

Network Detective

IT ASSESSMENTS & REPORTING

Looking for more information? Visit the Resources page for videos, eBooks, whitepapers and more!



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IT Assessments Made Fast & Easy

Network Detective is the industry-leading IT assessment tool used by thousands of managed service providers to prospect and close new business, create new revenue-generating services, demonstrate value to customers, and streamline service delivery. Network Detective goes way beyond just network discovery and documentation to provide real “value-added intelligence” to your IT Assessments. Our proprietary data collectors compare multiple data points to uncover hard to detect issues, measure risk, provide recommended fixes, and track remediation progress.

Run Non-Intrusive IT Assessments On-Site, in Less Than an Hour

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Unlike any other IT assessment product, there are no agents, probes or software to install. The small executable scan files run from a thumb drive plugged into any computer in the domain. In most cases the scans complete in well under an hour. So while you're walking around the prospect site, taking notes and making your pitch, Network Detective diligently gathers a mountain of network data and saves it in a safely-encrypted file on your thumb drive. When complete, it leaves no "traces" of your activity, no conflicts with other applications, no firewall issues, and nothing to remember to uninstall.

If You Can't Measure It, You Can't Improve It

Network Detective's proprietary Risk Scoring algorithm not only uncovers threats to the network but assigns them a Risk Score based on network impact. The Risk Score allows you to prioritize the remediation of individual issues and measure network health over time. Your clients may not be able to get all the complicated technical jargon but they will better appreciate your services with easy to understand tables and graphs showing monthly improvements to their network.

Content, Graphic Design, and Proofing, Oh My!

Few of us are good writers, graphic designers and editors rolled into one. Even if you have these skills, do you really want to

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spend your day formatting reports and presentations? Techs and engineers are great at network support but could use a helping hand when preparing customer deliverables. Network Detective produces professional looking reports, designed to communicate the value of the incredible services you deliver. The reports tell your story in a straight forward way, branded with a look-and-feel that reflects your style and business image. All done at the push of a button or two!