

Your plan meeting

This factsheet explains:

- what a plan meeting is
- what to think about before your plan meeting
- what to expect during your plan meeting
- what happens after your plan meeting.

What is a plan meeting?

Your plan meeting is a conversation with the planner who approves your plan. You'll have a plan meeting when we create your first plan, or when we change your plan during a plan reassessment or plan variation.

Before your plan meeting, we'll start to create your plan based on the information you've already given us.

- For your first plan, we use the information we talked about when you applied to the NDIS
- When we do a plan reassessment or plan variation, we use the information we talked about in your check-in or when you asked us to change your plan.

Then, in your plan meeting, we'll explain how we created your draft plan. We'll talk about if the draft plan meets your needs, and any changes we might need to make before we approve your plan.

We want to make sure your plan meets your disability support needs. If you have any questions about your plan and how it will meet your needs, you should ask the planner during your plan meeting.

To learn more, read [Our Guideline – Creating your plan](#) on the NDIS website.

What to think about before your plan meeting

- **Do you want to bring someone to support you in the meeting?**
You can bring a friend, a family member, an advocate, your support coordinator, or anyone else you want to support you.
- **How do you want to manage your funding?**
You can learn about the ways your funding can be managed in [Our Guideline – Creating your plan](#). Think about what option, or mix of options, might work best for you.
- **How long would you like your plan to go for?**
We'll try to make your plan the length you want, if we can. If your situation and support needs are likely to stay the same, your plan will usually go for:
 - 5 years if you're aged 9 and over
 - 2 years if you're younger than 9.

If your needs are likely to change soon, your plan may be shorter. Learn more about [how we decide how long your plan will go for](#).

- **Do you have your bank account details?**
If you'd like to talk about self-managing your funding or including recurring NDIS supports in your plan, we'll need your bank details. This is so we can pay you. If you want to set up a separate bank account to manage your NDIS funding, you should do this before your plan meeting.
- **Have your goals or disability support needs changed?**
If something has changed since we last spoke about your disability support needs, you should contact us. This means we can include the right NDIS supports for you in your draft plan and approve your plan faster.
- **Do you have any new information or evidence you want to give us?**
We'll work with you when you apply to the NDIS, or during your check-in, to help you understand what information we need from you. Learn more about [what evidence you need to give us before we create or change your plan](#).
You can contact us to give us this information before your plan meeting. This can help us approve your plan faster. Or you can bring the information we need to the plan meeting.

What to expect during your plan meeting

In your plan meeting, we'll talk about:

- your goals and information about you. For example, your living situation and your informal, community and mainstream supports.
- how we've made our decisions to create your draft plan
- the NDIS supports included in your draft plan
- any supports you've asked for that aren't included
- how your funding will be managed
- how long your plan will go for.

Based on our conversations, we can make reasonable and necessary changes to your NDIS supports. We may need you to provide more evidence before we can approve these changes. In this case, we'll let you know what evidence you'll need to give us.

If we can, we'll approve your plan during your plan meeting. Sometimes it might take longer, if, for example:

- we need to make significant changes to your draft plan after our conversation
- you've given us new evidence during the plan meeting
- we need more evidence from you, or an assessment, before we decide what supports to include in your plan.

We aim to approve your plan within 56 days, or within 90 days for a child under 9.

What happens after your plan meeting

After your plan meeting, we will:

- approve your plan if we can't do this during your plan meeting. We'll let you know how long it's likely to take
- send you a copy of your approved plan within 7 days, in the way you'd like to receive it
- contact you to arrange a plan implementation meeting if you want one.

National Disability Insurance Scheme

[ndis.gov.au](https://www.ndis.gov.au)

Telephone 1800 800 110

Webchat [ndis.gov.au](https://www.ndis.gov.au)

Follow us on our social channels

[Facebook](#), [Instagram](#), [YouTube](#), [LinkedIn](#)

For people who need help with English

TIS: 131 450

For people who are deaf or hard of hearing

TTY: 1800 555 677

Voice relay: 1800 555 727

National Relay Service: [accesshub.gov.au](https://www.accesshub.gov.au)