

July 3, 2020

TYPE: Information

NUMBER: LR-013-20

SUBJECT: Workaround for IP System Date Anomaly

Attention – All Canadian T&E Employees

When creating an IP claim within the IP System **from a CP Kiosk** using the Calendar feature to select the date, the date field may initially populate with a date other than that selected on the Calendar.

This is a known issue on certain Kiosks and Information Services is working to correct it.

*Claim Date

2020/06/01



	Sun	Mon	Tue	Wed	Thu	Fri	Sat
23	31	1	2	3	4	5	6
24	7	8	9	10	11	12	13
25	14	15	16	17	18	19	20
26	21	22	23	24	25	26	27
27	28	29	30	1	2	3	4

Code created for this issue

Instruction to Employees:

Canadian T&E Employees who are creating an IP claim within the IP System **from a CP Kiosk**, are advised to ensure that the date entered in the "Claim Date" field is correct before saving the IP Claim by clicking within the calendar on the correct date again which will cause the field to reflect the selected date.