

# Identity Verification for Individual Taxpayers & Tax Professionals



The Internal Revenue Service (IRS) is working with ID.me, an IRS-trusted technology provider, to provide identity verification for IRS applications.

## FOR INDIVIDUALS...

### With an existing ID.me account:

1. Navigate to the [IRS website](#) and select **Sign in with ID.me**.
2. Complete [multi-factor authentication \(MFA\)](#).
3. Follow the on-screen instructions if asked to submit a government ID and/or video selfie.

If the individual is not asked to perform additional steps, they already meet the requirements to access the IRS application and no further action is required.

### Without an existing ID.me account:

1. Navigate to the [IRS website](#) and select **Create an account with ID.me**.
2. [Confirm their email address](#).
3. Set up [multi-factor authentication \(MFA\)](#).
4. Verify by submitting a [Driver's License](#), [State ID](#), [Passport Card](#), or [Passport](#).
5. Take and submit a [video selfie](#).
6. Enter their [Social Security number](#).
7. Confirm all their information is correct.
8. Select **Allow and continue** to grant the IRS access to their verified information.

If the individual is not asked to perform additional steps, they already meet the requirements to access the IRS application and no further action is required.

All individual taxpayers and tax professionals are required to verify with ID.me to access various IRS online services and applications, including:

- ✓ [Online Account](#)  
Securely access individual account information, including the total amount owed, payment history, Economic Impact Payments, payment plan details and more.
- ✓ [Transcript Online](#)  
Obtain various Form 1040-series transcript types online or by mail.
- ✓ [Online Payment Agreement](#)  
Apply for a payment plan online to pay off a balance over time.
- ✓ [Child Tax Credit Update Portal](#)  
Check enrollment for advance payments, unenroll from advance payments, update bank account information and mailing address, and view payments.
- ✓ [Get an Identity Protection PIN \(IP PIN\)](#)  
Obtain or retrieve an IP PIN, which is a six-digit number that prevents someone else from filing a tax return using another person's Social Security number or individual taxpayer identification number.



Individual taxpayers and tax professionals unable to verify with ID.me's online verification process may complete their [identity verification with an ID.me Trusted Referee](#).

For those who are under the age of 18 and need to access the IRS, please refer to the alternative options found at the bottom of the application login page within the "What if I can't verify my identity?" section.

For additional assistance, please visit the [ID.me help site](#).

# How to Set Up and Protect your ID.me Account with the IRS

A simple, secure method to access IRS applications

ID.me



## What You'll Need:



Mobile Phone with Camera



Email Address



Photo ID (Driver's License, Passport, Passport Card, or State ID)



Social Security Number



Laptop or Computer (optional)

## HOW IT WORKS

### 1 Sign Up

**Create your account** or, if you already have an ID.me account, simply sign in.

### 2 Confirm Email

**Check your inbox** for an email from ID.me and confirm your email address.

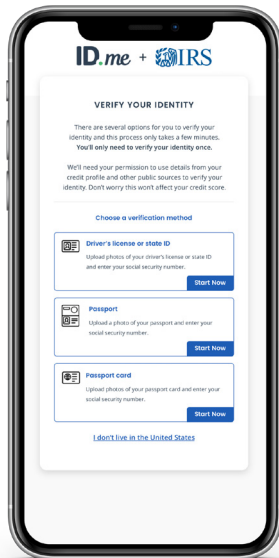
### 3 Secure Account

**Protect your account.** You can receive a passcode via text message or phone call, or choose one of the other listed methods.

# How to Verify Your Identity with ID.me

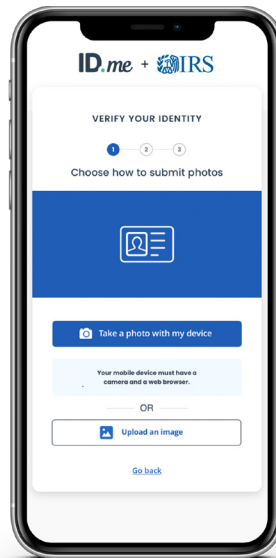
COMPLETE THIS PROCESS ONCE TO ACCESS IRS APPLICATIONS PLUS OTHER ID.ME PARTNERS

## 4 Choose How to Verify



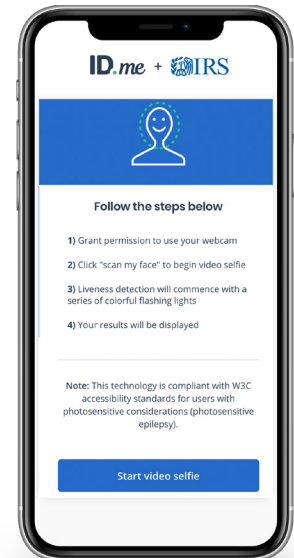
Choose a document type to submit: **driver's license, state ID, passport, or passport card.**

## 5 Submit Photos of ID



Take **photos** of your government ID or choose to upload existing photos.

## 6 Take a Video Selfie



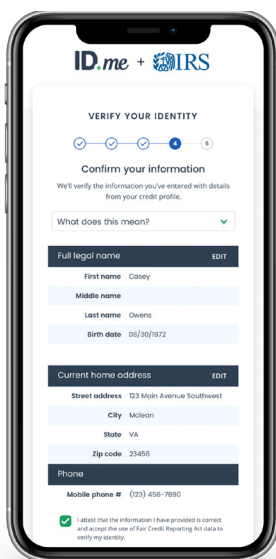
Take a **video selfie** so ID.me can verify that you're you! Simply watch the colors on your phone screen until the selfie is complete.

