

2024

Maintenance Packages

Our services are available for ponds,
pondless waterfalls, and fountainscapes.
8-month payment discounts are available!

A valid credit card must be on file no later than Mar. 15, 2024.



Aqua Designs by Dave NJ Pond Guys

2560 Pennington Road Pennington NJ 08534

www.aquadesignsbydave.com

Email: info@aquadesignsbydave.net

Tel: 732.768.3032 / 609.888.3311

Benefits	DIAMOND	PLATINUM	GOLD	BRONZE	BASIC
Spring Deluxe Drain & Clean	✓	✓	✓	✓	✓
<u>In-Season Maintenance/</u> <u>Service Visits (April - Nov)</u>	Weekly	Bi-Weekly	Monthly	X	X
Late-Spring/Early-Summer Planting Package	✓	✓	✓	Available as add-on + \$185 call charge	Available as add-on + \$185 call charge
Deluxe Fall clean-out (2 visits: tent & close)	✓	✓	✓	✓	X
Standard Fall Shutdown (close only)	X	X	X	X	✓
<u>Winter Peace of Mind Maintenance</u> <u>/ Service Visits (Dec. - Mar.)</u>	Weekly	Monthly	Monthly	X	X
Dosing System	✓	✓	✓	X	X
Water Treatments	✓	✓	✓	X	X
Fish Health/Water Check	✓	✓	✓	X	X
Plant Care	✓	✓	✓	X	X
Priority Scheduling (for opening and closing dates)	✓	✓	✓	X	X
Clear-Water Guarantee	✓	✓	X	X	X
FREE Service Calls	✓	✓	X	X	X
FREE Labor for Pump Replacements	✓	X	X	X	X

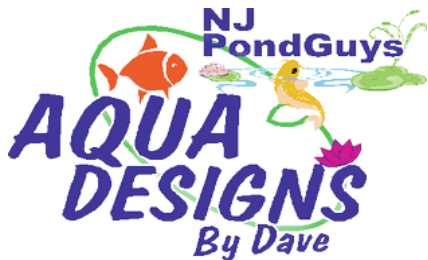
POND

Pond Size	≤ 90 sf pond (8 X 11)			≤ 180 sf pond (11 x 16)			≤ 330 sf pond (16 X 21)		
	Full Price	10% OFF (Full Payment)	5% OFF (8-Month Payment Plan)	Full Price	10% OFF (Full Payment)	5% OFF (8-Month Payment Plan)	Full Price	10% OFF (Full Payment)	5% OFF (8-Month Payment Plan)
DIAMOND	\$7,900	\$7,110	\$7505 (\$938.13 x 8)	\$8,200	\$7,380	\$7790 (\$973.75 x 8)	\$9,700	\$8,730	\$9210 (\$1151.25 x 8)
PLATINUM	\$5,200	\$4,680	\$4940 (\$617.50 x 8)	\$5,750	\$5,175	\$5460 (\$682.50 x 8)	\$7,100	\$6,390	\$6750 (\$843.75 x 8)
GOLD	\$3,950	\$3,555	\$3750 (\$468.75 x 8)	\$4,400	\$3,960	\$4180 (\$522.50 x 8)	\$5,850	\$5,265	\$5558 (\$694.75 x 8)
BRONZE	\$1,600	\$1440	\$1520 (\$190 x 8)	\$1,950	\$1755	\$1852.50 (\$231.56 x 8)	\$2,650	\$2385	\$2517.50 (\$314.69 x 8)
BASIC	\$1150	\$1035	\$1092.5 (\$136.56 x 8)	\$1400	\$1260	\$1325 (\$165.63 x 8)	\$2050	\$1,845	\$1947.50 (\$243.44 x 8)

Please select your package and send it to 2560 Pennington Rd, Pennington, NJ 08534.

You can also email it to info@aquadesignsbydave.net or text to 732.768.3032.

8-month payment discounts are available! A valid credit card must be on file no later than Mar. 15, 2024.



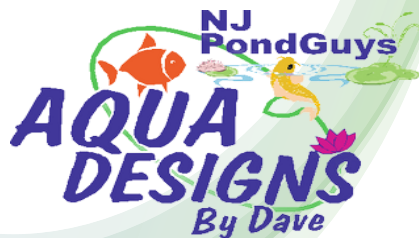
Name: _____

Address: _____

Email: _____ Phone Number: _____

Payment Method: Check _____ / Credit card _____ Exp: _____ CCV: _____

Sub Total : _____ x Sales Tax (6.625%) _____ = \$ _____



Please select your package and send it to 2560 Pennington Rd, Pennington, NJ 08534.

You can also email it to info@aquadesignsbydave.net or text to 732.768.3032.

8-month payment discounts are available! A valid credit card must be on file no later than Mar. 15, 2024.

