Premier Window Coverings and their suppliers are working diligently to minimize production times. With ongoing supply chain issues, we are experiencing longer delays, backorders, truck driver shortages, material shortages and employee shortages.

We appreciate your patience during these uncertain times.

Important! Due to the customized nature of our products, Premier Window Coverings will not be responsible for changes or cancellations after orders have been put into production. The customer will be responsible for payment on all orders started in the manufacturing process. Deposits will not be refunded once the order has been placed into production. Balance will be due once production has been completed.

Return Policy: Please keep in mind that because all our blinds and shades are custom made, we cannot offer a refund or exchange (remake) unless a product is defective. Current production and shipping times are out of our control. We cannot offer a refund for these delays. Customer supplied measurements on products will not be refunded or exchanged if the products do not fit. Customer will be responsible for any remakes due to error in measuring and fabric/color choices by the customer. See Below for details

#### **Payment Options:**

Cash, Check (\$50 NSF Fee for returned checks), Credit Cards & Money Orders

**Deposits**: Deposits will not be refunded if Buyer cancels order **After** the product is placed into production. Customer is responsible for the balance on All canceled orders. **No Exceptions**.

Premier Window Coverings holds the right to send the invoice to collections and take legal action. Each Party acknowledges that it has read this entire Agreement, has had an opportunity to bargain the terms, understands the terms, and hereby agrees to be bound by the terms herein.

#### **Installation Guidelines**

Sunscreens: Due to insurance policy guidelines, PWC does not install screens when it is raining and/or windy.

This is for the safety of our installers. If the weather changes, we will contact you to reschedule the installation.

Window Coverings: To ensure timely installation, we ask that the homeowner/customer have any furniture moved away from the windows. If the customer has a large item needing to be moved, the customer can ask for assistance moving the item(s).

All unpaid/late invoices after will be charged \$25 per day late fee after 10 days until invoice has been paid.

### **Production Timeframes**

### **Production timeframes as follows:**

**Shutters: 8-10 Weeks Blinds:** 3-4 Weeks Roller, Zebra, Roman Shades: 4-6 Weeks **Cellular Shades:** 3-5 Weeks **Vertical Blinds:** 3-4 Weeks **Sunscreens:** 3 Weeks **Exterior Roll Shades:** 4-6 Weeks **Security Doors: 8-10** Weeks Arizona Room/Car port material: 3 Weeks

# Premier Window Coverings Does Not have any control over production timeframes. Our suppliers are working diligently to minimize production times.

\*Production timeframes can change without notice\*

#### **Hours of operation:**

Tuesday-Friday: 7am – 6pm

Saturday: 8am - 1 pm

Sunday & Monday: Closed

### **TERMS AND CONDITIONS**

A 50% deposit is required for the order to be placed and deposits are nonrefundable.

Balance is due upon installation of products. If the balance is not paid within 10 days of installation, a \$25 per day fee will be incurred.

- If the installation is set up in phases, the buyer will pay as each product is installed. Credit cards on file will be charged upon installation unless otherwise agreed upon.
- A 3% convenience fee will be charged for all credit card transactions.
- Warranty comes into effect only after products have been paid for in full. Warranty information will be provided upon installation. All payments to date are nonrefundable.
- The buyer understands that they are purchasing custom products that cannot be canceled or returned once the order has been placed whether in stock or on back order unless otherwise agreed upon.
- Sellers total cost of custom order products will be paid by the buyer in all circumstances. Natural products may have distinct features that are not visible in the fabric sample cuttings; these are inherent and not considered a quality issue.
- Estimated delivery times will be given, but the buyer understands that the seller has no control over shipping of products or parts and cannot guarantee delivery on any specific date.
- The installation will be scheduled only once the shipment has arrived in store or a tracking number has been provided.
- Our installers are trained in how to measure and install each product for the best possible fit in your window and will order products at that size.
- The sheetrock around windows is rarely perfect or square which may cause gaps on the sides of the product or give the appearance that the product is not level, particularly with roller shades. The buyer understands that this is not a quality issue with the seller, but with the home builder and/or contractor.
- Buyers may measure and/or install the product themselves, but they relieve the seller of all liability.
- The seller will replace any faulty products or parts only if covered under warranty, if it arrived from factory damaged or if installer damaged (to be noted on installation sign off).

