



Thank you for your business!

On-Route, Will Call, Budget Plan, Pre-Pay, Online Payments? Which is right for you? More details inside.

Get set for the upcoming heating season. Order summer fill & set up your delivery & payment plan now through September!

- Pre-pay and budget protect you from rising costs through winter. Locking in the **price for the season, through March 2024**
- No need to worry with ongoing/recurring payments
- Fill when prices are low, with a summer fill!

www.tjgas.com/delivery-plans

Order your next propane fill:
www.tjgas.com/order-a-delivery

**Office & Delivery Hours: 8am – 5pm
Monday-Friday
319-472-5216**

About T-J Gas

Since 1980. T-J Gas has been your local Propane Company. Focused on serving Benton, Buchanan, Linn, Tama, and surrounding counties. Providing customer service and affordable energy solutions.

Iowa One Call: Dial 811

www.iowaonecall.com It is important when doing **any** excavation, to check and mark underground utilities. Contact One Call to locate your other utilities, and T-J Gas, 48 hours prior, since One Call will not contact T-J Gas to locate your propane line.

T-J Gas will not trench or dig unless a complete locate has been done. Other private underground services (not covered by 811) you have to locate include private water, septic or private electrical lines these may not be covered by one call.

It is your responsibility to contact T-J Gas before your dig.

Contact Us

www.tjgas.com
319-472-5216

Tom: tsp@tjgas.com
Aaron: sales@tjgas.com
Carrie: carrie@tjgas.com

T-J GAS

VINTON, IA

Propane - Service - Tanks

T-J GAS COMPANY
1209 W D ST
VINTON IA 52349



T-J GAS COMPANY

Online payments are available
www.tjgas.com/payment-options

*customer policies
& Pre-Pay 2023-2024*

Call (319) 472-5216
or visit www.tjgas.com
to order your summer fill. Set up
your Pre-Pay, Budget or
Automatic payments!

1209 W D ST, Vinton, IA 52349

Pre-Pay

Our simplest and most popular payment and delivery option is a Pre-Pay plan.

The plan requires advance payment for propane for the upcoming heating season. Locking in the summer cash price and gallon amount to be delivered. We calculate your propane usage history and give you an estimate on what you'll need for the season. You may prepay any amount. **To Guaranty your pre-pay price, PAYMENT must be made within 10 days of calling for / setting up this season's account.** We will work with you to set up payment options

The time to set up a pre-pay plan is in the summer when prices are traditionally lowest!! Setting up pre-pay in the summer protects you from rising costs of propane in winter. Pre-pay customers are placed on delivery routes and their tanks are kept full.

If pre-pay Customers use up their credit before the end of the heating season, they may remain on a delivery route and be billed on 30-day terms. You can switch to a will-call basis at this point.

Your pre-pay price (if credit remains) will be locked in until March 31st of 2024. Any amount remaining after that date is a credit on your account, and can be used for the next season/fill.

Budget

Budget customers pay a set dollar amount regularly (monthly) for propane. Payments are set in the summer for each heating season.

Payments start in August and budget accounts...

...are to be balanced/paid in full by July of the next year. Payments are based on estimated average cost of propane for the upcoming heating season and on the estimated usage of propane for the customer.

The advantage of this plan is for those persons that do not have the ability to pay at once for the cost of propane can budget out regular payments. If regular payment is made no finance charges on outstanding balances will be given. Price is 10 cents more per gallon than prepay.

Locked-In Budget Plans fix your cost per gallon through March. You pay on delivery for a locked in price, for delivery through March 2024. Total estimated cost is determined by previous 2-3 year usage. Locked-in budget plan customers need to be signed up by August 31st and are to make each on delivery payment to remain on this plan. This price is 10 cents more per gallon than prepay.

On-Route Customers

On-Route customers are kept on delivery routes and filled on schedule. Regular payment on your bill is needed to remain on an on-route basis. Payments are due in 30 days for customers not on a Pre-Pay or Budget Plan.

Will Call Customers

Will Call Customers take responsibility for contacting us for their next delivery. You can receive a cash discount for prompt payment.

Please, call us when your tank reaches **30%** to allow us to schedule your delivery. It is unnecessary to allow your tank to run out of gas, to call needing propane the same day or for an afterhours delivery.

Therefore:

- There is a **minimum delivery** of propane, **250 gallons** for a **500-gallon tank or larger**, on a Will Call basis.

- Any Will Call request must allow us to work the delivery into our regular routing of other deliveries. We are requiring that you allow at least 48 hours for delivery, but we may deliver sooner if a truck is in your area. **If you are unable to wait** for the truck on one of its **scheduled routes**, there will be a **\$105.00(+ tax) out of route / same day** trip charge assessed.

- Report **% of gas in tank when you call**. This allows us to prioritize routes. If you are out, or below 5%, **we are required** to pressure test the gas system and / or light the pilots / restart appliances. **There is a \$105.00(+ tax) fee charged in addition to** other applicable fees. You are **required** to be home at the time of delivery in an outage or low percentage situation. This applies to reported out of gas calls, we have to check for leaks.

- Additionally if a Will Call delivery **is required after normal delivery hours: 8:00 - 5:00 Monday – Friday**. There will be an **additional \$105.00 (+ tax)** charge assessed in addition to the other policy charges that may apply.

We require accounts with past due outstanding balances to pay on their account before the next delivery. If you have not paid, or set up a payment plan, contact us. We will work with you.

Automatic and Online Payments

Automatic and Scheduled payments are through Debit & Credit Card. Schedule date, amount, frequency. You may make EFT payments, but you must call to have us process each EFT payment (AutoPay not available for EFT at this time.) Find authorization forms at tjgas.com. || **Request to pay online, by Card or EFT.** Upon your request T-J Gas will email you a link to an Intuit/Quickbooks payment portal to pay on your account. Call, email or request a payment link at tjgas.com/payment-options.

T-J Gas Company: www.tjgas.com

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