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Planet fitness cancellation fee

Planet fitness cancellation fee no commitment. Planet fitness cancellation fee 2023. How to avoid planet fitness cancellation fee. Do you have to pay a cancellation fee at planet fitness. Is there a cancellation fee to cancel planet fitness. Planet fitness annual fee cancellation. Planet fitness cancellation fee reddit. Planet fitness membership cancellation fees. Planet fitness cancellation fee south africa. Planet fitness cancellation fee 2022. Does planet fitness have a cancellation fee. Does planet fitness black card have a cancellation fee. Is there a cancellation fee for planet fitness classic membership.

Planet Fitness is a popular chain of fitness centers (it had more than 15 million members as of March 2020), but the franchise has not embraced modern customer service practices, especially when it comes to canceling membership plans. Instead of letting you close your account online, Planet Fitness requires you to visit your home club and speak to a representative at the front desk or send a letter via the postal service. You can't cancel your membership by phone, via the Planet Fitness website, or even by email. You only have two official options: visiting in person or sending a letter. Your debit order will run on the date you originally chose. We do not bill you in advance; your debit order payment is for that month specifically.



When you signed up, we offered you the following debit order date options. The 1st, 15th, and the 25th. If there are insufficient funds in your account to meet the obligations, Planet Fitness is entitled to double debit you on the next month's debit order run or we may track your account and re-present the instruction for payment as soon as sufficient funds are available in your account. The abbreviated name that will reflect on your bank statement is PF GYM/FEE / PF LEVY/FEE / PLANETS. If you do not give us your correct banking details, or if your banking details change at any time in the future and you don't let us know about this, you will still be responsible for making sure that your Planet Fitness membership fee is paid every month. You will be able to change clubs. There are however some differences between the pricing of clubs. If there is a difference in the price, your membership fees will be adjusted accordingly. If the club you are changing too has a higher price than your current club then there is no additional charge. If the club you are changing to has a lower price, you will be charged a downgrade fee. Partner memberships can only change clubs after 60 days. The Buddy tag allows you to bring 1x guest along for your workout. This product can be added to your membership at any time at an additional monthly fee. Selective Active Memberships may be frozen at any time on request of the Main Member. The Member and dependants will not have access to the club, while in the Freezing period Medical Aid Partner cannot freeze their membership. Your membership will automatically unfreeze, unless you contact us to keep it frozen or to cancel. If you have frozen your membership for a specific period, you do not need to contact us to unfreeze it, your membership will automatically unfreeze when the freezing period expires. Should you wish to cancel your membership, please contact our customer service on 0861 496 463 Your club group exercise schedule can be viewed in club on the kiosk or by clicking on the relevant schedules link at the top of the website Membership account statement can be requested from reception. EFT banking details are as follows: Planet Fitness Holdings (PTY) LTD Standard Bank Account No. 012363324 Branch: Centurion Branch Code (electronic payments): 051001 Branch Code: 012645 Reference number: Please use your ID number or Membership Number Club rules and regulations are displayed in club or can be viewed by clicking on the following link: Rules and regulations We believe that our clubs are some of the safest environments to be in. We have implemented world class, benchmark best practice protocols in all our clubs and have worked with top hygienists and professionals to put our safety protocols together to ensure your safety All Planet Fitness Clubs will be deep cleaned overnight and regularly through the day, using medical grade disinfectants. We keep the environment safe by taking the appropriate cleaning and disinfecting measures. We all know that life happens, your expenses change, interest rates affect you and you end up having to cancel memberships and stop buying certain things to financially account for this. One of the most common places to start cutting down expenses is with gym memberships. This can be challenging though. Some gyms are very strict and inflexible with their cancellation policies. In these cases, you should know your rights. Read on to find out more about cancelling your gym membership. Why cancel your gym membership? If you're considering cancelling your gym membership to save some money, but are unsure if you should, then ask yourself the below questions: Are you struggling to make ends meet? If you are, cancelling your membership might be a good idea. You can always do some exercise at home or go for a run outside. Do you use the membership enough? If you're paying for a membership and are only going to the gym once a month, then it's really not worth it. That could be extra cash in your pocket! Is your debt too much to handle? If you have more debt than you have income, then you should definitely cancel your membership. Having a gym membership is a luxury, not a necessity - and that money is better spent paying off your debts and securing a brighter financial future for yourself. It is important to remember, however, that cancelling your membership is not always an easy option. There may be consequences and expenses attached, depending on your gym. Certain gyms are more accommodating than others. 1. Cape CrossFit Jobst Olschewski, the owner of Cape CrossFit, and part owner of Cape CrossFit Foreshore and Cape CrossFit Newlands says for members relocating more than 50kms away, there is no cancellation fee. "If someone finds in the first month that the membership does not suit him, he can cancel within that period at no charge," adds Olschewski. CrossFit also offers a "freeze" option. So if for example you are injured or cannot afford the payments for a certain period of time, the membership can be 'frozen' for the specified timeframe at no extra charge. "Besides the above 'freeze' cancellation options, the maximum cancellation fee on a new agreement is one calendar month of charges," says Olschewski. 2. Virgin Active Virgin Active also offers the freeze option. They would prefer looking at alternative options to cancelling but if you insist on cancelling they offer a way out.

