

# Financial Policy & Procedure



Thank you for choosing SCOG Home Medical Supply for your health needs. We are dedicated in providing the best possible care and service to you and regard your complete understanding of your financial responsibilities as an essential aspect to your care. As a courtesy to you, billing third-party payers is a service we offer, and all necessary billing information and signatures must be provided. We will provide you with the most accurate estimate of charges that you are responsible for prior to services being rendered. Please be aware that after insurance processes your claim, your portion may be different from the estimate given as insurance companies may not pay the exact amount for services that are billed.

Assignment of benefits and authorization of payment need to be made directly to SCOG Home Medical Supply, for any durable medical equipment, supplies and services furnished to you in conjunction of your home care. You must authorize SCOG Home Medical Supply to seek such benefits and payments on your behalf. SCOG Home Medical Supply will bill Medicare/Medicaid or other federally funded sources and other payers and insurer(s) providing coverage, with a copy to SCOG Home Medical Supply. You are responsible for providing all necessary information and for making sure all certification and enrollment requirements are fulfilled. Any changes in the policy must be reported to SCOG Home Medical Supply within 30 days of the event. In the event services are deemed not reasonable and necessary, payment may be denied, and you will be fully responsible for payment.

You are responsible for the payment of all sums that may become due for the services provided. These sums include, but are not limited to, all deductibles, co-payments, out-of-pocket requirements, and non-covered services. If for any reason and to any extent, SCOG Home Medical Supply does not receive payment from my payer source, you are responsible to pay SCOG Home Medical Supply for the balance in full, within 30 days of receipt of invoice. All charges not paid within 45 days of billing date shall be assessed late charges. You are liable for all charges, including collection costs and all attorney's cost. You are also responsible for all charges regardless of your payer unless the agreement with your health plan holds you harmless.