

SMS Terms & Conditions — Robirts Auto Care

Last Updated: June 30, 2026 Redmond, Oregon

1. SMS Program Description

By opting in to receive SMS messages from **Robirts Auto Care**, you agree to receive text messages related to:

- **Appointment reminders**
- **Vehicle repair updates**
- **Diagnostic findings and recommended services**
- **Cost estimates or changes**
- **Vehicle status notifications** (e.g., ready for pickup)

Message frequency varies based on your service needs.

2. Consent to Receive Messages

By providing your mobile number and opting in, you authorize **Robirts Auto Care** to send SMS messages to the number you supplied. Consent is **not** a condition of receiving service or repairs.

3. Opt-Out Instructions

You may opt out at any time by replying:

- **STOP** to cancel SMS messages
- **HELP** for assistance

After opting out, you may receive one final confirmation message.

4. Message & Data Rates

Message and data rates may apply depending on your mobile carrier plan. Robirts Auto Care is not responsible for charges imposed by your carrier.

5. Supported Carriers

SMS delivery may depend on your mobile carrier's availability and performance. Robirts Auto Care is not liable for delayed or undelivered messages.

6. Privacy & Data Use

Your information is handled according to our **SMS Privacy Policy**. We do **not** sell or rent your mobile number. Information is used solely for service-related communication and may be shared only with trusted providers who support our SMS program.

7. User Responsibilities

You agree to:

- Provide accurate and up-to-date contact information
- Notify us if your mobile number changes
- Ensure you have permission to use the mobile number you provide

8. Limitation of Liability

Robirts Auto Care is not responsible for:

- Delays or failures in message delivery
- Charges from your mobile carrier
- Actions taken based on SMS content if messages are delayed or not received

SMS messages are provided as a convenience and should not replace direct communication when urgent updates are needed.

9. Changes to Terms

Robirts Auto Care may update these Terms & Conditions at any time. Revised terms will be posted with an updated “Last Updated” date.

10. Contact Information

For questions or support regarding our SMS program:

Email: service@robirts.com **Phone:** 541-526-1717