### Warranties

**Fading:** "Premier Window Coverings" does not warranty any window treatments from fading. When piecing room(s) together, new window treatment may appear darker than an older window treatment.

**Fabric Backlighting**: Fabrics may change in appearance when sunlight is directed from the back side of the fabric. We recommend you place the fabric sample in the same light as your final application to determine true appearance.

**Final Design/Application**: "Premier Window Coverings" will not be responsible for the cost of a new window treatment and/or fabric, or other collateral expenses, should the customer not be

satisfied with their window treatments and/or fabric selection due to appearance of the final design and/or other variations beyond Premier Window Coverings control.

**Roller Shades:** Please be advised as to the following regarding roller shades:

- Roller shades over 96" in width may exhibit certain aesthetic characteristics such as waves, V's, and/or wrinkling on the tube, which may permanently damage the fabric panel.
- All window treatments installed as "Inside Mount (IM)" will receive a deduction of the width per manufacturer specifications.
- Railroaded fabrics may curl along the edge of the shade.
- Fabrics containing fiberglass may be susceptible to edge fray, typically more visible on dark-colored fabrics.
- Blackout roller shades are not guaranteed to provide 100% darkness.

**Motorization:** Premier Window Coverings does not warranty electric motors or components beyond the original manufacturer's warranties. Third-party vendors supply all electric motors and electric components:

- **Somfy** <u>https://www.somfysystems.com/warranty</u> Somfy warrants its motors to be free from defects in material and workmanship under normal and proper use for five (5) years, starting from the date stamped on the motor. Drapery motors, mechanical, electrical, and electronic accessories (excluding batteries) are warranted for five (5) years from the date of invoice. Purchasers should refer to the manufacturer's warranty for specific terms.
- **Vertilux** <a href="https://partner.vertilux.com/en/certificates/vertilux-5-years-warranty">https://partner.vertilux.com/en/certificates/vertilux-5-years-warranty</a> The Vertilux 5 Years Warranty protects Vertilux products for 5 years from the date of invoice, when they conform to Vertilux specifications and are properly installed, in accordance with intended guidelines and in conjunction with the proper components.

**Custom Wiring:** Premier Window Coverings provides original purchasers with written prewiring guidelines for use by third-party electrical contractors. These guidelines are prepared by the manufacturers of the motorized units, not Premier Window Coverings, and Premier Window Coverings recommends that the guidelines be verified by the licensed electrical contractor selected and paid for by the Purchaser. Premier Window Coverings is not responsible for errors in the pre-wiring guidelines and/or errors performed by the purchaser's electrical contractor, including the positioning of the junction boxes or connections to the motor that may cause damage to the home or motors.

### **GENERAL WARRANTY POLICIES**

### Warranty

HOME DECOR offers the best warranty in the industry. It is up to you, as our customer, to make sure the consumer has a full explanation of how to properly care for and operate our products. See the following warranty pages for more information for you and your customer.

### Wear and Tear

All fibers deteriorate from sun exposure. Cords eventually wear out and plastic tends to yellow and crack when left in direct sunlight for extended periods. These are all things we consider

normal wear and tear and are described in the following warranty pages. Wear and tear items are not covered under the warranty coverage.

### **Warranty Waiver**

There are times when the consumer will insist on ordering a product different from the manufacturer's recommendations, and HOME DECOR will try to accommodate such requests when possible. All blinds that exceeded recommended size limitations will have no warranty coverage. In such cases, you will be required to sign a warranty waiver stating that they understand the blind will be manufactured outside factory recommendations or used in a manner other than intended and therefore will not be covered under warranty. This warranty waiver will be noted on your invoice and sent to you via your preferred method of confirmation. Refer to the forms at the end of this document.

