



PRIVATE CHARTER AGREEMENT

Policies, Terms & Conditions

FOUNDER'S EDITION

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Version 1.0

Prepared By

Robert Sanchez Sr.
Founder • Owner • Captain

Reviewed By

Robert Sanchez Jr.
Media & Marketing Manager

Operational Support

Patty Garcia
Co-Captain



*Cruise safely. Celebrate responsibly.
Create memories that last a lifetime.*



OUR COMMITMENT

Welcome Aboard



At Shoreline Cruisers, we believe every Private Charter Experience should be built on professionalism, safety, respect, hospitality, and clear communication.

This Agreement establishes the expectations that apply from booking through disembarkation. Its purpose is to help protect our Guests, our Private Charter Vessel, and the quality of the experience for everyone aboard.

Please review the Agreement before departure and make sure every Guest in your party understands the rules that apply aboard the Vessel. The Charterer is responsible for communicating these requirements to all Guests.

We appreciate the opportunity to share Chicago's waterways with you and look forward to welcoming you aboard.

Cruise safely. Celebrate responsibly. Create memories that last a lifetime.

DOCUMENT CONTROL

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Reviewed By	Robert Sanchez Jr. – Media & Marketing Manager
Approved By	Robert Sanchez Sr. – Founder • Owner • Captain

Founder's Edition

This inaugural publication marks the beginning of Shoreline Cruisers' commitment to professionalism, safety, hospitality, and exceptional Private Charter Experiences on the waterways of Chicago.

LEADERSHIP TEAM

Robert Sanchez Sr.

Founder • Owner • Captain

Company leadership, Private Charter Vessel operations, regulatory compliance, Guest safety, customer experience, and final approval of company policies and procedures.

Patty Garcia

Co-Captain

Private Charter Vessel operational support, Guest safety, navigation assistance, boarding and disembarkation support, and Guest experience.

Robert Sanchez Jr.

Media & Marketing Manager

Brand management, website administration, digital marketing, social media, photography and media, customer communications, and advertising.

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PRIVATE CHARTER AGREEMENT

Policies, Terms & Conditions

This Private Charter Agreement (the “Agreement”) is entered into between Shoreline Cruisers, LLC (“Shoreline Cruisers”) and the individual or entity completing the reservation (“Charterer”). The Agreement applies to the Charterer and to every Guest included in the Charterer’s party.

The Charterer represents that the Charterer has reviewed this Agreement, has authority to accept the booking terms, and will communicate all applicable rules, restrictions, and safety requirements to every Guest before departure.

1. Purpose

The purpose of this Agreement is to establish clear terms for a safe, enjoyable, professionally operated Private Charter Experience aboard the Vessel. The Agreement allocates responsibilities between Shoreline Cruisers and the Charterer, sets Guest conduct requirements, and identifies financial responsibility for damage, extraordinary cleaning, and other charges arising from the Charterer’s party.

2. Definitions

Agreement: This Private Charter Agreement, including incorporated booking records and any attached schedules.

Captain: The person in command of the Vessel, including an authorized Shoreline Cruisers captain.

Charterer: The person or entity making the reservation and accepting responsibility under this Agreement.

Guest: Every passenger or invitee aboard the Vessel as part of the Charterer’s party.

Private Charter Vessel / Vessel: The Shoreline Cruisers vessel assigned to the reservation, presently a 2001 Larson 330 Cabrio, approximately 33 feet in length.

Booking Record: The reservation confirmation, invoice, electronic booking record, or other written record showing the accepted charter date, time, duration, package, and price.

3. Charter Services

Shoreline Cruisers provides captained private charter services from Diversey Harbor in Chicago, Illinois, for operation on Lake Michigan, the Chicago River, and Chicago-area harbors and waterways as conditions, regulations, and Captain discretion permit.

The Vessel is not offered as an unsupervised or bareboat rental. The Captain retains command and operational control at all times. The Captain may alter speed, route, anchorage, destination sequence, or duration when reasonably necessary for safety, weather, traffic, regulatory compliance, docking conditions, mechanical concerns, or other operational circumstances.

Maximum occupancy is twelve (12) passengers unless a lower legal or operational limit applies. The Charterer may not exceed the confirmed passenger count or invite unapproved additional passengers.

Where a particular destination is included in a package or Booking Record, Shoreline Cruisers will make reasonable efforts to reach that destination. No destination commitment overrides the Captain's authority to modify or discontinue the route when safety, weather, water conditions, traffic, restrictions, mechanical concerns, or other conditions outside reasonable control require a change.

