



VIMPy Instrumental Music Programme (IMP) Terms & Conditions

1. The Instrumental Music Programme (IMP) is provided and fully managed by VIMPy™ Pte Ltd (formerly McKee Music Pte Ltd).

Independent Operation: While we collaborate closely with our partnering schools and Music Departments, the programme operates independently.

IMP Tutors are Contractors: All VIMPy IMP Tutors are engaged as independent contractors for specific assignments (lessons) only. They are not employees of VIMPy™ Pte Ltd or the partnering school.

Scope of Service: The Tutors are paid strictly for time delivered (lessons taught). They are responsible for their own local income tax, national insurance, and benefits in their country of residence.

2. Fees, Invoicing & Financial Terms

Payment Due: Lesson fees are payable in advance per term by the due date stipulated on the invoice.

Maximum Enrollment: Students may enroll for a maximum of two lessons per week.

Forfeiture Policy: Failure to pay by the due date may result in lessons being forfeited, meaning the student is ineligible to attend, but the parent remains liable for the full lesson fee. Lessons will be suspended until the outstanding balance is settled.

Scheduling Changes: Lesson times and dates are subject to occasional change due to school events, trips, or exams. Parents will be notified of any changes via MyMusicStaff.

3. Absence & Cancellation Policy

VIMPy operates on a high-completion scheduling model (97.5% Lesson Delivery). Our policies are designed to protect student progress and teacher income:

Absence with Prior Notice: If the student is absent for medical or school-related reasons (exams, school trips, etc.) please notify the IMP teacher or email admin@vimpy.com with at least 12 hours' notice. We will make reasonable efforts to reschedule the lesson within the current term.

IMP Tutor Absence: If the IMP Tutor is absent, VIMPy will reschedule the lesson. If rescheduling is not possible by the end of the term, the lesson fee will be refunded or credited to the following term.

Absence Without Adequate Notice: Missed lessons without adequate notice (less than 12 hours) will be considered permanently forfeited. No replacement lesson, credit, or refund will be issued, and the parent remains liable for the full lesson fee.

Programme Withdrawal/Cancellation: Five (5) calendar weeks' written notice is required to cancel enrollment in the IMP. Notice must be submitted in writing to admin@vimpypy.com (not the individual tutor). Failure to provide adequate notice will result in the parent/guardian being liable for all lesson fees incurred during the five-week notice period.

4. Lesson Delivery and Liability

Rotation Schedule: IMP lessons are conducted during school hours on a compulsory rotation schedule. Lesson time will change weekly to minimise disruption to regular classroom lessons. We are unable to offer selective lesson times within the rotation schedule.

Student Travel: The IMP Tutor is responsible for the student only during the actual lesson time. The school remains responsible for the student's supervision while traveling to and from the lesson room/classroom.

Premises Responsibility: The safety and maintenance of the lesson facilities remain the responsibility of the partnering school.

5. Force Majeure and Digital Learning

Business Continuity: In the event of unforeseen circumstances (including but not limited to pandemics, government closure orders, or extreme weather) that prevent physical lessons, VIMPy reserves the right to immediately shift all instruction to our secure Online Video Platform (Google Meet, Zoom, etc.) to ensure continuity and secure teacher pay.

Enrollment automatically continues each term under an "opt-out policy", requiring written notification if you intend to cancel. .

VIMPy™ Pte Ltd

T: 8699 4003

E: admin@vimpypy.com

1 Coleman Street, #10-06 | Singapore 179803

Website: [Your new website URL]

UEN: 200505811W