HYGIENE SHARP
415.367.4715
hygienesharp@gmail.com
hygienesharp.com

Dental instrument sharpening services

Service Agreement Contract

The undersigned ("Client") hereby contracts with Hygiene Sharp to sharpen Client's dental instruments ("Services") pursuant to the following terms and conditions:

Price: $2.00 per explorer and $2.50 per hygiene tip. On-site service fee will vary on location within San Francisco Bay Area. $100 Base charge for on-site service with less than 50 tips serviced. Shipping and Expedite shipping charges will be paid for by Client, added to the invoice if applicable. In-person sharpening training by appointment at $85 per person for a 30-min session or $100 per person for a 60-min session, maximum of three participants per session. ***Payment for Services will be due at delivery***. *ALL prices subject to change.

Timing: Services shall be performed within 1-3 business days of receiving and dental instruments will be returned promptly. Hygiene Sharp will mail back instruments and a tracking number provided to Client as soon as possible. Client can arrange for expedited shipping and tracking information provided through carrier of choice. Hygiene Sharp is not responsible for late or lost shipments due to carrier services (USPS, FedEx, or UPS).

Packaging: Client will ensure that all instruments are sterilized according to OSHA regulations prior to pick- up/ shipment: pouches must indicate sterilization took place. Client will ensure that only instruments to be sharpened are contained within box if being shipped and are secured with ample packing material within a puncture resistant box. Client will ensure that order form is fully completed and included within the package.

Condition of Instruments: Hygiene Sharp is not responsible for receipt of broken, overly thin/worn instruments or improper packaging. Instruments that are no longer recommended for patient use will be returned to Client unsharpened, identified by label, and no charge will apply. Hygiene Sharp will not be responsible if Client chooses to use broken, thin, or worn instruments for patient care that recommended to no longer be used. Serviced instruments must be run through sterilization procedures prior to patient use.

Indemnification: Each party agrees to indemnify the other party against any and all claims, losses, and costs of any kind or nature (including reasonable attorneys' fees) which arise out of any willful or negligent act or omission of the indemnifying party, or anyone acting on its behalf, that occurs in connection with this Agreement. This indemnification will survive the termination of this Agreement.

No Refunds: The Client will be assumed to have accepted the instruments unconditionally after Services are completed.

Termination: Either party may terminate this Agreement at any time. If Hygiene Sharp is in possession of any dental hygiene instruments belonging to Client at the time of termination, Hygiene Sharp shall return as immediately as practicable, and Client shall pay for all Services that have been rendered until the termination.

Client Signature

Date

Client Print Name

Hygiene Sharp
Charmaine Reyes, BSDH, RDH, RDA