



# Jono's Sheep Services

## Butchering Terms & Conditions

These Terms and Conditions apply to all butchering services provided by **Jono's Sheep Services** ("the Service Provider"). By booking or utilising our services, the client ("the Customer") agrees to the following conditions.

### 1. Animal Preparation Requirements

- All animals must be **yarded and ready for loading** upon staff arrival.
- Each animal must have a **legible ear tag** displaying the correct **Property Identification Code (PIC)**.
- A **paper copy of the National Vendor Declaration (NVD)** must be provided at the time of collection.
- Animals that do not meet identification or documentation requirements may be refused.

### 2. Animal Fitness for Transport

- Jono's Sheep Services reserves the right to **refuse any animal deemed unfit for transport**, including but not limited to animals that are injured, ill, heavily pregnant, or otherwise unsuitable for travel.
- The attending staff member has **full discretion** to make this determination.
- Any refused animals remain the responsibility of the Customer.

### 3. Scope of Butchering Services

Our butchering service includes:

- **Transport of animals to and from the butcher**
- Coordination of slaughter and processing
- Return of processed meat to the Customer (if applicable)

#### 3.1 Slaughter and Processing Costs

- Slaughter and processing fees are **set by the butcher**, not by Jono's Sheep Services.
- Costs may vary between animals and are typically based on **hook weight of the carcass**.
- These charges will be included on the final invoice.

### 3.2 Additional Butchering Options

- Optional processing such as **sausages, mince, specialty cuts, or packaging upgrades** will incur **additional charges** at the butcher's discretion.
- These charges are added to the Customer's final invoice.

### 4. Scheduling of Butchering and Meat Collection

- **Butchering dates, livestock collection times, and meat pick-up dates are determined solely by the butcher.**
- Jono's Sheep Services has **no influence or control** over scheduling, processing timeframes, or availability.
- Customers will be notified of dates **as they are advised to us by the butcher.**
- Any delays or changes made by the butcher are outside the responsibility of Jono's Sheep Services.

### 5. Deposits and Payment Terms

- A **non-refundable deposit** is required at the time of booking:
  - **\$100 for 1–3 sheep**
  - **\$250 for 4–7 sheep**
- **Booking is not confirmed or accepted until the full deposit has been paid.**
- The deposit amount will be **deducted from the final invoice** once butchering services are completed.
- Full payment of the remaining balance is required **upon receipt of the final invoice.**

### 6. Customer Responsibilities

- The Customer is responsible for ensuring animals are prepared, tagged, and yarded as required.
- The Customer must provide accurate information on the NVD form.
- The Customer acknowledges that delays caused by lack of preparation may result in additional charges or cancellation of service.

## 7. Liability

- Jono's Sheep Services accepts no responsibility for:
  - Loss or injury to animals prior to loading
  - Variations in butcher pricing
  - Processing outcomes or yield
  - Scheduling delays or changes made by the butcher
- Once animals are delivered to the butcher, they fall under the butcher's care and responsibility.

## 8. Acceptance of Terms

By booking or using the butchering services provided by Jono's Sheep Services, the Customer acknowledges and agrees to these Terms and Conditions in full.

## 9. Client Acknowledgement & Signature

By signing below, the Customer confirms that they have read, understood, and agree to abide by the **Jono's Sheep Services – Butchering Terms & Conditions**. The Customer acknowledges that all services are provided in accordance with the conditions outlined in this document.

**Customer Name:** \_\_\_\_\_

**Property Address:** \_\_\_\_\_

**Phone Number:** \_\_\_\_\_

**Email Address:** \_\_\_\_\_

**Number of Animals for Processing:** \_\_\_\_\_

**Customer Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_