

Privacy Policy for SMS Registration

Effective Date: 01-15-2025

At National Storm Solutions, LLC, we take your privacy seriously. This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you register via SMS (Short Message Service) on our platform. By using our SMS registration services, you agree to the practices described in this policy.

1. Information We Collect

When you register via SMS, we may collect the following information:

- **Phone Number:** The primary information collected during the registration process.
- **Personal Information (optional):** Depending on your registration process, we may ask for your name, email address, or other contact details for better service personalization.
- **Device Information:** Information about the device you use to send the SMS, such as device type, operating system, and carrier information.
- **Location Data:** If applicable, we may collect location data based on the phone number or device.

2. How We Use Your Information

We use the information we collect to:

- Verify your identity during the registration process.
- Send you SMS messages for authentication, account updates, and other notifications related to the service.
- Respond to your inquiries and improve our customer service.
- Enhance the security of our services by ensuring legitimate use of our SMS registration process.
- Comply with legal and regulatory obligations.

3. Sharing Your Information

We do not sell or share your personal information with third parties, except in the following circumstances:

- **Service Providers:** We may share your information with third-party service providers who help us operate our SMS registration services, such as SMS gateway providers.
- **Legal Requirements:** If required by law or in response to a legal request, we may disclose your information to authorities or other third parties in order to comply with legal obligations.
- **Business Transfers:** In the event of a merger, acquisition, or sale of assets, your information may be transferred as part of that transaction.

4. Data Security

We implement reasonable security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the internet or via electronic storage is completely secure. While we strive to use commercially acceptable means to protect your personal data, we cannot guarantee its absolute security.

5. Opting Out

You can opt out of receiving further SMS communications at any time by replying with a keyword such as "STOP" or following the opt-out instructions in the SMS message. Once you opt out, you will no longer receive SMS notifications from us unless you re-register or explicitly request further communication.

6. Data Retention

We retain your personal information only for as long as necessary to fulfill the purposes for which it was collected, including any legal, accounting, or reporting requirements. After this period, we will securely delete or anonymize your personal information.

7. Children's Privacy

Our SMS registration service is not intended for children under the age of 13. We do not knowingly collect or solicit personal information from children. If we become aware that we have collected personal information from a child under 13, we will take steps to delete that information.

8. Changes to This Privacy Policy

We reserve the right to update or modify this Privacy Policy at any time. Any changes will be posted on this page, and the effective date will be updated accordingly. We encourage you to review this policy periodically to stay informed about how we protect your information.

9. Contact Us

If you have any questions or concerns about this Privacy Policy or the SMS registration process, please contact us at:

National Storm Solutions LLC
Sandi Thomas
stthomas@stormsolutionsllc.com
(888) 826-3991

By continuing to use our SMS registration services, you acknowledge that you have read and understood this Privacy Policy.

Terms and Conditions Overview

Types of Messages: Informational for customer support.

Message Frequency: As needed for support of client.

Important Notice: Message and data rates apply.

Unsubscribe instructions: Users can unsubscribe by texting 'STOP'.

Help Instructions: For assistance, users can text 'HELP'.