

# Boarding and Daycare Policy



During your pets stay, all efforts will be made to keep your pet as comfortable and happy as possible. Prior to all bookings, a booking form must be completed along with an arranged meet and greet at our home to ensure you and your pet are comfortable with us and are aware of the accommodation your pet will be staying.

Any food, treats, leads, harnesses and bedding must be provided for stays.

All walks will be on lead unless specifically asked otherwise. In the event that you require off lead walks, during the meet and greet a test walk must be completed demonstrating excellent recall ability. If any doubts of recall ability are had, walks will remain on lead.

We are by our licensing agreement only able to board a maximum of 2 dogs from the same household at one time. Your dogs will not be boarded with dogs from other households at any time.

In the event that your dog(s) suffers with separation anxiety or is unable to be left alone, this needs to be disclosed prior to booking as I may need to rearrange appointments/walks with other clients.

If you and your pet are working towards any training/commands please let us know what this is as we will work with your dog to encourage their training. In addition to this if you have any specific rules in place at home (such as not jumping on furniture, strict diet, sleeping in crate etc.) please let us know as we can keep these rules in place to not encourage bad habits upon your return.

Due to the terms of our insurance and boarding license policies, we are unable to accept boarding of any dog that are banned in Great Britain, as defined in the Dangerous Dogs Act 1992 or any breed crossed with these dogs.

In case of a medical emergency where we believe your pet needs to visit the vets, you or your emergency contact will be informed and you will be liable to any vets fees. Where possible we will contact you or your emergency contact prior to the vet visit, however in some cases, this may not be possible.