

Paragon Puppy Program (P3)

Disclaimer & Terms of Service

By enrolling in the Paragon Puppy Program (P3), you ("Client") agree to the following terms and conditions as legally binding. The P3 program is an optional two-week foundational training service facilitated by Paragon Mastiffs and provided by Simply Shana, an independent dog trainer with experience in foundational obedience and puppy development, to assist in the puppy's transition into its new home.

1. Nature of Training Services

P3 is a foundational training program designed to introduce basic obedience, crate training, leash acclimation, and early socialization. This program is delivered entirely by Simply Shana, and is not a substitute for continued training or long-term behavioral development. Simply Shana does not guarantee complete behavioral reliability or permanent results following completion of the program.

2. Individual Results May Vary

Each puppy's response to training may vary based on temperament, age, learning style, and genetic background. Simply Shana makes no express or implied guarantees regarding specific behavioral outcomes. Paragon Mastiffs is not responsible for any variation in results or post-training behavior.

3. Health and Safety

All reasonable care will be taken by Simply Shana to ensure the health, safety, and well-being of each puppy during training. Neither Paragon Mastiffs nor Simply Shana shall be held liable for any unforeseen health issues, behavioral regressions, or injuries following training unless directly caused by documented gross negligence or covered by the Paragon Mastiffs Puppy Health Guarantee.

4. Fees and Refund Policy

All fees for the P3 program are due in full prior to commencement of training and are strictly non-refundable. This includes, but is not limited to, cancellations, early withdrawals, dissatisfaction with results, or Client schedule changes. Payment is made to Paragon Mastiffs, who will coordinate placement into the program with Simply Shana.

5. Mandatory Pickup Clause

The Client agrees to retrieve their puppy on the designated graduation date or on a pre-approved alternate date, confirmed in writing before the start of training.

- A boarding fee of \$20 per day will be applied for each day the puppy remains in the custody of Simply Shana or Paragon Mastiffs past the scheduled pickup date.
- If the puppy is not retrieved within 7 calendar days of the scheduled pickup date and no

written agreement for extension has been made, Paragon Mastiffs reserves the right to assume full ownership of the puppy. No refunds or further compensation will be issued.

6. Client Responsibility Post-Training

Upon transfer of possession, the Client assumes full responsibility for the puppy's behavior, continued training, and well-being. Neither Simply Shana nor Paragon Mastiffs shall be held liable for any post-training behavioral issues, damages, or injuries once the puppy has been released to the Client.

7. Progress Updates

Clients will receive two (2) training updates per week, provided by Simply Shana via text, email, or another agreed-upon format. Updates may include photos, videos, and progress notes, but are not guaranteed to follow a specific format or schedule.

8. Agreement and Acknowledgment

By enrolling in the Paragon Puppy Program (P3), the Client confirms that they have read, understood, and voluntarily agree to be bound by the terms set forth in this Disclaimer & Terms of Service. The Client further acknowledges that Simply Shana is the sole provider of training services and that Paragon Mastiffs is acting solely as a facilitator and point of contact for enrollment.

Signature of Client:

Name of Client:

First Day of Training:

Graduation/Pickup Date:

Puppy Description:

Signature of Madison Vandergriff (Owner of Paragon Mastiffs)

