

**SHIP YOUR ORDER TO:** BUTLER BLADES AND SHEARS PO BOX 1129 WHITE HOUSE TN 37188

*We are a sharpening service for professional groomers and veterinarians. We DO NOT sharpen barber equipment, human stylist equipment, saw blades or other construction tools, sewing equipment, culinary instruments, etc. If you are unsure if we service the tool you want to send, please call us at 615-239-7084 and ask before sending.*

YOUR NAME: \_\_\_\_\_

COMPANY: \_\_\_\_\_

YOUR RETURN SHIPPING ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

YOUR PHONE NUMBER: \_\_\_\_\_

*We understand that some companies may be sending multiple orders in one box to save on shipping. If you wish for items in your package to be kept separate or to be billed separately, please separate the items (in individual bags for example) with each person filling out their own order form.*

| ITEM:   | SERVICE PRICE:   | QUANTITY: |
|---|--|-----------|
| Clipper Blades (steel or ceramic)   | \$8.00 plus tax  |           |
| Wahl Adjustable 5-in-1 Arco Blade (comb sharpened, cutter replaced)   | \$15.00 plus tax   |           |
| Grooming Shear, standard bevel edge (Straight, Curved, Thinner, or Chunker)   | \$10.00 plus tax   |           |
| Non Color Coated Grooming Shear, premium convex edge (Straight or Curved)   | \$25.00 plus tax   |           |
| Non Color Coated Grooming Shear, premium convex edge (Thinners or Chunkers)   | \$18.00 plus tax   |           |
| Color Coated Grooming Shear, premium convex edge (Straight, Curved, Thinner, or Chunker)  | \$18.00 plus tax   |           |
| Veterinary Surgical Scissors, Average Size  | \$8.00 plus tax  |           |
| Veterinary Surgical Scissors, Tiny  | \$5.00 plus tax  |           |
| Bandage Scissors  | \$8.00 plus tax  |           |
| Canine Nail Clippers (NON GUILLOTINE STYLE ONLY)  | \$5.00 plus tax  |           |
| Dental Elevator   | \$8.00 plus tax  |           |
| Clipper Repair (Oster and Andis small animal clippers only, do not send trimmers) If you wish to send an uncommon model or another brand, PLEASE CALL FIRST to check current stock availability on parts.<br><b>Please explain problems with clipper:</b> | \$20.00 plus tax plus cost of parts. We will call you with a diagnosis of problem and parts estimate before performing parts installation. |           |

\*We do not recommend having trimmer blades sharpened unless it is a Wahl Arco. Please do not send trimmer blades. If you need to buy replacement trimmer blades, please call.

Customers with questions about bevel vs. convex edges, please refer to our video on the FAQ section of our website, [www.butlerbladesandshears.com](http://www.butlerbladesandshears.com) or call 615-239-7084 with questions.

**PROMOTIONAL OFFERS FOR MAIL ORDER CLIENTS (CHECK ALL THAT APPLY TO YOUR ORDER):**

- MAIL ORDERS RECEIVE 10% OFF REGULAR PRICES
- FIRST TIME MAIL ORDER CLIENTS RECEIVE FREE RETURN SHIPPING ON ANY SIZE ORDER
- ALL MAIL ORDER CLIENTS RECEIVE FREE RETURN SHIPPING ON SERVICE ORDERS OVER \$100.
- ONE TIME OFFER PER PERSON: LEAVE AN ONLINE REVIEW OF OUR BUSINESS ON EITHER FACEBOOK OR GOOGLE AND RECEIVE 2 CLIPPER BLADES SHARPENED FOR FREE, A \$16 VALUE (*Honest reviews only-this offer only available to customers who have used our service and evaluated the job at least once. Not available to first time customers*).
- REFERRAL DISCOUNT: REFER ANOTHER BUSINESS THAT PLACES A SERVICE ORDER WITH US AND RECEIVE 2 CLIPPER BLADES SHARPENED FOR FREE, A \$16 VALUE. LIST NAME OF THE REFERRED HERE:  
\_\_\_\_\_ (Thank you for the compliment of your referral).

**POLICIES:**

- We use priority mail for most of our orders and return shipping rates (when applicable to your order) are between \$7 and \$20 anywhere in the continental United States.
- We are not responsible for lost or damaged items once they are given to USPS for shipping. If you have any questions, please call. Customer will be responsible for charges from USPS if customer wishes for us to add additional insurance (more than \$50 coverage) on the package. If you wish to be provided with your return tracking number, please call.
- **Mail orders are by credit card only. Customer items will not be sent back until payment has been received.**
- Turnaround time is between 2 and 5 business days. We do not do mail order labor on weekends or holidays.
- Our orders are received through a PO Box. **Using Fed Ex or UPS to send your package to us may cause delays in when we receive it.** We recommend sending your items to us through the USPS.

**PAYMENT:**

If you wish to provide your credit card information, please do so here. Otherwise, we will call for payment. All customers who provide credit card information on this form will receive a courtesy call with total before the card is charged for any services. It is against our company policy to store any credit card data on file. **All customer credit card data is destroyed after the transaction is complete, whether it is on this form or read to us over the phone.**

CREDIT CARD NUMBER: \_\_\_\_\_

EXPIRATION DATE: \_\_\_\_\_

BILLING ZIP CODE ASSOCIATED WITH CARD: \_\_\_\_\_

SECURITY CODE: \_\_\_\_\_