Name: _____

Address: _____

Email: _____ Phone Number: _____

Payment Method: Check _____ / Credit card _____ Exp: _____ CCV: _____

Sub Total : _____ x Sales Tax (6.625%) _____ = \$ _____

PONDLESS

Pondless Size	Small Pondless			Medium Pondless			Large Pondless		
	Full Price	10% OFF (Full Payment)	5% OFF (8-Month Payment Plan)	Full Price	10% OFF (Full Payment)	5% OFF (8-Month Payment Plan)	Full Price	10% OFF (Full Payment)	5% OFF (8-Month Payment Plan)
DIAMOND	\$7,000	\$6,300	\$6650 (\$831.25 x 8)	\$7,200	\$6,480	\$6840 (\$855 x 8)	\$8,300	\$7,470	\$7850 (\$981.25 x 8)
PLATINUM	\$3,750	\$3,375	\$3550 (\$443.75 x 8)	\$4,050	\$3,645	\$3850 (\$481.25 x 8)	\$5,100	\$4,590	\$4850 (\$606.25 x 8)
GOLD	\$2,700	\$2,430	\$2550 (\$318.75 x 8)	\$3,050	\$2,745	\$2898 (\$362.25 x 8)	\$4,050	\$3,645	\$3848 (\$481 x 8)
BRONZE	\$1,050	\$945	\$997.5 (\$124.69 x 8)	\$1,450	\$1305	\$1377.5 (\$172.19 x 8)	\$1,900	\$1,710	\$1805 (\$225.63 x 8)
BASIC	\$700	\$630	\$665 (\$83.125 x 8)	\$1050	\$945	\$997.5 (\$124.69 x 8)	\$1500	\$1,350	\$1425 (\$178.13 x 8)

General Service Visits	Deluxe Drain & Clean Services
Clean and maintain filtration systems.	Drain, clean, rinse, and start the refill of the pond.
Rinse filter mats.	Remove pond sludge, excess debris, and leaves.
Remove debris from the pond and filter.	Remove fish from the pond and store in sanitized holding tanks.
Fertilize potted marginals and/or lilies.	Clean and power wash the entire water feature.
Perform water treatments.	Clean up or cut back plants for healthy growth.
Observe fish health.	Observe fish health.
Test water quality.	Inspect the lighting systems.
Remove or treat for string algae.	Clean and vacuum skimmer and BioFalls filters.
Maintain pump functionality.	Service and clean filtration system and pumps.
Maintain proper water levels.	Reconnect pumps after servicing.
Trim plants for healthy growth.	Inspect water quality, pump, and filters.
Add beneficial bacteria.	Make any recommendations for improvements or repairs.
Resupply treatments in the dosing system.	Educate on cleaning and year-round pond care.
Maintain the IonGen System (if applicable).	Provide quote for extended maintenance.
Maintain any additional UV or canister filters.	Provide findings report.
Re-foam waterfall rocks as needed.	

Package Notes:

- Prices listed are the starting rates for current customers, excluding any applicable taxes. Additional costs may apply for a variety of reasons, including (but not limited to):
- A 2+ year lapse from the last time Aqua Designs by Dave cleaned your water feature
- The depth of your water feature exceeds 2.5 feet
- Please call or email us to confirm the exact pricing.

Package Services

When will I be scheduled for my spring opening and cleaning?

Spring openings and cleanings will occur from March to June, and Diamond, Platinum, and Gold members will receive priority scheduling.

Do I get to pick my service dates?

Our Diamond, Platinum, and Gold members receive priority scheduling and can select their preferred service dates. We always strive to meet your needs, regardless of your membership package!

When will I be scheduled for my fall tenting/closing?

We will send out a short survey for fall tentings and closings in August. You will be asked to select your preferred date ranges. Tentings will commence in September, while closings will start in October. Just like our openings, our Diamond, Platinum, and Gold members will get priority scheduling.

When you are on the way to service my water feature, will you call me?

We will give you a call when we are on our way.

How will I know when my service date and time is?

We will inform you of the service date via text and email. Kindly update your contact information if there are any changes in your cell phone number or email.

What's included in my planting package?

Our Diamond, Platinum, and Gold Membership Packages include the installation of a variety of plants in your pond, such as floating plants (applicable only to ponds), pond marginals, waterfall and stream marginals, and tropical water lilies (applicable only to ponds). If you choose the Bronze Membership Package, the late-spring/early-summer installation will be included only if you purchase a Plant Package as an add-on.

When will I receive my plant package?

We generally receive our aquatic plant deliveries in early to mid-May. Your package will be delivered no earlier than mid-to-late May.

Why was my service date changed?

We make every effort to avoid rescheduling your services. However, unforeseen circumstances, such as weather and emergencies, can impact our scheduling. We will always communicate any schedule changes to you.

What if I can't be home during my scheduled service?

We can provide maintenance service for your water feature if we can access it on your property. If you would like to be present during the service to communicate with your maintenance team, ask questions, and learn more about taking care of your water feature, we will try to schedule the service at a convenient time.

Accounting & Billing

When will I be charged for my monthly maintenance installment?

Your credit card on file will be charged on or around the 15th day of every month, starting from March 2024 and ending in October 2024. You will be charged a total of eight monthly payments.

How can I get a receipt for my payment(s)?

Our system will automatically send you an email with a copy of your receipt.

How can I get a hard copy of my invoice or receipt?

You may request a hard copy of your invoice or receipt by calling, texting, or emailing Sharon. She will mail it to you via USPS.

I think I was charged the wrong amount. What should I do?

You can contact Sharon at 732.768.3032 to resolve any billing discrepancies.

Why was I charged for extra materials and labor used during services?

If your membership doesn't already include materials such as fish food and water treatments, you will be charged for them. Additional charges may apply for pumps, filter mats, etc. However, we will always communicate with you and obtain your consent before adding any extra materials with an additional charge. Extra materials that come with an additional charge.

What is the best way for me to reach someone at Aqua Designs by Dave?

Our office hours are Monday to Friday from 9 a.m. to 5 p.m. Sending a message during our office hours will get you the quickest response.

Please feel free to reach out to us anytime via call, text, or email. You can call us at 732.768.3032 or drop us an email at info@aquadesignsbymyname.net.