4. Booking, Payment & Cancellation

4.1 Charter Price

Charter rates and package pricing may vary based on season, date, availability, duration, special events, and other booking factors. The Charterer's applicable charter price is the price presented and accepted at the time of booking and reflected in the Booking Record. Website pricing displayed before or after the reservation does not modify the price of an already confirmed charter unless otherwise agreed in writing by Shoreline Cruisers.

4.2 Payment

A seventy-five percent (75%) booking payment is due at the time of reservation unless the Booking Record states otherwise. The remaining balance must be paid before boarding. Shoreline Cruisers may decline boarding or delay departure until all amounts then due have been paid.

Accepted payment methods may include Zelle, credit/debit card, and bank transfer. Receipts or invoices may be issued electronically.

4.3 Refundable Security Deposit

A refundable security deposit of \$250 is required in connection with the charter. Subject to the payment method and processing time, the deposit will be returned after the cruise once Shoreline Cruisers has had a reasonable opportunity to inspect the Vessel and determine that no chargeable damage, loss, extraordinary cleaning, or other amount is due under this Agreement. The security deposit does not limit the Charterer's responsibility if actual charges exceed \$250.

4.4 Cancellation

A cancellation made fewer than three (3) days before the scheduled departure is non-refundable. Any cancellation or rescheduling outside that period remains subject to the terms communicated in the Booking Record and any written agreement between Shoreline Cruisers and the Charterer.

4.5 Weather and Mechanical Cancellation

When the Captain determines that weather or water conditions make the charter unsafe, Shoreline Cruisers may reschedule the charter or provide a full refund for the affected charter, at Shoreline Cruisers' discretion and consistent with the Booking Record. If a mechanical condition prevents the charter from operating, Shoreline Cruisers will offer a reschedule or full refund for the affected charter.

5. Charterer Responsibilities

The Charterer is the primary point of responsibility for the reservation and agrees to communicate the Agreement and all Captain instructions to every Guest. The Charterer is responsible for the conduct of the Charterer's party and for charges attributable to Guests as provided in this Agreement.

- Ensure all Guests receive the applicable rules before departure and comply with Captain instructions while aboard.
- Provide an accurate passenger count and ensure the party does not exceed the permitted occupancy.
- Arrive sufficiently before departure to allow boarding, payment verification, and safety briefing without delaying the scheduled charter.
- Before departure, disclose to Shoreline Cruisers any Guest medical condition, mobility limitation, allergy, or other circumstance known to the Charterer that could reasonably affect safe participation or require emergency planning. The Charterer is responsible for requesting this information from Guests and communicating relevant information to Shoreline Cruisers.
- Ensure minors are continuously supervised by a responsible adult and comply with all safety instructions and life-jacket requirements.
- Ensure all Guests protect their personal property. Shoreline Cruisers is not responsible for ordinary loss of or damage to personal items except to the extent required by law.

Items left aboard may be held for up to seven (7) days when reasonably practicable. Unclaimed items may thereafter be discarded, donated, or otherwise handled at Shoreline Cruisers' discretion, subject to applicable law.

6. Guest Conduct & Safety

The Captain has final authority concerning navigation, safety, weather, boarding, passenger conduct, route changes, anchoring, swimming, and termination of the charter. Every Guest must promptly comply with Captain and crew instructions.

Shoreline Cruisers may refuse boarding to, or remove from the charter when safely possible, any Guest whose conduct, intoxication, impairment, aggression, interference with Vessel operation, or refusal to follow instructions creates a safety concern or materially disrupts the charter. A charter terminated for Guest misconduct is not refundable.

Swimming is permitted only while the Vessel is safely anchored, only with the Captain's express approval, and only under conditions the Captain considers appropriate. Guests entering the water do so subject to inherent risks and must follow all instructions regarding flotation devices, boarding, water boundaries, and return to the Vessel.

Fishing is prohibited. Pets are prohibited except service animals as required by applicable law. Firearms, weapons, fireworks, explosives, hazardous materials, and illegal items are prohibited aboard the Vessel. Violations may result in immediate termination and, when appropriate, notification of law enforcement or harbor authorities.

7. Food, Beverages & Smoking Policy

Guests may bring cold subs and appetizer-style foods only. Other meals, cooking, heated foods, or food service requiring preparation aboard are not permitted unless Shoreline Cruisers expressly approves them in advance.