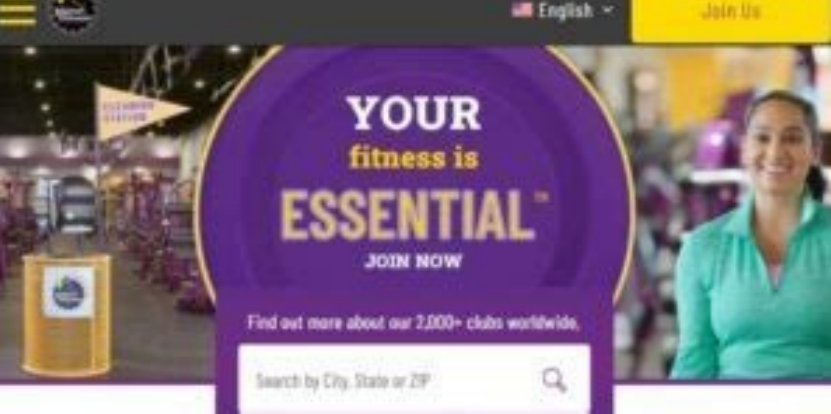


There is a monthly admin charge associated with this option. You are able to freeze your membership for 1 to 6 months in a 1-year cycle. However, Virgin Active stipulates that you may only do this for medical or travel reasons and you cannot freeze your account if you are already in arrears. Your commitment period will then be elongated by the number of months that you have frozen your account for. This option is not available to members who are part of a wellness or rewards programme and short term members. You need to give virgin active 20 business days (a month) notice when you cancel your gym membership. "Should one of our members wish to cancel and they are within their initial contract period, they are required to pay a 30% cancellation fee based on the remaining balance of the contract. If a member is in their auto-renewal period they need to provide us with 20 business days' notice to cancel their contract," says Robyn Jonathan, customer care specialist for Virgin Active, South Africa. Explore DebtBusters' solutions for reducing your interest rates and unlocking cash. Find out more. 3. Planet Fitness At Planet Fitness, you are required to terminate your Fixed Term contract on one calendar month's formal notice before the expiry date. If you cancel before the expiry date you will have to pay all the fees that you owe up until the expiry date. They may also charge you a levy. According to Planet Fitness, "Selective Active Memberships may be frozen at any time on request of the Main Member. The Member and dependants will not have access to the club, while in the Freezing period Medical Aid Partner cannot freeze their membership" Annual auto fee increases Something you should remain aware of is annual automatic fee increases. Some gyms (or in fact, most of them) annually increase your fees on a certain date regardless of when you joined. Often they will give you notice of the increase about a month before it happens. For this, some gyms allow you to cancel your membership if you do not agree to the increase. Check your contract about this matter! Know your rights when it comes to your gym membership Considering that it may already be difficult to terminate your gym membership, it's best to keep your wits about you. You wouldn't want to be unaware of things, and then be taken advantage of. Knowing your rights before entering into an agreement is wise. It will not only save you money in the long run, but it will also make you consider the seriousness of the decision you are about to make. The Consumer Protection Act "The CPA (Consumer Protection Act) requires all terms be made known to consumers before they enter into an agreement and adverse terms are brought to the attention of consumers before they sign," says Neville Melville, Consumer Goods and Services Ombudsman. Melville also wrote the book 'The Consumer Protection Act Made Easy' and co-authored 'Know your Consumer Rights. Length of contract Melville explains that there is a maximum length allowed for a fixed-term contract. According to him, a contract of this sort can last for 24 months (or 2 years) from the date that you sign. If a longer period is specified by both parties then it is okay. If a gym does offer you a longer period for your gym membership, they are required to provide you evidence that it will be of financial benefit to you. Cold feet period If the contract arose from direct marketing, you are allowed to cancel within five business working days. The notice needs to be in writing or in some form where it is possible to record the notice. This period extends to seven working days after