



OMNI Health Care

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Introduction: OMNI Health Care is one of Canada's Top 100 employers which operate 17 Long Term Care homes throughout central and eastern Ontario. Our homes range in size from 43 to 160 beds with a compliment of over 1,350 residents and 1,700 employees.

Re: MAC & CO.

To Whom It May Concern:

As a testimonial we believe MAC & CO. provides excellent service and support and have an outstanding product line.

An example of our experience: In March of 2010 Len Mackenzie of MAC & CO. introduced his company to OMNI Health Care. At the time of this meeting we were experiencing a serious challenge with the plumbing stacks at our newest homes in Kanata (built in 2003). The plumbing stacks of this home are five stories high and, due to design, were being clogged from daily use. Prior to introducing MAC & CO. to this home we were using an alternate company which had "claimed" to have the best digester/enzyme product available. This alternate company's product could not eliminate the clogging in the stacks and we were forced to begin having the stacks pressure flushed by a plumbing company at an extremely high cost (\$7,000+).

During this March 2010 meeting we reviewed MAC & CO.'s product and service proposal which includes a monthly grease interceptor and kitchen plumbing inspection, monitoring of the grease interceptor to appraise the home of any required pumping, removal of all associated odours, monthly monitoring of product to ensure proper metering, adding screens to kitchen rinse and pot sinks to eliminate wet waste from entering the plumbing system, etc..

A challenge was presented to MAC & CO. - If they could eliminate the clogging and maintain the plumbing stacks of this Kanata building then we would give MAC & CO. the opportunity to continue to service this building and prove their value. Within one month these stacks were clear and in addition MAC & CO. solved another challenge we were experiencing in our main pumping chamber. To provide perspective - this home has 160 residents which receive 3 meals per day. This in turn generates a very large volume of discharge from the kitchen dishwashers and pot sinks into the pumping chamber and grease interceptors.



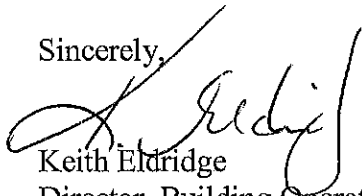
Our passion is people

In the two years we've had MAC & CO. at this home we have not had one plumbing related issue. All pipes and drains served by MAC & CO. and their products remain clear of any grease and/or build-up and their monthly service inspections provide OMNI with confidence that they will remain this way.

In August of 2010 we made the decision to shift all 17 of our Long Term Care buildings from our prior alternate company to MAC & CO. and since then MAC & CO. has saved OMNI Health Care thousands of dollars in pumping costs, plumbing and drain clearing costs and reduced product use. In addition, four of our rural buildings are on septic systems and the MAC & CO. product has worked extremely well in keeping these systems clean and clear of any build-up or bio-fouling.

As we go forward we continue to receive great service at all of our buildings and any challenges or concerns brought forward are immediately addressed. MAC & CO. works very well with our staff and has always been very professional and respectful. We would not hesitate to recommend MAC & CO. to any company, restaurant or organization that deal with food, grease or plumbing challenges on a daily basis.

Sincerely,



Keith Eldridge
Director, Building Operations