

BEST IDEA ACTION PLAN



1 Goal Setting and Getting PEF402	4 Communicate with Influence LDR401	7 Demonstrate Leadership LDR411	10 Critical Thinking At Work CRT411
2 Leaders are Learners PEF403	5 Lead Difficult Conversations LDR413	8 Leading Top Teams XTW401	11 Better Customer Experiences OPS404
3 Lead Operational	6 Better Hiring and	9 Communication	12 Lead Continuous
Plans OPS402	Development LDR521	At Work XCM401	Improvement STR502

Name:	Organisation:	
Date:	Manager's name:	
Training Topic:	Accountability Partner:	
2 Assessment Traits Most	Likely to Contribute to Success & Well-being:	
Learning Goals	1	RPL EVIDENCE 1. 2. 3.
Key Concepts from Toda	ay's Session: [From the Videos / Speakers / Facilitat	or / Group Discussions]
Best Implementation Ide	a from Today's Session: [One Action Idea Within Yo	our Influence]
Expected Business impa	act: [Revenue Gains/Cost Savings/Time/Talent Save	d] Estimated 12 Month Impact
Action Steps [Make the f	first Step Easy & Attractive]	Expected Completion Dates
1. 2. 3.		
RESOURCES REQUIRED	<u> </u>	
BARRIERS TO OVERCO	ME	
IDEAS TO OVERCOME	(PLAN B)	
HOW WILL MEASURE S	SUCCESS?	

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30 DAY BUSINESS IMPACT

WHAT DID YOU DO? WHAT DID YOU NOTICE?

Business Impact			
Revenue increases Cost savings Customer experience enhanced Productivity gains - Quality improvements - Absenteeism reduced - More initiative & innovation - Better work habits Organisational learning & growth	novation y staff		
SPECIFIC MEASURABLE	ACHIEVABLE	RELEVANT	TIME-BASED

RPL	Code	BSB	

- 1 Cert IV
- 2 Diploma
- 3 Advanced Diploma Evidence Uploaded to Knowledge-Access.com DATE _____

Manager Comments / Feedback

[Manager Initials] _____ DATE ____