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Warranty information

Labour Warranty – 3 Months

- A 3-month warranty applies to the specific job completed.
- Any issues not related to the original repair/issue will be treated as a new job and charged accordingly.

Parts Warranty – 12 Months/Supplier Warranty

- CDS Appliance Services only uses new parts, supplied by the manufacturer/ OEM suppliers.
- In cases where new parts are unavailable (particularly for older appliances) or uneconomical, we may suggest reconditioned parts.
- The decision to use reconditioned parts is entirely up to the customer. Please note that reconditioned parts are sold **as-is** and are **not covered under any warranty**.

New Appliances

- All new appliances come with the manufacturer's warranty.

Warranty Claims Assistance

- CDS Appliance Services will assist customers in contacting manufacturers or suppliers and lodging warranty claims.
- However, the final decision on whether a warranty applies lies with the manufacturer or supplier.

Supplier Warranty Links

- We source most of our new appliances from major suppliers. Their warranty policies can be accessed via the links below:

The Good Guys: <https://www.thegoodguys.com.au/product-faults-and-consumer-guarantees#the-good-guys-refund--warranty-policies>

Appliances Online: <https://www.appliancesonline.com.au/article/return-policy/>