## 7 Enter SSN



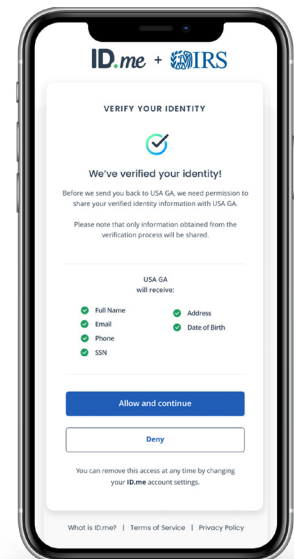
Enter your social security number. [\(Why does ID.me ask for my SSN?\)](#)

## 8 Confirm Information



Make sure that all your information is **accurate and complete.**

## 9 Authorize ID.me



Choose **"Allow and continue"** to authorize ID.me to share your verified identity with the IRS so you can access the IRS application.

**Success! You're ready to log in.**

## GET STUCK ALONG THE WAY?

At ID.me we have a No Identity Left Behind mission. If you get stuck along the way, we are here to help. Connect with an ID.me Trusted Referee via video call and we will verify your identity in moments. Or, visit [help.id.me](https://help.id.me) and ask our virtual assistant or submit an inquiry.



# Verify Your Identity on a Video Call

No Identity Left Behind

Only Do This One Time

Talk to a Real Person

Click this button to get to the finish line!

Verify Identity on a video call

If you see this button when you're completing the ID.me verification, it means that an ID.me employee, called a Trusted Referee, is standing by to help verify your identity.

You'll only have to do this once!

## How To Verify Your Identity On A Video Call

### WHY AM I SEEING THIS?

ID.me's primary identity verification process consists of several automated checks to protect against identity fraud. However, some people – through no fault of their own – can't get past these checks. There are a number of reasons people might run into issues, including:

1. ID document photo may be blurry or shadowed
2. Data sources – like credit bureaus – may have incorrect or outdated information
3. Credit may be nonexistent or frozen
4. Phone number may not be associated with your name

### WHAT YOU'LL NEED:



**Two primary IDs OR one primary and two secondary IDs**

For a list of valid documents, [click here](#).



**A smartphone or tablet to take photos**



**Ability to join a video call**

(computer with webcam, phone or tablet with camera)

If you're not ready, you can save your progress and return later.

## Follow These Steps:

### Verify identity on a video call

**1 Confirm Details**

Confirm your personal information

**2 Send Documents**

Select and send identity documents

**3 Hold for Document Review**

Your documents will be reviewed

**4 Join Video Call**

Meet a trained and certified ID.me Trusted Referee on a recorded video call

Get started

### STEP 1

## Get Started

If you see a button to verify your identity on a video call, click "Get started" to start the simple process of finishing your verification.

### Review and update your information

Full Name

First Name \*

Middle Name

Last Name \*

Suffix

Date of Birth

MM/DD/YYYY \*

Phone

Personal Phone Number \*

Current Address

Country \*

Address Line 1\* \*

Address Line 2

City \*

State \*

Zip Code \*

Continue

### STEP 2

## Review and Update Information

Review your personal information to confirm it's accurate in case there was a typo in your previous entry.

NEXT →

## Follow These Steps:

Confirm your Social Security number

Social Security number (SSN) is used as a unique identifier to confirm your identity.  
This will not affect your credit score.

Enter your Social Security number

Confirm your Social Security number

[Go Back](#) [Continue](#)

### STEP 3

## Confirm Your Social Security Number

[Why does ID.me ask for my SSN?](#)

Review and update your information

Full Name

First Name \*

Middle Name

Last Name \*

Suffix

Date of Birth

MM/DD/YYYY \*

Phone

Personal Phone Number \*

Current Address

Country \*

Address Line 1 \*

Address Line 2

City \*

State \*

Zip Code \*

[Continue](#)

### STEP 4

## Gather Your Documents

Proving your identity is as simple as uploading a photo of 2 primary documents OR 1 primary and 2 secondary documents.

Additionally you will need to send a photo of yourself (selfie).

[NEXT](#) →

## Follow These Steps:

### VERIFY IDENTITY ON A VIDEO CALL



#### Take a photo of yourself

Make sure nothing is covering your face and only you are included in the photo.

Choose image

Continue

### STEP 5

## Take a Selfie

Follow the instructions to take and submit a photo of yourself. You will have the option to use a mobile phone with a camera or computer with a webcam.

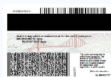
Let's check everything for accuracy

Please scroll down to review and tap the "Continue" button

U.S. Driver's License



FRONT  
[Change](#)



BACK  
[Change](#)

U.S. Passport Card



FRONT  
[Change](#)



BACK  
[Change](#)

Selfie



[Change](#)

Save & Exit

Continue

### STEP 6

## Double Check


Make sure that all your information is **accurate and complete**. If it is, click "Continue."


NEXT →

## Follow These Steps:

Please stay on this screen while your documents are reviewed

Status last updated: May 20, 2021, 2:11 P.M. [Get Updated Status](#)

  
Your estimated wait time is:  
4 minutes

  
You are required to show the following actual documents on the video call:

- U.S. Driver's License
- U.S. Passport Card

Don't have the documents listed above? [Change my documents](#)

Your ID.me Trusted Referee is now available.

Tap the **button below** to join the video call now.

[Join Video Call](#)

By continuing, you agree to your video session being recorded.

### STEP 7

## Confirm You Have Documents

While your documents are under review, you'll see an estimated wait time. If you click "Save and exit", we'll email you once your documents have been reviewed.

When you return, make sure you have your documents before clicking "Join Video Call."

NEXT →



## Follow These Steps:



### STEP 8

## Finish Up

Start the video call, show the Trusted Referee your documents, and answer a few questions. And that's it – your identity has been verified!



Now you can return to the IRS application to login with your new ID.me credential!

