



Mint Kitchen Sprays 5-Year Unlimited Guarantee Agreement

This document constitutes the formal terms and conditions of the 5 Year Unlimited Guarantee provided by Mint Kitchen Sprays. This agreement serves to outline the scope, coverage, exclusions, and procedures associated with our guarantee, ensuring transparency and clarity for all parties involved.

Section 1: Scope of Coverage

The 5 Year Unlimited Guarantee offered by Mint Kitchen Sprays encompasses the following:

1. Chips: Any chips sustained by the sprayed surfaces due to daily use or accidental impacts will be repaired at no cost to the customer for a period of five years.
2. Scratches: Any scratches that compromise the aesthetic or integrity of the sprayed surfaces will be rectified promptly and without additional charges for the duration of the guarantee.
3. Peeling or Flaking: The adhesion of our paint is guaranteed to remain intact. Any peeling or flaking will be addressed and repaired under this agreement.
4. Colour Retention: Mint Kitchen Sprays guarantees that the colour of the sprayed surfaces will remain vibrant, consistent, and true to the original shade for a period of five years. This includes protection against fading or discolouration.
5. Accidental Damage (Limited to Two Years): For the first two years, the guarantee covers accidental damage caused by pets, children, or other unforeseen events. Repairs required beyond the two year period for accidental damage are not included.
6. Finish Integrity: The sprayed finish is guaranteed to maintain a smooth appearance. Any bubbling, cracking, or degradation of the finish will be repaired.
7. Durability Against Environmental Exposure: Surfaces are protected against damage caused by standard kitchen conditions, including heat, moisture, and general cleaning.
8. Professional Touch-Ups: Any minor imperfections arising within the covered period, outside of normal wear and tear exclusions, will be addressed to restore the surface's original appearance.

Section 2: Exclusions from Coverage

The following items are expressly excluded from the 5-Year Unlimited Guarantee:

1. Interior Surfaces of Cabinets and Drawers:
 - * This guarantee does not extend to the interiors of cabinets or drawers. These areas experience heightened levels of friction and wear from regular use, such as sliding objects in and out, which exceed the durability expectations of spray-painted finishes. Even in new kitchen installations, such areas are not typically designed to maintain flawless finishes over prolonged periods.
2. Improper Use, Maintenance or Care:
 - * Damage caused by improper use, the use of abrasive cleaning tools, harsh chemicals, or other improper maintenance methods voids the guarantee.
3. Structural Deficiencies:
 - * Any damage stemming from structural issues such as warping, splitting, or water damage unrelated to our work is not covered.

Section 3: Claim Process

In the event of an issue arising that falls within the scope of this guarantee, the following steps must be adhered to:

1. Notification:
 - * The customer must contact Mint Kitchen Sprays via email or phone to report the issue, including detailed information and photographic evidence where applicable.
2. Inspection:
 - * Mint Kitchen Sprays will schedule an inspection of the affected area at a mutually convenient time to evaluate the damage.
3. Resolution:
 - * Following inspection, Mint Kitchen Sprays will undertake necessary repairs or touch ups promptly and professionally to restore the affected surfaces to their original condition.

Section 4: Terms of Quality Assurance

The quality assurance embedded within this guarantee reflects Mint Kitchen Sprays commitment to excellence. We utilise premium low VOC paints and adhere to meticulous preparation and application processes, ensuring durability and aesthetic appeal.

Section 5: Legal Binding Agreement

This document represents a legally binding agreement between Mint Kitchen Sprays and the customer. By engaging our services, the customer acknowledges and accepts the terms and conditions set forth within this guarantee. For any disputes or clarifications, Mint Kitchen Sprays reserves the right to provide a final interpretation of the guarantee's terms.

Section 6: Contact Information

For claims, inquiries, or further clarification regarding this agreement, please contact:

Mint Kitchen Sprays

Phone: 01276805001

Email: MintKitchenSprays@mail.com

Mint Kitchen Sprays looks forward to providing long-lasting and high-quality results, ensuring your satisfaction and peace of mind for years to come.