Mowgli’s Mutts Ltd Tel: 07932808249

Swithen’s Farm info@mowglismutts.co.uk

Swithen’s Lane

Rothwell, Leeds, LS26 0BT

Mowgli’s Mutts Ltd Doggy Day Care Terms & Conditions

1. The Client is solely responsible for any and all harm or damage caused by their dog while it is under the care of Mowgli’s Mutts or is using any other services provided by Mowgli’s Mutts and agrees to indemnify Mowgli’s Mutts in full against any liability arising from such harm or damage to third parties.

2. The Client agrees that, in admitting their dog, Mowgli’s Mutts has relied on the Client’s representation that their dog is in good health and has not harmed or shown aggression or threatening behaviour toward any person or any other dog.

3. All dogs will be subject to an initial assessment by Mowgli’s Mutts prior to using Mowgli’s Mutts Services. Mowgli’s Mutts reserves the right to refuse admission to any dog deemed in their absolute discretion to be, or have the potential to be, dangerous or disruptive.

4. The Client agrees to notify Mowgli’s Mutts immediately of any unwelcome, aggressive, procreative, or dangerous behaviour of their dog that has potential to cause harm to any other dog or individual.

5. Mowgli’s Mutts offer services where dogs co-mingle in groups and the Client accepts that during the course of normal dog play their dog may sustain injuries. All dog play is carefully monitored to avoid injury, but scratches, punctures, torn ligaments, or other injuries may occur despite the best supervision.

6. Mowgli’s Mutts usually do not let dogs of the lead and will only let dogs off the lead once an ‘off the lead consent form’ has been signed and will remain at the discretion of Mowgli’s Mutts staff. Mowgli’s Mutts walk dogs on a lead, no more than 6 at one time. Mowgli’s Mutts will provide at least 2 20 minute walks each day, and 2 other opportunity’s to relieve themselves throughout the day. Mowglis Mutts will provide enrichment and stimulation throughout the day.

7. The Client is responsible for the full cost of treatment of any injuries or illness that their dog receives while under the care of Mowgli’s Mutts, together with any associated costs e.g., call-out charges. The Client authorises the staff of Mowgli’s Mutts to seek such veterinary advice and/or treatment as they deem necessary; where possible this will be carried out by the Client’s usual/preferred Vet, but this cannot be guaranteed (e.g., in an emergency) and the Client accepts that the staff of Mowgli’s Mutts may at their discretion use Abbey House Vet, Rothwell. The Client agrees to pay all such costs immediately upon pick-up of their dog, or by agreement with the proprietor.

8. Mowgli’s Mutts reserves the right to refuse admission if the Client fails to provide adequate proof of vaccinations (including bordetella), or the vaccinations are found to be expired or otherwise incomplete. Valid Titre tests will be accepted. Primary vaccination courses must be completed at least 2 weeks before acceptance into daycare.

9. Unneutered Bitches may not attend Mowgli’s Mutts while in season or pregnant. Mowgli’s Mutts reserves the right to refuse admission if these criteria are not met.

10. The Client accepts that even though their dog may be vaccinated against Bordetella (Kennel Cough) there is a chance that their dog can still contract Kennel Cough. The Client agrees that they will not hold Mowgli’s Mutts responsible if their dog contracts Kennel Cough while attending.

11. The Client agrees to take any necessary measures or precautions to ensure that their dog is continuously free of contagious, infectious, or otherwise communicable diseases. The Client further agrees to notify Mowgli’s Mutts immediately of any infectious and/or contagious disease or conditions their dog has been exposed to or is affected by. Such diseases and conditions include, but are not limited to: Distemper, Hepatitis, Kennel Cough (Bordetella), Parvovirus, Corona virus, worms, Lyme disease, Fleas, Pregnancy, Infectious Skin Diseases and Intestinal Parasites. Mowgli’s Mutts reserves the right to refuse admission until satisfied that the condition is resolved. If Mowgli’s suspect any illness, infection or parasites, the dog will be place in isolation with suitable toys and water until you or your emergency contact can pick up the dog. This will be from Abbey House vets, Rothwell.

12. The Client consents to their dog being photographed, videotaped, and/or used in any media or advertising by Mowgli’s Mutts without prior approval. All such media remain the property of Mowgli’s Mutts.

13. The Client agrees that Mowgli’s Mutts is not responsible for any lost, stolen, or damaged leads, collars, tags, clothing, or any other item left with their dog. Any toy provided by the client or Mowgli’s Mutts will be removed if there is any competition between the dogs. Dogs in day care will be required to wear a identity tag whilst outside, which will be provided by Mowgli’s Mutts.

14. The client agrees that if the dog cannot be toileted outside, then Mowglis’s Mutts will allow toileting indoors, (usually in the arena next door).

15. The Client agrees to provide keys/arrange access to the dog for the agreed appointment; failure to do so will result in a cancellation for that day’s service and will be paid in full by the client.

16. The Client agrees that, by signing the key holder waiver form this will indemnify Mowgli’s Mutts in full against any liability arising from loss or damage to the property or its contents, in present and future circumstances.

17. Mowgli’s Mutts will not feed your dog meals, unless you the client direct us to do so, therefore the client must provide the food. The dog will be taken to a separate room to feed to avoid competition from other dogs. Sometimes we will offer your dog treats, unless we are instructed not to in the day care application form.

18. Mowgli’s Mutts will give, and store medication as directed by the veterinarian, which will be labelled, and given back to the owner at the end of day.

19. No variation of these Terms and Conditions will have effect unless confirmed by Mowgli’s Mutts in writing.

Signed: …………………………………………………………………………………..………………………………………………..…….…

Print name: …………………………………………………………………………………………………………. Date: ..………………

For and on behalf of Mowgli’s Mutts

Signed: ………………………………………………………………………………………………………………………………………………

Print name: ……………………………………………………………………………………………………….. Date: ……….….……..

For and on behalf of the Client