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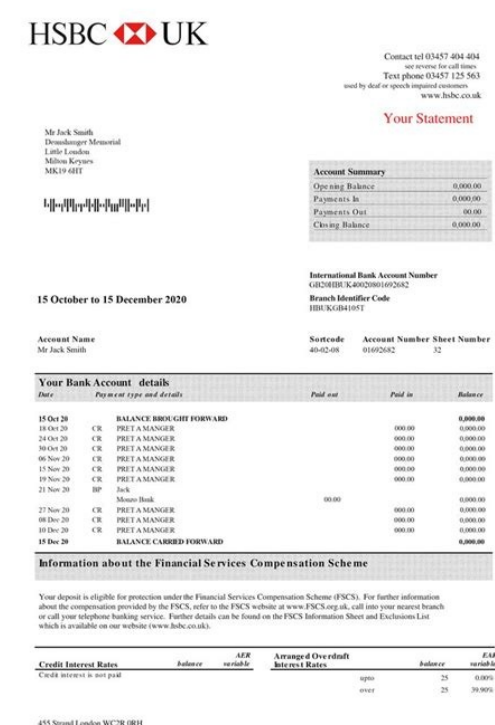

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Hsbc bank statement pdf

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Why is HSBC/HSBC Amanah charging customers a paper statement fee?



As a socially responsible organisation, HSBC/HSBC Amanah is committed towards reducing paper consumption. As a result of this commitment, we have invested in e-technologies that can provide password-protected soft copies of bank statements at absolutely no cost to our customers. By implementing the paper statement fee, we aim to encourage customers to switch to these secure, efficient and convenient e-channels to receive their banking statements. Which accounts/customers will be charged for receiving paper statements?

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Real banking customers who continue to receive paper statements will be charged a paper statement fee except for account holders of the following: Basic Savings Account-i/ Basic Current Account-i/ HSBC Premier Account-i/ Who is exempted from the paper statement fee? Exemptions will be applied to the following groups: Customers aged 60 and above (automatic exemption) Customers with disabilities (exemption subject to customer's declaration) Customers facing difficulties accessing their banking statements online (exemption subject to customer's declaration) I will be turning 60 next year in April. Will I be exempted from the paper statement fee from January next year or only from April? Exemptions will be applied to customers turning 60 during their birthday month, so this means you won't be charged a paper statement from April onwards. How can I avoid the paper statement fee? You won't be charged any paper statement fee if you choose to receive eStatements. You'll be able to view, download and print up to 12 months' worth of banking statements through online banking, anytime, anywhere. How do I enrol for eStatements? You can sign up to receive eStatements by logging on to online banking and then following these steps: Click on "Change your statement preferences" Select "eStatements and eAdvices" for all bank accounts Click on "Save changes" to save your changes. All banking statements for sole and joint accounts in your name with HSBC Bank Malaysia Berhad and HSBC Amanah Malaysia Berhad (except joint accounts where your joint accountholders do not have online banking and/or have not made any choice on how to receive their banking statements) will automatically be sent to you as eStatements. I don't have access to HSBC/HSBC Amanah online banking. Is there an alternative to avoid being charged the paper statement fee? Yes. You may sign up to receive your banking statements via email. How do I sign up for email statements? You may visit your nearest bank branch or call the HSBC Contact Centre at 1300-88-1388 to register your email address and request for email statements. If I sign up for eStatements now, when will I start receiving them? Your first eStatement will be made available to you on your account's next statement date. All subsequent eStatements will be stored online for a period of up to 12 months. I have a sole account and 2 joint accounts - 1 with my wife and 1 with my child.



HSBC

HSBC Advance

Contact Tel: 866.584.4722
 Toll free phone: 855.806.4464
 Email: hsbcadvance@hsbc.com
 Website: www.hsbc.com

Account Summary

Opening Balance	970.00
Payments In	1.50
Payments Out	580.99
Closing Balance	290.51
Overdraft Limit	1,900.00

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Member FDIC

Mr. J Lynn Citron
 Suite 307
 New York
 NY 10115

International Account Number
 GB22MIDL04128912345678

Branch Identifier Code
 1032, G092TIF

Sortcode Account Number Share Number
 04-12-89 12345678 530



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23 Jun to 10 Jul 2019

Account Number
 Mr. John Citron

Your HSBC Advance details

Date	Payment type and details	Paid out	Paid in	Balance
22 Jun 20	BALANCE BROUGHT FORWARD			970.00
24 Jun 20	DO WESSEX WATER	46.91		923.09
25 Jun 20	ATM CASH HSBC JUL 25			
31 Jun 20	CR ANYTOWN QN 1214 22	49.00		
	CR AMAZON MEDIALIVE SA		0.26	
	CR AMAZON MEDIALIVE SA		0.57	
	CR AMAZON DIGITAL SER		0.37	684.59
01 Jul 20	DO ANYTOWN QD	77.50		
	DO LOCAL GYM			
	DO 906GYMREF	28.00		
	SO ROBERT SMITH		350.00	429.59
	SO SAMPLE - RENT		130.91	429.59
02 Jul 20	DO ORANGE	8.60		
03 Jul 20	ATM CASH HSBC AUG03			
04 Jul 20	CR ANYTOWN QN 1215 11	30.00		379.91
05 Jul 20	ATM CASH HSBC JUL 05			
	CR ANYTOWN QN 1215 11			349.91
07 Jul 20	DO VIRGIN MEDIA PNT			
	DO PAYPAL PAYMENT			
	DO PAYPAL PAYMENT	18.70		290.51
10 Jul 20	BALANCE CARRIED FORWARD			290.51

I have yet to sign up for eStatements and receive a total of 3 hard copy paper statements what is the paper statement fee I will be charged? The paper statement fee will be charged for each set of statements you receive. In this case, you will be charged a total of RM4.50 (RM1.50 for each set of hard copy banking statements). If I have a joint account with my husband who is eligible for the exemption. Will this account be charged if we continue to receive hard copy paper statements? If either one of the joint accountholders is eligible for an exemption, the account will be considered exempted from the paper statement fee. However, if the non-exempted customer has a sole account and continues receiving hard copy paper statements, the paper statement fee will still be charged for this sole account. Which account will the paper statement fee be debited from? We will debit the fee from the account for which the hard copy banking statement is generated. When will the fee be debited if I continue to receive paper statements? The fee will be debited on the date the paper statement is generated. Will HSBC still debit my account if there are insufficient funds in it? Yes, the paper statement fee will still be debited from your account. But we encourage you to switch to eStatements to enjoy fuss-free management of your banking statements online, at zero charge. I am currently receiving 3 hard copy paper statements per month. How can I change to receive individual statements instead of composite statements for each of my accounts so that I can receive a paper statement fee for each hard copy account statement you receive. Can I opt to receive composite statements instead of individual statements if I have multiple accounts? How do I do that? Yes. You may opt to receive composite statements instead of individual statements if you have multiple accounts. Please visit your nearest bank branch to update your preference.

How often will I receive my email statements or eStatements? Banking email statements/eStatements will be made available with the same frequency and date of your paper statements. Can I change the frequency of how often I receive my banking statements? How do I do that? Yes. You may change the frequency of how often you receive your banking statements. Please visit your nearest branch to update your preference. What software is required to download and view email statements or eStatements on my computer/mobile phone? You will require PDF readers like Adobe Acrobat Reader 4.0 or more updated versions of that. Can I subscribe to both email statements and eStatements? Yes, you may subscribe to both email statements and eStatements for your banking accounts. For credit cards, your email statements will be discontinued once you've subscribed to eStatements.

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