#### Guarantee

If there is a repair or manufacturer issue it will be processed using a Service Request Form. You can request the latest version from HOME DECOR or find it on our website. Once YOU HAVE INSPECTED THE PRODUCT AND HAVE DETERMINED THAT IT IS A WARRANTY ISSUE complete the Service Request Form. Fax or email the request form to us at 520-595-0552 or premier.pwc@gmail.com

### **Service Call**

A Premier Window Coverings Service Technician or Customer Service staff will be available to answer questions by phone, fax, or in person. If HOME DECOR determines there is a manufacturing defect, there is no charge for a service call for the first 90 days. If it is past 90 days, it is your responsibility to bring us the blinds or shades in order to determine if HOME DECOR is able to provide service. Any costs associated with repair, parts or replacement will be charged to you. If HOME DECOR determines that the problem requires a technician to be sent out (i.e., improper installation or customer error), or past 90 days since installation, you will be charged a trip charge of \$75.00 (net) plus the cost of repair and parts. We require you to inspect the product first.

### **Repairs**

HOME DECOR understands that issues occur that are not related to warranty. Therefore, if HOMEDECOR sends a technician to provide service for non-warranty issues, you will incur a trip charge of \$75.00 in addition to repair and supply costs. The pricing for the most common repair requests are in the Repair Costs section on page PW-16.

### **Light Control**

Inside mount, horizontal blinds, roller shades, roman shades, and cellular shades in the fully closed position will let light in on the sides (light bleed). Inside mount vertical blinds in the fully closed position will also have light bleed on the sides and on the bottom. Outside mount blinds will have light bleed around the blinds. Slatted blinds or shutters will have light bleed between the slats and/or through the route holes. In addition, due to the nature of horizontal slatted blinds, the slats will close tighter at the top than the bottom. This will be most noticeable in longer blinds and heavier Engineered Wood Blinds.

Blinds ordered as multiple blinds on a single headrail will have a ¼" gap between the blinds. Deflection Slight Deflection may occur in Vertical Vanes when exposed to direct sunlight. This is a normal reaction of an extruded plastic subject to UV ray variances. Once direct sunlight

recedes, vanes will return to original specifications. Vertical Vanes are not guaranteed against warping when installed in a window subject to intense, direct sunlight.

### **Dye Lot Variations**

Dye lots may differ from one run to another. Therefore, if color consistency is critical, please note on your order form that the blinds will be in the same room. This will ensure that all blinds manufactured for those windows will be assembled from materials that are within the same dye lot batch.

Because our wood blinds and shutters are made from real wood, there will be variations in color, stain, and grain. These are characteristics of real wood and are considered acceptable quality. Additionally, certain stains will absorb very differently with wood. Red stains like Cherrywood and Mahogany tend to be inconsistent. This is an inherent feature of the interaction between the stain and the wood and is not seen as a defect and not covered under the warranty.

### What the Warranty Does Not Cover

This warranty does not cover conditions or damages caused by abuse, accidents, alterations, misuse or from measurement, installation, use, cleaning or maintenance. Normal wear and tear including (but not limited to) the items below.

- Extended periods in sunlight, plastics tend to yellow or crack and all fabrics, man-made and natural can lose original intensity after extended exposure to the sun.
- It is naturally expected to have some loss of color intensity as well as discoloration may occur in engineered or basswood slats when exposed to sunlight over extended periods of time.
- Colors may vary from lot to lot and may not exactly match previous purchases.
- All cords, fibers and fabrics may eventually wear out. HOME DECOR considers these items natural occurrences and normal wear and tear components, and they are not covered by this warranty.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WRITTEN OR ORAL WARRANTIES OR OBLIGATIONS AND LIABILITIES.

# RESIDENTIAL LIMITED LIFETIME WARRANTY FOR BASSWOOD AND ENGINEERED WOOD

HOME DECOR warrants its products to be free from defects in materials and workmanship for as long as the original purchaser owns the product. This warranty is extended to the original residential homeowner only.

