



P4 INFRASTRUCTURE

GENERAL INFORMATION

All prices shown are FCA Milwaukee, WI, USA and are for merchandise packaged for shipment by domestic carrier within the continental limits of North America. Special packaging for export air or sea freights are extra-charged items. Freight charges will be prepaid by P4 Infrastructure, Inc. and charges invoiced to the purchaser.

TERMS

Domestic shipments are payable: net 30 days with approved accounts.

A monthly service charge of 1.5% (18% APR) will be added on all past due balances.

Export shipments will be made only:

- 1.) After receipt of irrevocable letter of credit.
- 2.) By payment in advance.
- 3.) By special prior arrangement with P4 Infrastructure, Inc.

QUOTATIONS

All P4 Infrastructure, Inc. quotations are firm for 90 days. Thereafter, they are subject to change without notice.

ERRORS, SHORTAGES, COMPLAINTS

All shipments should be opened immediately on delivery and the contents checked against the packing list sent with the shipment. P4 Infrastructure, Inc. exercises due care to avoid errors and shortages. However, where errors and shortages do occur, they should be reported within 10 days of receipt of the equipment. Where errors are the fault of P4 Infrastructure, Inc., they will be rectified without delay.

RESPONSIBILITY and RISK

P4 Infrastructure, Inc.'s responsibility for merchandise damaged in transit ceases when the merchandise has been delivered to the carrier for shipment and a valid receipt obtained. Claims for damage in transit are to be made with the carrier, and damaged containers or other evidence of rough handling should be noted at the time of receipt, and the containers retained until the claim is resolved. Please include photo documentation of the damage (electronic files are acceptable).

RETURNED MERCHANDISE and CANCELLED ORDERS

Equipment is not to be returned without first contacting P4 Infrastructure, Inc. and obtaining its consent. All approved returns must be packaged to prevent damage, insured, and returned prepaid. Returned equipment and cancelled orders are subject to a 25% restocking charge. Orders for custom products are not eligible for return or cancellation.

TAXES and IMPORT DUTIES

All destination taxes, duties, importation fees and importation documentation expenses are to be paid by the purchaser, unless specific provisions to the contrary are made at the time the order is placed.

CUSTOM DOCUMENTATION

Orders requiring specialized documentation may be subject to a documentation fee. This fee will be priced accordingly based on the customer requirements.

CHANGES and IMPROVEMENTS

All equipment described in P4 Infrastructure, Inc. promotional materials is subject to modification and improvement as may be dictated by subsequent developments. Accordingly, we reserve the right to change and improve items, to discontinue items and to add new ones without notice.

FIELD SERVICES

Field services to train customer's personnel in assembly, installation and operation of the instruments is available.

The hourly rate of \$150.00 per hour, or part thereof, will be charged as follows:

- 1) Time required for traveling from Brown Deer, WI to the job site and return.
- 2) Time required for working on the job including time over 8 hours per day. Minimum charge is \$1,200.00 per day.
- 3) Standby time at job site up to a maximum of 8 hours per day.
- 4) Time required for traveling between accommodation and job site in excess of 30 minutes each way.
- 5.) Travel and living expenses charged at cost plus 15%. P4 Infrastructure, Inc. will provide these expenses to the customer in advance of travel.

REPAIRS

All items returned for repair, both warranty and non-warranty, must have an officially issued Return Authorization (RA) number and a Health and Safety Clearance form. Please contact P4 Infrastructure, Inc. (info@p4i.io) directly for more information and to initiate the Return Authorization process.

The hourly rate for non-warranty repair is \$100 USD.

Non-warranty repair should be accompanied by a purchase order to authorize the work.

P4 Infrastructure, Inc. will not accept, nor work on, returns that are lacking Return Authorization numbers or unsigned Health and Safety Clearance forms.

All returns for repair must be sent with shipping prepaid.

All repairs are subject to the terms and conditions of the warranty found at: <https://www.p4infrastructure.com/documents/>.

OTHER INFORMATION

Additional information that supplements these conditions can be found at: <https://www.p4infrastructure.com/documents/>.

This information is updated regularly. However, please refer to the website, www.p4i.io, for the most up to date information statements and policies related to warranty, terms of sale, and customer privacy.