

### FINANCIAL ASSISTANCE PROGRAMS

The Financial Assistance Program ("Program") may be available to eligible customers who meet certain requirements. The Program is designed to aid in recurring monthly charges for broadband service. The Program is administered solely by SwiftCurrent Connect, Inc. Future federal programs may be available to customers and SwiftCurrent Connect may elect to discontinue current programs.

# To Qualify:

- Current participant in LIHEAP or similar energy assistance program.
- Participates in certain assistance programs, such as SNAP, Medicaid, Federal Public Housing Assistance, SSI, WIC, or existing Lifeline customer with another provider.
- Participates in an eligible school lunch program.
- Must be a residential customer and must be in good standing prior to enrollment.
- Meets certain household income thresholds.

#### Verification:

- Customers will be required to show proof of eligibility, including current enrollment in one of the above-mentioned programs.
- Customers may be asked to provide income verification.
- Additional criteria and verification may be required by SwiftCurrent Connect upon request.
- On an annual basis, on or near April 15, customers will be notified and will need to provide a renewal
  of eligibility.

# **Program Benefits:**

- Eligible customers will receive 50/50 Mbps service at a reduced price of \$39.95/month.
- At the initial broadband service signup, customers may apply for Program, and only at this time Customers would be eligible for a reduction of installation costs.

### **Additional Terms and Conditions**

- Participating customers must continue to make on-time payments. Failure to stay current with monthly statements may result in disconnection of service per standard policies.
- Participating customers may not use service for any other purpose other than outlined in the terms and conditions of service.