



Thank you for your business!

**On-Route, Budget Plan, Will Call
which is right for you? More details
inside.**

Pre-Pay and Summer Fills now through
August!

- Pre-Pay Protects you from rising costs through winter. Locking in the price for the season
- No need to worry with ongoing/recurring payments
- No finance charges.
- Pre-Pay sets you on a route to be filled on a schedule.
- Fill when prices are low, with a Summer Fill!

Office Hours: 8-5 Monday-Friday

319-472-5216

About T-J Gas

Since 1980. T-J Gas has been your local Propane Company. Focused on serving Benton, Linn and surrounding counties. Providing customer service and affordable energy solutions.

Iowa One Call: Dial 811

www.iowaonecall.com It is important when doing **any** excavation, to check and mark underground utilities. Contact One Call and T-J Gas, 48 hours prior since One Call will not contact us to do that locate.

T-J Gas will not trench or dig unless a complete locate has been done.

It is your responsibility to contact T-J Gas before your dig.

Contact Us

Phone: 319-472-5216

Email: tsp@tjgas.com

Web: www.tjgas.com



T-J GAS COMPANY

PO BOX 418

704 C AVE

VINTON IA 52349



**T-J GAS
COMPANY**

*Customer Policies / Pre-Pay
2018-2019*

Contact Us to Get Started

Pre-Pay Plan

Our simplest and most popular payment and delivery option is a Pre-Pay plan.

The Plan requires advance payment for your propane for the upcoming heating season. This is normally based upon your history of propane usage. You can pre-pay for whatever amount you would prefer. **To Guaranty your Pre-Pay price, FULL PAYMENT must be made within 10 days of calling for / setting up this seasons account.** If this is not possible, we will work with you to set up payment options.

The time to set up a Pre-Pay Plan is in the summer when prices are traditionally lowest!! Setting up Pre-Pay in the summer protects you from rising costs of propane in winter. Also, Pre-pay customers are placed on delivery routes and their tank are kept full.

If Pre-Pay Customers use up their credit before the end of the heating season, they will remain on a delivery route and be billed on 10 or 30 day terms (see the third fold for details on a cash discount.) If you would prefer you can switch to a Will-Call basis at this point.

Your Pre-Pay price (if credit remains) will be locked in until July 31st of 2019. Any amount remaining after that date will be rolled into your next seasons prepay.

On-Route Customers

On-Route customers are kept on delivery routes and filled when the tank can hold a significant quantity of gas. Regular payment on your bill is needed to remain on an On-Route basis. You can receive a Cash Discount for Prompt Payment.

All residential customers are On-Route unless the customer has arranged otherwise.

Budget Plans

Budget customers pay a set dollar amount regularly (monthly) for propane. Payments are set in the summer for each heating season.

Payments start in August and budget accounts are to be balanced/paid in full by July of the next year. If there is an outstanding balance at that time you may be dropped from the budget plan. Payments are based on estimated average cost of propane for the upcoming heating season and on the estimated usage of propane for the customer.

The advantage of this plan is for those persons that do not have the ability to pay at once for the cost of propane can budget out regular payments. If regular payment is made no finance charges on outstanding balances will be given.

We also have **Locked-In Budget Plans** that fix your cost per gallon through March of the next year. You pay on delivery for a locked in price, through March 2019. Total estimated cost is determined by previous 2-3 year usage. Locked-in budget plan customers need to be signed up by August 31st and are to make each on delivery payment to remain on this plan. Call for details.

Will Call Customers

Will Call Customers are responsible themselves for contacting us for their next delivery. Will Call Customers are billed on 10 day (cash discount) or 30 day terms.

Please, call us when your tank reaches 30% to allow us to schedule your delivery. It is unnecessary to allow your tank to run out of gas, to call needing propane the same day or ...

for an afterhours delivery. Therefore:

- There is a **minimum delivery** of propane, **250 gallons** for a **500 gallon tank or larger**, on a Will Call basis.

- Any Will Call request must allow us to work the delivery into our regular routing of other deliveries. We are requiring that you allow us at least 48 hours for delivery, but we may deliver sooner if a truck is going to be in your area. **If you are unable to wait** for the truck on one of its **scheduled routes**, there will be a **\$80.00(+ tax) out of route / same day** trip charge assessed to that delivery.

- Report % of gas in tank when you call. If you are completely out or below 5%, **we are required** to pressure test the gas system and light the pilots / restart appliances. **There will be a \$80.00(+ tax) fee** charged for the service **in addition to** other applicable fees. You are **required** to be home at the time of delivery in an outage or low percentage situation.

- Additionally if a Will Call delivery **is required anytime after normal delivery hours: 8:00 - 5:00** Monday – Friday. There will be an **additional \$80.00 (+ tax)** assessed **in addition** to the other policy charges that may apply.

NOTE: We require accounts with past due outstanding balances to pay their account in full before their next delivery.

Cash Discount

For On-Route & Will Call Customers we will reward your prompt payment. If your account has a *Zero Balance* you will receive a **10 cent** per gallon discount if **FULL PAYMENT** is made within 10 Days of a delivery of Propane. When you call ask for the cash price.

T-J Gas Company: www.tjgas.com

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