



Jono's Sheep Services

Butchering Terms & Conditions

These Terms and Conditions apply to all butchering services provided by **Jono's Sheep Services** ("the Service Provider"). By booking or utilising our services, the client ("the Customer") agrees to the following conditions.

1. Animal Preparation Requirements

- All animals must be **yarded and ready for loading** upon staff arrival.
- Each animal must have a **legible ear tag** displaying the correct **Property Identification Code (PIC)**.
- A **paper copy of the National Vendor Declaration (NVD)** must be provided at the time of collection.
- Animals that do not meet identification or documentation requirements may be refused.

2. Animal Fitness for Transport

- Jono's Sheep Services reserves the right to **refuse any animal deemed unfit for transport**, including but not limited to animals that are injured, ill, heavily pregnant, or otherwise unsuitable for travel.
- The attending staff member has **full discretion** to make this determination.
- Any refused animals remain the responsibility of the Customer.

3. Scope of Butchering Services

Our butchering service includes:

- **Transport of animals to and from the butcher**
- Coordination of slaughter and processing
- Return of processed meat to the Customer (if applicable)

3.1 Slaughter and Processing Costs

- Slaughter and processing fees are **set by the butcher**, not by Jono's Sheep Services.
- Costs may vary between animals and are typically based on **hook weight of the carcass**.
- These charges will be included on the final invoice.

3.2 Additional Butchering Options

- Optional processing such as **sausages, mince, specialty cuts, or packaging upgrades** will incur **additional charges** at the butcher's discretion.
- These charges are added to the Customer's final invoice.

4. Scheduling of Butchering and Meat Collection

- **Butchering dates, livestock collection times, and meat pick-up dates are determined solely by the butcher.**
- Jono's Sheep Services has **no influence or control** over scheduling, processing timeframes, or availability.
- Customers will be notified of dates **as they are advised to us by the butcher.**
- Any delays or changes made by the butcher are outside the responsibility of Jono's Sheep Services.

5. Deposits and Payment Terms

- A **non-refundable deposit** is required at the time of booking:
 - **\$100 for 1–3 sheep**
 - **\$250 for 4–7 sheep**
- **Booking is not confirmed or accepted until the full deposit has been paid.**
- The deposit amount will be **deducted from the final invoice** once butchering services are completed.
- Full payment of the remaining balance is required **upon receipt of the final invoice.**

6. Customer Responsibilities

- The Customer is responsible for ensuring animals are prepared, tagged, and yarded as required.
- The Customer must provide accurate information on the NVD form.
- The Customer acknowledges that delays caused by lack of preparation may result in additional charges or cancellation of service.

7. Liability

- Jono's Sheep Services accepts no responsibility for:
 - Loss or injury to animals prior to loading
 - Variations in butcher pricing
 - Processing outcomes or yield
 - Scheduling delays or changes made by the butcher
- Once animals are delivered to the butcher, they fall under the butcher's care and responsibility.

8. Acceptance of Terms

By booking or using the butchering services provided by Jono's Sheep Services, the Customer acknowledges and agrees to these Terms and Conditions in full.

9. Client Acknowledgement & Signature

By signing below, the Customer confirms that they have read, understood, and agree to abide by the **Jono's Sheep Services – Butchering Terms & Conditions**. The Customer acknowledges that all services are provided in accordance with the conditions outlined in this document.

Customer Name: _____

Property Address: _____

Phone Number: _____

Email Address: _____

Number of Animals for Processing: _____

Customer Signature: _____

Date: _____