

WARRANTIES

Disclosure AG Warranties and After Care

Please note that Disclosure AG products come with a full customer care warranty and a suitable after care plan to ensure the wellbeing and longevity of all products should be sought by the customer to ensure that you can enjoy your product for many years to come, or even a life time.

Disclosure AG makes all efforts to ensure that you receive our top quality products in the best possible condition when it arrives to you to ensure that you can relax and enjoy your purchase and all products are backed by our full replacement policy in the case of faulty manufacturing. Please note that with limited runs if we are unable to repair or replace the product, you can apply for a refund at <u>info@disclosureag.com</u> and arrange a return of the product. Disclosure AG does not cover postage amounts.

Watches Mens & Women's: All purchases come with a 12 month manufacturer's warranty and under some circumstances where a product cannot be repaired or replaced, a full refund can be sought.

Statutory Declarations: All Stat Decs will be delivered in person unless arranged otherwise and are there for after payment the full responsibility of the purchaser.

Gift Cards: All gift cards are valid for 12 months and not refundable.



TERMS of SERVICE

We want your experience with all disclosure AG products to be an amazing one, and the Meet & Greet sessions are no exception. There are a few important terms and conditions attached to any booking for our online services and are the full responsibility of the purchaser and are listed bellow.

All Meet & Greet packages require a deposit amount that is not refundable.

All packages must be paid for prior to the appointment and if the payee cannot attend the session with or without notice a complimentary reschedule of service will be given at a preference of the clients time subject to booking date availability. If the second session is missed the appointment service will be concidered rendered in full and non refundable. Disclosure AG under some circumstances can refund 50% of non rendered services paid in full, email <u>info@disclosureag.com</u>

Disclosure AG reserves the right to reschedule and bears no costs nor responsibilities in the case of cancelation due to disclosures circumstances, in such a case a reschedule will be given to the payee.

Disclosure AG reserves the right to terminate any meeting at any time during the session due to, but not limited to, poor behaviour, harassment or other.

All sessions are private and confidential and under no circumstances is the client or guest to film, record, voice record, clone or in any way, shape or form capture or reproduce any of the meet and greet sessions and will be fully responsible for any damages to any form of the business, value of products and or other that may occur as a result.