With HOME DECOR's Limited Lifetime Warranty, we offer a 90-day, in-home service at no charge. After the 90-days are over, it is your responsibility to provide us with the blind(s) for service. See Warranty Policy—Service Call on page PW-4

- Abuse
- Accidents
- Alterations

- Damage from pets or insects
- Discoloration and cracking due to extended to exposure to sunlight
- Exposure to salt air
- Extraordinary use
- Improper installation, cleaning or handling
- Misapplications
- Misuse
- Moisture
- Unsanctioned Motorized applications
- Normal Wear and Tear
- Rental Application or Commercial use are not covered under Warranty.

This warranty does not cover any condition or damage resulting from packing or transportation to HOME DECOR, installer error and/or removal of product by anyone not qualified to install blinds. This warranty is exclusive and in lieu of all other written or oral warranties, obligations, and liabilities.

HOME DECOR will, at its discretion replace or repair any or all defects caused during the manufacturing process. If original parts are not available, HOME DECOR may use available like or similar parts at their discretion. Natural wood products have variation in color, grain and texture. These are inherent features of this natural product and are not considered defects. With the passage of time products will experience a loss of color intensity, yellowing or cracking of plastic parts, foam, or wood products which occur naturally over an extended period of time.

Any shipping costs that result from the process of repair, for example, the shipping or delivery of the blind to us will not be covered by HOME DECOR.

PLEASE NOTE: ALL MANUFACTURING DEFECTS MUST BE REPORTED WITHIN 30 DAYS OF RECEIPT OF THE PRODUCT TO BE COVERED UNDER WARRANTY.

# RESIDENTIAL LIMITED LIFETIME WARRANTY FOR PVC VERTICALS

HOME DECOR warrants its products to be free from defects in materials and workmanship for as long as the original purchaser owns the product. This warranty is extended to the original residential homeowner only.

With HOME DECOR's Limited Lifetime Warranty, we offer a 90-day, in-home service at no charge. After the 90-days are over, it is your responsibility to provide us with the blind(s) for service. See Warranty Policy—Service Call on page PW-4

- Abuse
- Accidents
- Alterations
- Damage from pets or insects
- Discoloration and cracking due to extended to exposure to sunlight
- Exposure to salt air
- Extraordinary use
- Improper installation, cleaning or handling

- Misapplications
- Misuse
- Moisture
- Unsanctioned Motorized applications
- Normal Wear and Tear
- Rental Application or Commercial use are not covered under Warranty.

This warranty does not cover any condition or damage resulting from packing or transportation to HOME DECOR, installer error and/or removal of product by anyone not qualified to install blinds. This warranty is exclusive and in lieu of all other written or oral warranties, obligations, and liabilities.

Vertical headrail and mechanisms are covered with a limited lifetime warranty, while the cords and carriers are deemed wearable components. Vertical Vanes carry a 30-day warranty against manufacturer's defects or breakage. Vane Savers are available for vane repairs (see parts list for cost.)

HOME DECOR will, at its discretion, replace or repair any or all defects caused during the manufacturing process. Replacement parts will be available with like or similar parts. With the passage of time products will experience a loss of color intensity, yellowing or cracking of plastic parts, foam, or wood products which occur naturally over an extended period of time.

Any shipping costs that result from the process of repair, for example, the shipping or delivery of the blind to us will not be covered by HOME DECOR.

PLEASE NOTE: ALL MANUFACTURING DEFECTS MUST BE REPORTED WITHIN 30 DAYS OF RECEIPT OF THE PRODUCT TO BE COVERED UNDER WARRANTY.

# RESIDENTIAL LIMITED LIFETIME WARRANTY FOR CELLULAR SHADES AND ALUMINUM BLINDS

HOME DECOR warrants its products to be free from defects in materials and workmanship for as long as the original purchaser owns the product. This warranty is extended to the original residential homeowner only.

Vertical Cellular Slider will only be covered for a period of 3 years. With HOME DECOR's Limited Lifetime Warranty, we offer a 90-day, in-home service at no charge.

After the 90-days are over, it is your responsibility to provide us with the blind(s) for service. See Warranty Policy—Service Call on page PW-4

- Abuse
- Accidents
- Alterations
- Damage from pets or insects
- Discoloration and cracking due to extended to exposure to sunlight
- Exposure to salt air
- Extraordinary use
- Improper installation, cleaning or handling

- Misapplications
- Misuse
- Moisture
- Unsanctioned Motorized applications
- Normal Wear and Tear
- Rental Application or Commercial use are not covered under Warranty.