the date of receipt of the goods or product if the goods or product was purchased via electronic communications. What if you don't get a response from the gym? You have a right to cancel but you need to accept the consequences: "You have a right to cancel subject to payment of a reasonable cancellation fee," says Melville. However, at times it may seem as if you are not having any 'luck' cancelling. If this is the case, make sure you have all the evidence of your attempts to cancel. "Proving the date of first notification of cancellation would impact on showing that [the] supplier had plenty of time to resell the goods or services," says Melville. If all attempts fail you can lay a complaint with the ombudsman. Visit the Consumer Goods & Services Ombud's website for more info. If your gym membership fees and other expenses are piling up and you find yourself stuck and unable to pay things off, then contact us - we can help you get it sorted. 1 Find the contract you signed with Planet Fitness. Although you may have signed up with a "no contract" or "no sign-up fee" promotion, you still signed an agreement that designates how you can cancel and what situations may allow you to waive your cancellation fees. 2 Read your contract. Your contract lays out the exact terms and conditions, and you should be informed. You should also note if you have an annual or monthly contract. Regardless of whether you pay annually or monthly, you likely signed a 1-year contract. Also, check to see when your contract is up. It might be easier to wait a month or two until your contract is up to cancel if you only have a couple of months left on your contract. Cancellation fees can be as much as 5 or 6 months of regular payments.

Advertisement 3 Pay attention to the billing cycle. Usually, for a monthly contract, you must cancel before the 10th of the month, as you are generally billed on the 17th, and the company needs time to process your request. For an annual contract, you must cancel before the 25th of the month prior to when you are billed. In other words, if you usually pay your annual bill in March, you need to cancel on or before February 25. Think of a fitness contract like a leasing contract. Having to give 30 days notice and fees for early cancellation are common with gyms. In fact, if you don't cancel your membership correctly, you may have to pay your contract out in total. 4 Get your gym fees waived. If you can give written proof that you are injured or that you must move out of range of a Planet Fitness, then you may be able to have the fees waived. If you have an injury, ask your doctor's office to write a note confirming that you will be unable to use the gym facilities. Ask him or her to give a specific amount of time that you will be unable to use the gym. If you are moving to a new place, it must be farther than 25 miles (40 km) away from any Planet Fitness location. Planet Fitness aims to transfer memberships whenever possible. Ask your employer to write a relocation letter, and make sure to map out the distance before specifying where you will be moving. That is, establish that you will have no Planet Fitness gyms within 25 miles (40 km) of your new address. You can print off maps with your new location and the closest Planet Fitness locations marked to help your case. [1] If neither of these situations applies to you, you will be required to pay the cancellation fee, though you can plead your case if other situations inhibit your ability to go to the gym. Be sure to have written proof of your situation, as they will not just take your word for it. Advertisement 1 Write down the information you'll need.



