



Well...We made it!

2020 was a rough one...and continues to be a challenge.

We want to send a big thank you to the many clients that followed us from the Bowmanville facility to the new pool. Your on-going support and friendship has carried us through this past year. To the new clients who have joined us, thank you for finding us, supporting us and bringing your dog(s) to swim with us. We truly

appreciate each and every client, human and canine! At the beginning of this past year we had no idea the changes we would have to go through to survive and continue to help doggies be the best they can be... but we are here and we are looking forward to great things as we move into a wonderful new chapter with many great new things on the horizon.

Covid 19 Update

Official word from the Province and Premier is that we are in another lockdown beginning the 26th of December. The Dog Paddle Team feels safety is of the utmost importance so policies will be changing effective Wednesday, December 23rd.

Beginning, December 24th all Splash Pool client swim sessions will be put on hold until the end of the lockdown January 23rd 2021. This includes all Sport Dogs, Dogs with Amigo, Mocha, Chelsea or Crush It Packages, Dogs with Learn to Swim Packages and anyone who pays per visit for recreational swims. Anyone with upcoming appointments will be contacted via email.

Veterinary services will remain open during this lockdown. *Dog Paddle is an integral partner with our veterinary community and will remain available to their/our client dogs needing our services and facility. As of Wednesday December 23rd we no longer allow dog guardians into our facility. (Which is what we did in Bowmanville for a short time earlier this year during the first lockdown).*

The protocol for lockdown includes:

Until January 23rd, we will only be open Wednesdays 11am - 8pm and Saturdays 9am - 5pm. Our hours are reduced as we are staffing at a minimum. Any additional changes in hours for the weeks following this week will be provided on our website www.indoordogpool.com and on our social media pages.

A staff member will bring your dog into the facility from the parking area while you remain outside for the duration of the session.

Dog paddle therapists will disinfect (wipe down) your dog before and of course the pool will take care of any virus should there be any. We will continue to disinfect each leash and lifejacket in between sessions. The therapists will do the session with your dog, give them a quick dry with *your* towels and return them to you in the parking lot. (we will do our best to capture some of your dogs' sessions on video and in pics...they will be posted on our social media pages for you and your family to enjoy).

All payments must be made by e-transfer prior to or during your appointment.... or over the phone by credit card at the end of your appointment

We are restricting our Dog Paddle clients to those who live in the Durham Region, but we are looking at each clients' case individually.

Please respect the Provincial guidelines about crossing into other regions and keep yourselves safe!

Any questions or concerns can be sent to Julie at:
bookingsatk9splashpool@gmail.com

PLEASE NOTE

Beginning Jan 1/2021 our Dog Paddle prices are increasing. (It's been at least 2 years since our last price change). And of course...all services will be charged HST.

New Pricing

Initial Visit \$90

Hydrotherapy with 1 Therapist - \$50

Hydrotherapy with 2 Therapists - \$70

Additional therapist - \$20

Ultimate Combo has now changed to better serve you in the form of two separate combos

Ultimate Combo #1 - 1 Therapist - 10 sessions for \$450 - saves \$5 per session

Ultimate Combo #2 - 2 Therapists - 5 sessions for \$325 - saves \$5 per session.

Massage pricing - \$60

Last minute Cancellations - remain at \$25

Anyone wishing to purchase an existing Ultimate Combo before the price change should contact Julie at bookingsatk9splashpool@gmail.com



Happy Hounds Teeth Cleaning

We are excited to welcome back the ladies from Happy Hounds Teeth Cleaning on Monday, January 25, 2021. Appointments are available from 11 until 6 pm. We currently have 6 spots available. You can have your dog's teeth cosmetically cleaned for \$199 + HST without drugs or

anesthesia. Please check them out at their website [Happy Hounds Teeth](#) for more information. You can email or call our facility to make an appointment.
On a much brighter note... our team continues to grow!

We would like to officially welcome both Jaime Sparkes and Emily Skelton to our team.



Jaime is a knowledgeable and talented young lady who is completing the Canine Ripples program as a Canine Hydrotherapist. She is also in the midst of completing her RVT certification in Guelph.

Emily brings with her years of retail, management and experience within the pet industry. You will see Emily's smiling face at the reception area and our front desk!

Wishing you all the best during the Holidays. Be safe ... we look forward to seeing you soon!!