This warranty does not cover any condition or damage resulting from packing or transportation to HOME DECOR, installer error and/or removal of product by anyone not qualified to install blinds.

# This warranty is exclusive and in lieu of all other written or oral warranties, obligations, and liabilities.

HOME DECOR will, at its discretion, replace or repair any or all defects caused during the manufacturing process. Replacement parts will be available with like or similar parts. With the passage of time products will experience a loss of color intensity, yellowing or cracking of plastic parts, foam, or wood products which occur naturally over an extended period.

Any shipping costs that result from the process of repair, for example, the shipping or delivery of the blind to us will not be covered by HOME DECOR.

PLEASE NOTE: ALL MANUFACTURING DEFECTS MUST BE REPORTED WITHIN 30 DAYS OF RECEIPT OF THE PRODUCT TO BE COVERED UNDER WARRANTY.

# RESIDENTIAL LIMITED LIFETIME WARRANTY FOR ROLLER SHADE, ROMAN SHADE, ZEBRA SHADE AND PANEL TRACK SYSTEMS

HOME DECOR warrants its products to be free from defects in materials and workmanship for as long as the original purchaser owns the product. This warranty is extended to the original residential homeowner only.

With HOME DECOR's Limited Lifetime Warranty, we offer a 90-day, in-home service at no charge. After the 90-days are over, it is your responsibility to provide us with the blind(s) for service. See Warranty Policy—Service Call on page PW-4.

- Abuse, accidents, or alterations
- Shade's length is 3 times the width
- Edge of fabrics fraying
- Customer's Own Materials used on laminated products
- Discoloration and cracking due to extended to exposure to sunlight
- Damage from pets or insects
- Moisture or exposure to salt air
- Extraordinary use
- Improper installation, cleaning or handling
- Misapplications or misuse
- Unsanctioned Motorized applications

•Rental Application or Commercial use are not covered under Warranty.

If SOMFY or VTi motors are utilized, SOMFY and VTi provides a 5-year warranty on motors and controls to be free from defects in material & workmanship under normal and proper use.

Some fabrics cannot be railroaded or seamed. Edge curl is possible on fabrics when railroaded—this is NOT considered a factory defect. Edge curl tends to happen on COM laminated fabrics more often. This warranty does not cover any condition or damage resulting from packing or transportation to HOME DECOR, installer error and/or removal of product by anyone not qualified to install blinds.

This warranty is exclusive and in lieu of all other written or oral warranties, obligations, and liabilities. HOME DECOR will, at its discretion, replace or repair any or all defects caused during the manufacturing process. Replacement parts will be available with like or similar parts. With the passage of time products will experience a loss of color intensity, yellowing or cracking of plastic parts which occur naturally over an extended period.

Any shipping costs that result from the process of repair, for example, the shipping or delivery of the blind to us will not be covered by HOME DECOR.

PLEASE NOTE: ALL MANUFACTURING DEFECTS MUST BE REPORTED WITHIN 30 DAYS OF RECEIPT OF THE PRODUCT TO BE COVERED UNDER WARRANTY.

## **Plantation Shutter Limited Lifetime Warranty**

Plantation Shutter Limited Lifetime Warranty Lifetime Guarantee is an expression of our desire to provide a thoroughly satisfying experience when selecting, purchasing and living with your Plantation Shutters from Premier Window Coverings.

Repair or remake of defective products is the sole remedy under this warranty. Repairs will be made with like or similar parts. This warranty does not include shipping charges or labor. Warranty claims must be accompanied by proof of purchase, as well as details regarding the nature of the problem, location of the product, etc.

We warrant that our shutters will be defect free in materials or workmanship for as long as the Shutters are in the home. subject to below, provided that such products were properly installed; and such products were made or assembled exclusively from original materials and components. Any resale or other transfer of the product and/or materials voids this warranty.