You will need your membership identification number. You will also likely need some personal information, such as your address, your social security number, your driver's license number, and your date of birth. 2 Write a one-page document asking to cancel your membership. Make sure it is in accordance with the contract's specifications. Mention in your letter that you want your cancellation fee waived if you're eligible, as well as the reason why. Also note what documentation you are including with the letter. Include all your personal information; you only need to include the last four digits of your social security number and your driver's license number. Sign it. Planet Fitness requires a written cancellation. Include your back-up documentation to request your cancellation fee be waived. Clearly indicate what each piece of documentation is at the top of the page. 3 Check the hours for your location's Membership Services department. Call the department, and request a meeting to cancel your membership. 4 Tell them you want to cancel your membership. Meet with a representative, and give them the written documentation. 5 Ask for the cancellation in writing. Don't forget to request a signature from an employee. You want proof that you cancelled your membership, as you may need it later.



6 Arrange to cancel any future monthly payments. You may need to pay another month, but make sure that payment is cancelled after that. Settle up any cancellation fees so you can be sure your membership is cancelled. 7 Ask for the name and number of an appropriate contact person. If you run into trouble after canceling -- if, for example, you find that you are being charged improper fees -- you may need to contact a particular person to address the issue. 8 Monitor your credit card or bank statements. If monthly or annual charges show up that shouldn't be there, you need to contact the gym. 9 Call Membership Services if any extra charges were taken out. Act immediately to avoid losing money. 10 Visit in person. If the gym is still insisting you pay, show them the cancellation in writing to prove that you have done so. Advertisement 1 Alternatively, send a certified letter. Because certified letters can be tracked, you can ensure that the gym received the letter. [2] To send a certified letter, buy the postage for certified mail at the post office or online. [3] Certified mail is only applicable to priority or first-class mail. [4] Choose electronic or physical delivery of the signature. Essentially, you are proving that someone at Planet Fitness accepted and signed for the letter. You will get there actual signature back if you choose the physical signature, or you will be emailed a copy of their electronic signature if you choose the other option. Physical may be better for this situation because it looks more official. [5] 2 Gather your letter together. Don't forget to include a letter requesting the cancellation of membership, all of your documentation, your personal information, and your justification for waiving your fees, if applicable. Request that they send a notice of cancellation in writing, as well as provide a follow-up phone call to you to confirm your membership is cancelled. 3 Take the letter to the post office. Give it to an employee. Certified mail has to be given to an employee to receive a return signature. [6] 4 Call the gym if you do not receive notice your membership was cancelled. If you don't receive notification that your membership was cancelled within a week and a half, call and talk to an employee. You may need to visit in person if you cannot get it cancelled through a letter. 5 Check your accounts. Make sure you do not have any monthly or annual charges beyond what you've agreed to pay. If you do, you need to visit Planet Fitness and show them the proof of cancellation. Advertisement Add New Question Question How do I cancel a 1-year contract that I signed if it has been longer than that? If you had a 1-year contract and more than one year has passed, then your contract is no longer valid or in effect. You can opt out of their services as you are no longer bound to them. Question I have a monthly electronic payment, is it possible to change the debit card number for this payment? Yes, though if funds are unavailable on the new card, they may revert to the old one for payment. Question If I committed to a year and that time has passed, then why am I still being charged? By committing to a year, you are agreeing that you will be a member and do payments for at least a year. After the year is completed, you are still a member and unless you make a positive action to put an end to the contract, the payments will continue to be requested. Since you are no longer under the year long obligation, you are free to cancel your membership at any time without an additional "buyout" fee.



So march right in there and do so, explaining that your year is up and you have the law on your side if they try to convince you otherwise (of course, you should read the contract before doing this, in case there is some other arrangement you ended up agreeing to). See more answers Ask a Question Advertisement Thanks Advertisement Thanks Helpful 136 Not Helpful 37 Thanks Helpful 51 Not Helpful 29 Advertisement wikiHow is a "wiki," similar to Wikipedia, which means that many of our articles are co-written by multiple authors. To create this article, 14 people, some anonymous, worked to edit and improve it over time. This article has been viewed 1,929,627 times. Co-authors: 14 Updated: March 25, 2023 Views: 1,929,627 Categories: Personal Fitness | Gym Print Send fan mail to authors Thanks to all authors for creating a page that has been read 1,929,627 times.