

CARE & MAINTENANCE

ENGINEERED FLOORING

PREVENTATIVE MAINTENANCE.

- PLACE GOOD QUALITY MATS INSIDE & OUTSIDE OF EXTERNAL DOORS TO TRAP GRIT & REMOVE MOISTURE FROM SHOES
- IN HEAVY TRAFFIC AREA'S SUCH AS MAIN ENTRANCE, DINING & KITCHEN AREA'S, USING MATS FOR ADDED PROTECTION IS RECOMMENDED
- FELT PADS SHOULD BE PLACED UNDER ALL FURNITURE TO AVOID SCRATCHING THE TIMBER FLOORING.
- AVOID USING WHEELED CHAIRS I.E OFFICE FURNITURE OR INSURE THAT A GOOD QUALITY OFFICE MAT IS USED TO PROTECT TIMBER FROM INDENTATIONS.
- IF YOU HAVE PETS INDOORS, ENSURE THAT THEIR NAILS ARE TRIMMED REGULARLY TO AVOID SCRATCHING THE FLOOR & PROMPTLY CLEAN & DRY AND ACCIDENTS TO MINIMIZE STAINING THE FLOOR.
- ALL TIMBER REACTS WHEN EXPOSED TO DIRECT SUNLIGHT AND THIS WILL CAUSE SOME COLOUR CHANGE. CURTAINS, BLINDS OR UV RESISTANT FILMS ON WINDOWS SHOULD BE USED TO REDUCE THE EXPOSURE OF DIRECT SUNLIGHT & PROTECT THE FLOORING.
- FURNITURE & RUGS SHOULD BE MOVED OCCASIONALLY SO THAT THE EFFECT OF THE SUNLIGHT ON THE FLOOR IS UNIFORM.
- IF THERE IS A SPILL, IMMEDIATELY SOAK UP THE SPILLED LIQUID WITH ABSORBENT PAPER TOWELS & DRY IT. DO NOT ALLOW THE LIQUID TO POOL AND SEEP INTO THE JOINTS OF THE FLOORING.
- MAINTAIN THE AREA OF THE FLOORING WITHIN THE RELATIVE HUMIDITY LEVEL OF 30% - 65%. THIS WAY THE WOOD IS KEPT IN IDEAL LEVEL TO AVOID ANY STRESS TO DEFORM. IF YOU LIVE IN A DRY CLIMATE, INCREASE THE RELATIVE HUMIDITY BY ADDING A HUMIDIFIER OR POTTED INDOOR PLANTS TO THE AREA. IF YOU LIVE IN A WET CLIMATE A DE-HUMIDIFIER WORKS BEST. TIMBER IS A NATURAL PRODUCT WHICH WILL CONTINUE TO ' BREATHE ' THROUGHOUT ITS LIFE BY ABSORBING AND RELEASING MOISTURE FROM THE SURROUNDING ENVIRONMENT.

AVOID.

- USE OF SOLVENTS OF ANY KIND TO CLEAN THE FLOOR. METHYLATED SPIRITS, TURPENTINE OR SIMILAR MATERIALS WILL DAMAGE THE FLOOR.
- RUBBER BASED ITEMS I.E RUGS OR MATS. RUBBER FURNITURE FEET SHOULD NOT BE IN DIRECT CONTACT WITH THE FLOOR.
- DO NOT USE A STEAM MOP , ABRASIVE CLEANING MATERIALS OR HARSH DETERGENTS. USING THESE ITEMS WILL CAUSE HARM TO THE FLOOR.
- DO NOT SLIDE OR ROLL ANY FURNITURE ACROSS THE FLOOR AS IT MAY SCRATCH OR DAMAGE THE SURFACE.
- STILETTOS OR SPIKED FLOOT WARE AS THEY MAY DAMAGE THE FLOOR SURFACE.

CLEANING.

- KEEP YOUR FLOORS CLEAN BY USING A SOFT BROOM OR VACUUM TO REMOVE ANY DUST OR GRIT. ENSURE YOUR VACUUM HEAD HAS FELT STRIPS TO AVOID DAMAGING THE FLOOR. YOU MAY THEN USE STATIC MOPS DAILY TO REMOVE ANY DUST FROM THE FLOOR.
- PERIODICALLY (MONTHLY OR BI-WEEKLY) CLEAN THE FLOOR USING COMMERCIAL CLEANERS SPECIALLY MANUFACTURED FOR TIMBER FLOORING. CAREFULLY READ AND FOLLOW ANY INSTRUCTIONS ON PACKAGING.