This warranty is exclusive and in lieu of all other obligations, liabilities or warranties. In no event shall Premier Window Coverings be liable for incidental or consequential damages, or for any expense associated with such damages. Repair or remakes of defective products is the sole remedy under this warranty and in no event shall Premier Window Coverings be liable for costs to remove and/or reinstall the product.

This warranty does not cover any conditions caused by normal wear and tear, unauthorized repairs, accidents, alterations, misuse, abuse, exposure to the elements, excessive humidity, fading, failure to follow instructions for measurement, installation, cleaning or maintenance Because our wood blinds and shutters made from Basswood, there will be variations in color, stain, and grain. These are characteristics of real wood and are considered acceptable quality.

Additionally, certain stains will absorb very differently with wood. Red stains like Cherrywood and Mahogany tend to be inconsistent. This is an inherent feature of the interaction between the stain and the wood and is not seen as a defect and not covered under the warranty. Shutters will

have a fresh paint or stain smell up to 30 days after installation. This is NOT considered a warranty item and will dissipate over time.

As per the residential Limited Lifetime Warranty, please note that all manufacturing defects must be reported within 10 days of receipt of the product.

### This warranty does not include any conditions or damages resulting from:

- •Abuse
- Accidents
- Alterations
- •Damage from pets or insects
- •Discoloration and cracking due to extended exposure to sunlight
- •Exposure to salt air
- •Extraordinary use
- •Improper installation, cleaning or handling
- Misapplications
- •Misuse
- •Moisture
- •Normal Wear and Tear
- •Rental Application or Commercial use are not covered under the Warranty.

### Contact Premier Window Coverings for any Warranty issues/claims:

Phone: 520-595-0552 website: <a href="www.cgpwc.com">www.cgpwc.com</a> email: premier.pwc@gmail.com

Premier Window Coverings will, at its discretion, replace or repair any or all defects caused during the manufacturing process. Replacement parts will be available with like or similar parts. Natural wood products have variation in color, grain and texture. These are inherent features of this natural product and are not considered defects. With the passage of time products will experience a loss of color intensity, yellowing or cracking of plastic parts, foam, or wood products which occur naturally over an extended period.

# THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WRITTEN OR ORAL WARRANTIES OR OBLIGATIONS AND LIABILITIES.

## **REPAIR COSTS**

The following costs are the **MINIMUM** repair fees, The cost of repair for any blind that is not a HOME DECOR product may be an additional 25% plus parts. These fees do not include the cost of parts, pick-up or delivery which will be added into any total repair cost.

HORIZONTALS	MININUM REPAIRS \$200.00 PLUS
	PARTS
Cut Down One Side	\$125
Cut Down Both Sides	\$150
Cut Outs (Per Side)	\$70
Re-String or Re-Ladder	\$125
Re-Sting AND Re-Ladder	\$150
Change or Add Returns (Both Sides) to Valance	\$60
VERTICALS	MININUM REPAIRS \$200.00 PLUS
	PARTS
Replace or Repair Carriers	\$125
Vane Cut Down (Per Blind)	\$60
Vertical Valance Repair	\$125
Restring	\$125
Replace or Repair Control Mechanism	\$125
Change or Add Returns (Both Sides) to Valance	\$60
ALUMINUM MINI BLINDS	MININUM REPAIRS \$200.00 PLUS
	PARTS
Re-String or Re-Ladder	\$125
Re-String AND Re-Ladder	\$150
Slat Replacement	\$75
Replace or Repair Control Mechanism	\$110
CELLULAR SHADES	MININUM REPAIRS \$200.00 PLUS
	PARTS
Cut Down One Side	\$150
Cut Down Both Sides	\$175
Replace or Repair Control Mechanism	\$165
Re-String	\$165
OTHER SHADES	MININUM REPAIRS \$200.00 PLUS
	PARTS
Starting Minimum Repair Fee	\$150

