the firm by using case studies, when this is the case, we will always seek your permission prior to doing so.

Further questions...

You might still have some questions and queries and that's just fine. Just get in touch by phone on 01903 350350, or email cs@csinc.uk.

We're looking forward to helping you find your dream home...