BYOB is permitted for Guests who may lawfully possess and consume alcohol, subject to Captain authority and all applicable law. Shoreline Cruisers does not provide ice. Glass bottles are prohibited. Red liquids and staining beverages, including red wine, are prohibited aboard the Vessel.

Smoking and vaping are prohibited aboard the Vessel. The Captain may restrict or discontinue alcohol consumption when a Guest's condition or conduct presents a safety or operational concern.

Shoes must be removed before boarding unless the Captain authorizes an exception for safety, accessibility, or operational reasons. Decorations may be permitted, but confetti and other materials likely to create damage, staining, or excessive cleanup are prohibited.

8. Damage, Loss & Liability

8.1 Charterer Financial Responsibility

The Charterer is financially responsible for damage, loss, staining, breakage, excessive mess, or extraordinary cleaning caused by the Charterer or any Guest beyond ordinary wear and tear. Responsibility may include reasonable labor, cleaning, repair, replacement, professional service, towing, haul-out, lost-use, or other directly related costs when applicable.

8.2 Vomiting / Biohazard Cleanup

Vomiting or similar bodily-fluid contamination requiring extraordinary cleanup is subject to a minimum cleanup charge of \$150, and may be higher when the actual cleaning, sanitation, material replacement, professional service, or lost-use cost exceeds that amount. The applicable amount may be deducted from the security deposit, with any remaining balance payable by the Charterer.

8.3 Security Deposit Not a Liability Cap

The \$250 security deposit is security only and is not a cap on liability. If chargeable costs exceed the deposit, the Charterer remains responsible for the unpaid balance. If chargeable costs are less than the deposit, the remaining amount will be returned after reconciliation, subject to normal payment-processing time.

8.4 Personal Property

Guests are responsible for securing phones, jewelry, bags, clothing, cameras, and other personal property. Marine environments involve water exposure, movement, wind, and the possibility of items being dropped or lost. Shoreline Cruisers is not an insurer of Guest property.

9. Weather, Mechanical & Operational Delays

Lake Michigan and Chicago-area water conditions can change rapidly. The Captain may delay departure, return early, change route, remain in harbor, seek shelter, or cancel when the Captain determines that conditions warrant doing so for safety or operational reasons.

Dock congestion, bridge operations, marine traffic, law-enforcement or Coast Guard restrictions, harbor rules, special events, water conditions, and other circumstances outside Shoreline Cruisers' reasonable control may affect timing or routing. Shoreline Cruisers does not guarantee uninterrupted travel time or a specific route when such circumstances intervene.

If Shoreline Cruisers cannot operate the charter because of a mechanical condition, the remedy will be rescheduling or refund of the affected charter as stated in Section 4.5. This provision does not require Shoreline Cruisers to compensate for consequential expenses such as transportation, lodging, event tickets, or other third-party costs except where required by law.

10. Assumption of Risk, Release, Indemnification & Hold Harmless

The Charterer acknowledges, and agrees to inform all Guests, that boating and water activities involve inherent risks, including vessel movement, slips and falls, weather changes, waves and wakes, boarding and disembarkation, swimming, water exposure, collisions, and the acts of other persons or vessels.

To the fullest extent permitted by applicable law, the Charterer accepts the ordinary and inherent risks of participation and agrees that Shoreline Cruisers, its members, captains, crew, employees, and agents will not be liable for injury, loss, or damage arising solely from those inherent risks or from a Guest's failure to follow instructions, except to the extent liability cannot lawfully be waived or limited.

To the fullest extent permitted by law, the Charterer agrees to defend, indemnify, and hold harmless Shoreline Cruisers and its members, captains, crew, employees, and agents from third-party claims, losses, liabilities, damages, and reasonable costs arising from the acts or omissions of the Charterer or Guests, violation of this Agreement, damage caused by the Charterer's party, or unlawful conduct by a Guest, except to the extent caused by conduct for which indemnification is prohibited by law.

Nothing in this Agreement is intended to waive or limit any right or responsibility that applicable law does not permit the parties to waive or limit.

11. Dispute Resolution & Governing Law

This Agreement is governed by the laws of the State of Illinois, without regard to conflict-of-law principles, together with applicable federal maritime law where controlling.