# **HORIZONTAL COMPONENTS**

Part	Cost
2" Basswood Slat	\$3.60 /ft
2" Engineered Wood Slat	\$3.00 /ft
2.5" Basswood Slat	\$4.40 /ft
2.5" Engineered Wood Slat	\$3.80 /ft
3 1/4" Crown Horizontal Valance (Stand Alone)	\$15.00 /ft
3 1/2" Flat Valance (Stand Alone – White Colors Only)	\$18.00 /ft
5" Basswood Valance (Stand Alone)	\$38.00 /ft
Barrels (Metal)	\$4.00 ea
Bottom Rail (Engineered/Bass)	\$11.00 /ft
Brass Grommets	\$4.00 /pr
Bottom Rail Buttons	\$4.00 /pr
Center Support	\$3.00 ea
Cord	\$1.00 /ft
Cord Lock	\$16.00 ea
Cord Tilter (With String)	\$36.00 ea

Cord Tilter Only	\$24.00 ea
Headrail End Cap	\$4.00 /pr
Headrail Only – Loaded With all Components	\$28.00 /ft
Hold Down Brackets (With Hardware)	\$10.00 /pr
Ladders	\$3.00 /ft
Mounting Brackets (With Hardware)	\$24.00 /pr
Spacers	\$4.00 /pr
Tassels	\$4.00 ea
Valance Clips	\$4.00 ea
Wand – Any Length	\$28.00
Wand Tilters	\$16.00 ea

# **VERTICAL COMPONENTS**

Part	Cost
1" Spacers	\$2.00 ea
1/4" Spacers	\$2.00 ea
3 1/4" Crown Vertical Valance (Stand Alone)	\$15.00 /ft
3 1/2" Flat Valance (Stand Alone – White Colors	\$18.00 /ft
Only)	
5" Basswood Valance (Stand Alone)	\$38.00 /ft
C Clips	\$3.00 ea
Carrier	\$4.00 ea
Chain (Chrome Metal)	\$4.00 /ft
Cord	\$4.00 /ft
Cord Weights	\$16.00 ea
Cord Weights	\$28.00 ea
Groover Inserts	\$3.00 /ft
Headrail End Cap	\$4.00 ea
Headrail, Loaded with Brackets	\$30.00 /ft
Vertical Headrail Mounting Brackets	\$20.00 ea
Returns Added by Factory	\$52.00 /pr
Special Order Material	25%
	Upcharge
Standard Valance with Insert	\$16.00 /ft
Star Washers	\$2.00 ea
Tail Clips	\$2.00 ea
Valance Clips	\$2.00 ea
Valance Returns (square) 1 pair	\$20.00 pr
Vane Savers	\$12.00 ea

Wand	\$24.00 ea
Wand Tilter	\$28.00 ea

# ROLLER/ROMAN/ZEBRA/PANEL TRACK SHADES REPAIR & COMPONENTS

### ROLLER/ROMAN/ZEBRA/PANEL TRACK SHADES

MININUM REPAIRS \$75.00 PLUS PARTS - OPEN ROLL & HD PRODUCTS ONLY MININUM REPAIRS \$75.00 PLUS PARTS - + \$25.00 NON HD PRODUCTS

Cut Down – Roller Shade & Panel Track	\$250.00
Cut Down – Zebra Shades & Roman	\$315.00
Replace Control Mechanism Plus Parts	\$250.00
Replace Chain Plus Parts	\$250.00
Cut Down Fascia	\$16.50
Re-Notch Fascia	\$10.00
Cut Down Cassette	\$50.00
Remake & Attach Cassette Insert	\$67.00
Re-Set Spring Assist	\$33.00
Program Motor	\$83.00

Various Accessories	
Bead Chain: #10 Chrome Plated	\$3.00 /ft
Bead Chain: #10 Stainless/Gun Metal, White, Black	\$6.00 /ft
Stop Balls: Metal Only	\$2.00 ea
P-Clips-Child Safe: Clear only	\$10.00 ea
Hold Down Brackets: Metal Only	\$10.00 ea
Aluminum Bottom Bar	\$20.00 /ft
End Caps	\$2.00 ea
Spring Assist (R24 – 45") w/Clutch	\$334.00
Spring Assist Spring Oly	\$334.00
1/2" Double Sided Tape	\$334.00 /roll

