

CARE & MAINTENANCE

HYBRID FLOORING

STEPS

There are three simple steps to the care and maintenance of your hybrid flooring:

1. Before cleaning, always vacuum or sweep floors to remove dust and dirt.
2. Use a microfibre mop, with a light mist of water or neutral pH, non-toxic cleaner, and clean the floor in small sections. You can also use a wet mop to clean your floor.
3. Allow your floor to dry before walking over.

TIPS

- Floors should be dry mopped regularly with a static mop. This practice not only picks up any lint and other dust, but also grit that can be damaging to the floor surface.
- If pets are to be inside, it is necessary that their nails are kept trimmed and their paws clean, to further reduce excess grit.
- Spills need to be wiped up as soon as possible. Failure to do so can discolour the finish, and if left unattended for a long period, can damage the floor.
- Legs of movable furniture, such as dining room chairs, need to have protective felt pads. When moving heavy objects, such as furniture or appliances, they need to be lifted into position. These practices prevent scratching of the floor surface.

AVOID

- Do not use cleaning methods or products not designed for your flooring type, such as scouring pads or cleaners that may contain abrasives, soaps, waxes, ammonia or silicon.
- Do not use steam mops (irrespective of what the product sales people may say), or any form of scrubbing machine.
- Footwear with high point loads, such as stiletto heels, will also damage laminate floor surfaces.
- Rugs and floor mats are very effective in trapping grit at doorways and reducing wear in high traffic areas. Please note that both the coating and timber colour can change under the effect of UV light, and this can cause colour differences under the rug. For this reason, it is prudent not to use rugs for at least the first six months. Alternatively, move the rugs and furniture on a regular basis over this initial period to aid in reducing these effects.
- Rugs should not be rubber backed or have similar impervious backing. Not only can such products affect the floor finish, but they can also prevent the natural exchange of moisture vapour through the board surface. All rugs and floor mats also require regular cleaning.

Note: Do not use excessive water or steam mops, as this will cause water damage to the floor and void any warranty.