

**GONZALO SAENZ** 

# INDUSTRIES EXPERIENCE

- Financial & Banking Services
- Retail & Telecommunications
- Consulting Services

### AREAS OF EXPERIENCE

- Credit & Fraud Risk Management
- Credit & Collections Operations
- Strategic & Business Management
- Change Management
- Customer Experience

### ROLE EXPERIENCE

- Head of Credit & Fraud Risk
- Executive Director Credit Risk Unsecured
- Chief Operating Officer
- AVP Credit & Collections Administration
- Director Risk & Information Management
- Sr Manager Business Planning

### **COMPANIES EXPERIENCE**













# ENTREPRENEURSHIP EXPERIENCE









Passionate and energetic Executive with more than 19 years of global leadership experience.

A result oriented professional with proven ability to identify, create innovative strategies, lead and facilitate action-driven plans to support corporate growth and objectives. Exceptional combination leadership, of strategic thinking, analytical skills and collaborative approach with good interpersonal skills to engage, develop, motivate and encourage others.

### PERSONAL SKILLS

Leadership

**Drive Results** 



### OTHER SKILLS

Change Management



**Project Management** 



**Design Thinking** 



## EDUCATION

**Business Administration Bachelor** Problem Analysis & Decision Maker Diploma **Change Management Certification** 

## CONTACT INFORMATION



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