<b>Motor Brackets</b>		Roller Tube (16 ft)	
Motor End Bracket	\$80.00	1–1/2" or 1-3/4"	\$30.00 /ft
Idle End Bracket	\$160.00	2" or 2-1/2"	\$50.00 /ft
Intermediate Bracket (12mm)	\$200.00	2" Motor	\$52.50 /ft
Retractable Idle End (12mm)	\$200.00	3-1/4" or 78mm	\$75.00 /ft
Indexable Coupler (12mm)	\$360.00		

Clutches	16 LB CLUTCH	24 LB CLUTCH
Clutch (Black or White)	\$80.00	\$100
Idler End (Black or White)	\$20.00	\$20.00
Brackets (Black or White)	\$20.00	\$100

Top Treatment	3"	4"	4" Dual	7" Dual
Aluminum Fascia (16 ft)	\$28.00/ft	\$36.00/ft	\$36.00/ft	\$120.00 /ft
Fascia Brackets	\$60.00/pr	\$80.00/pr	\$120.00/pr	\$210.00 /pr
Motor Fascia Brackets	N/A	\$100/pr	\$140.00/pr	\$250.00 /pr

End Plates	\$10.00/pr	\$10.00/pr	\$10.00/pr	\$10.00 /pr
Cassette headrail (16 ft)	\$40.00 /ft	\$48.00 /ft	N/A	N/A
Mounting Brackets	\$12.00 ea	\$12.00 ea	N/A	N/A
End Caps	\$12.00 /pr	\$12.00 /pr	N/A	N/A

EXTERIOR COMPONENTS-Cable Guide	
78mm Tube (24 ft)	\$75.00 /ft
Stainless Steel Bottom Bar	\$100.00 /ft
Bottom Bar Cable Eyelets	\$80.00 ea
Cradle Idler	\$160.00
Heavy Duty Brackets	\$300.00 ea
5.1 gear hand Crank Clutch	\$700.00
Hand Crank Brace	\$65.00 ea
(48", 60", 72", 84", 96")	
1/8" Guide Cable	\$10.00 /ft
Cable Anchors	\$10.00 ea
Turnbuckles	\$40.00 ea

- \* Minimum Order is \$15 paid upon receipt of parts.
- \* Parts that need to be ordered are CIA plus shipping
- \* Parts cannot be Returned and are Non- Refundable
- \* Please call-in advance to request parts to ensure they are in stock and ready to pick up



# **Premier Window Coverings**

### **CARE & CLEANING INSTRUCTIONS**

### **Cleaning Methods**

**Dusting.** Regular dusting with a feather duster will maintain a "like-new" appearance of HOME DECOR blinds, shades and verticals. Using a hair dryer (non-heat setting), canned, or compressed air can also be used to blow off loose dust particles.

**Vacuuming.** For a deeper cleaning, vacuum gently with brush attachment of any standard vacuum cleaner.

**Professional Cleaning.** You may choose to have your entire blind cleaned periodically using a commercial ultrasonic blind cleaning service. This option would be used to clean away years of exposure to smoke, outside aromas, or heavy dust buildup.

### **Blind Specific Cleaning Methods**

Engineered Wood Blinds. Use a soft cloth with a mild detergent that has been dissolved in water. Make sure the cloth is damp, not wet, when cleaning slats.

**Basswood Blinds.** Use a soft cloth with lemon oil or wood preservative to clean. **Water is NOT recommended due to potential surface damage.** 

**Vertical Blinds.** Use a soft cloth moistened with water and a mild detergent on all slats and vanes. Applying a very thin coat of detergent (dissolved in water) to slats and vanes will reduce static build.

**Aluminum Horizontal Blinds.** Use lukewarm water and mild detergent with a soft cloth. Over-the-counter blind cleaner products are also available.

**Cellular Shades.** The strong, anti-static fabric repels dust and dirt. Consequently, they require little cleaning and maintenance. Regular dusting with a feather duster is all that is necessary in most circumstances. For a more thorough cleaning, the fabric can be lightly vacuumed with a brush attachment, or you can even blow off dust with a can of compressed air.

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