



*Thank you for your business!*

**On-Route, Budget Plan, Will Call which is right for you? More details inside.**

Pre-Pay and summer fills now through August!

- Pre-pay and budget protect you from rising costs through winter. Locking in the **price for the season, through March 2023**
- No need to worry with ongoing/recurring payments
- No finance charges.
- On route customers are filled on a schedule. Default for pre-pay or budget plans, unless requested otherwise.
- Fill when prices are low, with a summer fill!

**Office / Delivery Hours: 8am – 5pm  
Monday-Friday  
319-472-5216**

## About T-J Gas

Since 1980. T-J Gas has been your local Propane Company. Focused on serving Benton, Buchanan, Linn, and surrounding counties. Providing customer service and affordable energy solutions.

### Iowa One Call: Dial 811

[www.iowaonecall.com](http://www.iowaonecall.com) It is important when doing **any** excavation, to check and mark underground utilities. Contact One Call to locate your other utilities, and T-J Gas, 48 hours prior, since One Call will not contact T-J Gas to locate your propane line.

T-J Gas will not trench or dig unless a complete locate has been done. Other private underground services (not covered by 811) you have to locate include private water, septic or private electrical lines these may not be covered by one call.

It is your responsibility to contact T-J Gas before your dig.

### Contact Us

[www.tjgas.com](http://www.tjgas.com)

319-472-5216

Tom: [tsp@tjgas.com](mailto:tsp@tjgas.com)

Aaron: [sales@tjgas.com](mailto:sales@tjgas.com)

Carrie: [carrie@tjgas.com](mailto:carrie@tjgas.com)



VINTON, IA

Propane - Service - Tanks

**T-J GAS COMPANY**

1209 W D ST

VINTON IA 52349



# T-J GAS COMPANY

*Customer Policies / Pre-Pay  
2022-2023*

*Contact Us to Get Started  
(319) 472-5216  
[www.tjgas.com](http://www.tjgas.com)*

*1209 W D ST, Vinton, IA*

## Pre-Pay

Our simplest and most popular payment and delivery option is a Pre-Pay plan.

The plan requires advance payment for propane for the upcoming heating season. Locking in the summer cash price and gallon amount to be delivered. We calculate your propane usage history and give you an estimate on what you'll need for the season. You may prepay any amount. **To Guaranty your pre-pay price, PAYMENT must be made within 10 days of calling for / setting up this season's account.** We will work with you to set up payment options

**The time to set up a pre-pay plan is in the summer when prices are traditionally lowest!!** Setting up pre-pay in the summer protects you from rising costs of propane in winter. Pre-pay customers are placed on delivery routes and their tanks are kept full.

If pre-pay Customers use up their credit before the end of the heating season, they may remain on a delivery route and be billed on 30-day terms. You can switch to a will-call basis at this point.

Your pre-pay price (if credit remains) will be locked in until March 31st of 2023. Any amount remaining after that date is a credit on your account, and can be used for the next season/fill.

## Budget

Budget customers pay a set dollar amount regularly (monthly) for propane. Payments are set in the summer for each heating season.

Payments start in August and budget accounts...

...are to be balanced/paid in full by July of the next year. Payments are based on estimated average cost of propane for the upcoming heating season and on the estimated usage of propane for the customer.

The advantage of this plan is for those persons that do not have the ability to pay at once for the cost of propane can budget out regular payments. If regular payment is made no finance charges on outstanding balances will be given. Call for details. Price is 10 cents more per gallon than prepay.

**Locked-In Budget Plans** fix your cost per gallon through March. You pay on delivery for a locked in price, for delivery through March 2023. Total estimated cost is determined by previous 2-3 year usage. Locked-in budget plan customers need to be signed up by August 31<sup>st</sup> and are to make each on delivery payment to remain on this plan. Call for details. Price is 10 cents more per gallon than prepay.

## On-Route Customers

On-Route customers are kept on delivery routes and filled on schedule. Regular payment on your bill is needed to remain on an on-route basis. You can receive a cash discount for prompt Payment.

## Will Call Customers

Will Call Customers take responsibility for contacting us for their next delivery. You can receive a cash discount for prompt payment.

Please, call us when your tank reaches **30%** to allow us to schedule your delivery. It is unnecessary to allow your tank to run out of gas, to call needing propane the same day or for an afterhours delivery. Therefore:

- There is a **minimum delivery** of propane, **250 gallons** for a **500-gallon tank or larger**, on a Will Call basis.

- Any Will Call request must allow us to work the delivery into our regular routing of other deliveries. We are requiring that you allow at least 48 hours for delivery, but we may deliver sooner if a truck is in your area. **If you are unable to wait** for the truck on one of its **scheduled routes**, there will be a **\$90.00(+ tax) out of route / same day** trip charge assessed.

- Report **% of gas in tank when you call**. This allows us to prioritize routes. If you are out, or below 5%, **we are required** to pressure test the gas system and / or light the pilots / restart appliances. **There is a \$90.00(+ tax) fee charged in addition to** other applicable fees. You are **required** to be home at the time of delivery in an outage or low percentage situation. This applies to reported of out of gas calls, we have to check for leaks.

- Additionally if a Will Call delivery **is required after normal delivery hours: 8:00 - 5:00 Monday – Friday**. There will be an **additional \$90.00 (+ tax)** charge assessed in addition to the other policy charges that may apply.

### Cash Discount – On-Route & Will Call

**Accounts in good standing are billed at cash price by default.** If behind on payment, you can receive a **10 cent** per gallon cash price discount, from charge price, if **FULL PAYMENT** for your new invoice is made within 10 Days of a delivery. You'll be invoiced at charge price & the amount to pay will be written on your delivery ticket, by your driver/serviceman. If you have any questions, call.

**We require accounts with past due outstanding balances to pay on their account before the next delivery. If you have not paid, or set up a payment plan, contact us. We will work with you.**

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