Before filing a non-emergency civil claim relating to this Agreement, the parties agree to make a good-faith effort to resolve the dispute through direct written communication. This requirement does not prevent either party from seeking urgent injunctive relief, preserving a limitations period, pursuing a lawful collection remedy, or exercising rights that cannot be conditioned on informal resolution.

Any forum-selection or dispute procedure is subject to controlling law and jurisdictional requirements. If a particular provision is found unenforceable, the remaining provisions will continue to the fullest extent permitted by law.

12. Entire Agreement & General Provisions

This Agreement, together with the Booking Record and any incorporated written addenda, constitutes the agreement governing the charter and supersedes prior discussions concerning the same subject

matter. A modification must be confirmed in writing by Shoreline Cruisers unless applicable law requires otherwise.

Electronic signatures, electronic acceptance, and electronically stored records may be used to evidence agreement to the extent permitted by law. Headings are for convenience only and do not limit the meaning of the provisions.

If any provision is held invalid or unenforceable, it will be modified or severed only to the minimum extent necessary, and the remainder of the Agreement will remain effective. A delay or failure to enforce a provision on one occasion does not waive future enforcement.

Events beyond reasonable control, including severe weather, government restrictions, harbor closures, emergencies, and similar force-majeure events, may excuse or delay performance to the extent performance is prevented, subject to the specific weather and mechanical remedies stated in this Agreement.

13. Acknowledgment & Signatures

By signing or electronically accepting this Agreement, the Charterer confirms that the Charterer has read and understands the Agreement, has had an opportunity to ask questions, accepts responsibility for communicating the rules to all Guests, and agrees to be financially responsible as stated herein.

The Charterer further acknowledges that package descriptions, seasonal rates, and promotional pricing may change, and that the accepted Booking Record—not later website pricing—controls the price for the confirmed reservation.

Charterer Name	
Charter Date / Time	
Charterer Signature	
Date Signed	
Shoreline Cruisers Acceptance	

SCHEDULE A

Damage, Cleaning & Special Charges

Schedule A is incorporated into SC-CBP-100 for charges that may arise from Guest conduct, damage, loss, or extraordinary cleaning. Charter package pricing is intentionally not included in this Schedule because package rates may fluctuate by season, date, availability, and other booking factors. The accepted Booking Record controls the charter price.

Item	Charge	Notes
Refundable Security Deposit	\$250	Returned after post-charter inspection and reconciliation, less any authorized chargeable amounts.
Vomiting / Bodily-Fluid Cleanup	\$150 minimum	Actual charge may exceed \$150 when professional cleaning, sanitation, replacement, or lost-use costs are higher.
Damage / Breakage / Staining	Actual reasonable cost	May include cleaning, repair, replacement, professional service, towing, haul-out, and directly related costs when applicable.
Extraordinary Cleaning	Actual reasonable cost	Applies to cleanup beyond ordinary post-charter cleaning, including prohibited materials or excessive mess.
Lost or Damaged Company Equipment	Actual reasonable cost	Repair or replacement cost for company property damaged or lost by the Charterer or Guests.

The security deposit does not limit the Charterer's financial responsibility. Shoreline Cruisers will apply charges in good faith based on the circumstances and reasonably documented cost of cleaning, repair, replacement, or related service.

WELCOME ABOARD

Quick Guest Rules

This page is a convenience summary only. If this summary conflicts with the Agreement, the Agreement controls.

- Arrive early enough for boarding, payment verification, and the safety briefing.
- Maximum passenger count: 12, subject to any lower applicable limit.
- Follow the Captain's instructions at all times.
- BYOB is permitted for lawful-age Guests; no glass bottles and no red liquids.
- Food is limited to cold subs and appetizers. Shoreline Cruisers does not provide ice.
- No smoking or vaping, illegal drugs, fishing, fireworks, weapons, or hazardous materials.
- Shoes off before boarding unless the Captain authorizes an exception.
- Swimming only while anchored and only with the Captain's approval.
- Children must remain under responsible adult supervision.
- The Charterer is responsible for Guest conduct, damage, and extraordinary cleaning charges.

THANK YOU

Thank you for choosing Shoreline Cruisers. We appreciate the opportunity to share Chicago's incredible waterways with you.

Whether you are celebrating a birthday, anniversary, family gathering, or simply enjoying time on the water, we are committed to providing a safe, enjoyable, and memorable Private Charter Experience.

We look forward to welcoming you aboard.

Robert Sanchez Sr.

Founder • Owner • Captain

Cruise safely. Celebrate responsibly. Create memories that last a lifetime.