



# TruckTech+

Connected Truck Solutions







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## REMOTE DIAGNOSTICS

- Factory Installed Telematics Hardware
- PACCAR Solutions Portal Access
- Fault Code Notification with 3 Closest Dealers to Vehicle

## OVER-THE-AIR

- Over-the-Air Updates for Engine & After-treatment
- Monitor Vehicle Software Status via PACCAR Solutions
- UPTIME, UPTIME, UPTIME

## SERVICE MANAGEMENT

- Service Management Portal Access
- Utilizes Truck Data to Proactively Resolve Issues
- Real time communication of vehicle repair status



## Remote Diagnostics In Action

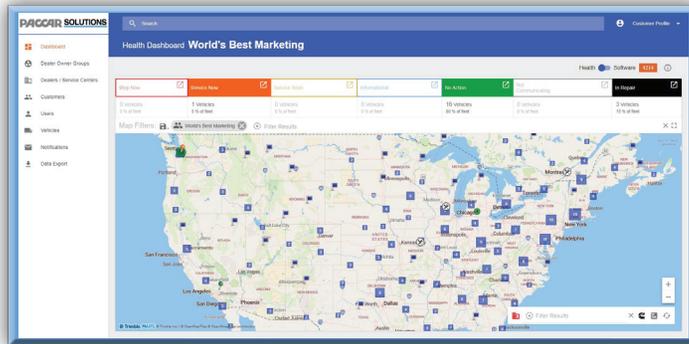




# TruckTech+ REMOTE DIAGNOSTICS

Track live truck performance and health, no matter where you are! TruckTech+ Remote Diagnostics actively monitors 800+ engine and aftertreatment fault codes via factory installed telematics hardware.

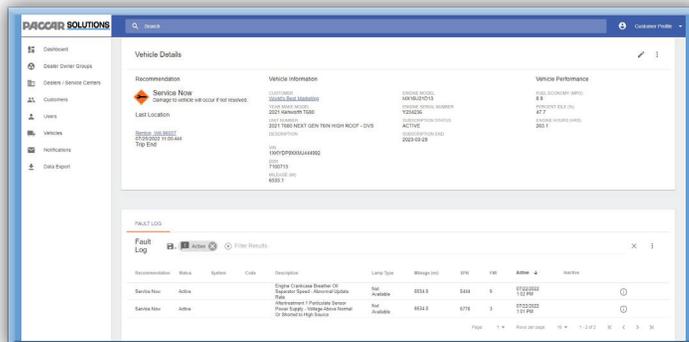
Every Class 8 Kenworth truck includes a standard 2-year subscription for TruckTech+. Trucktech+ is also available as an option on the Class 5, 6, and 7 Kenworth trucks.



- Vehicle performance
- Software status for OTAs
- Kenworth Dealers on map



- TruckTech+ Antenna
- Trimble Information Gateway (2022+)
- PeopleNetMobile Gateway (2017+)

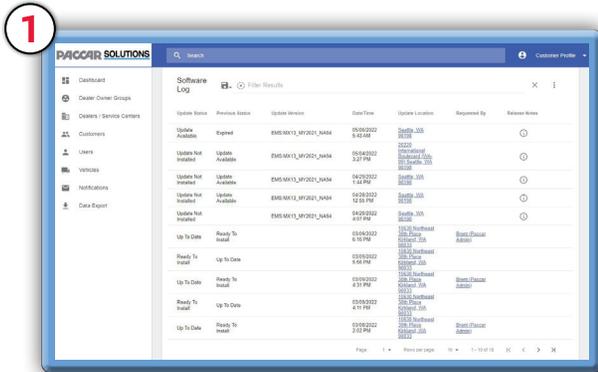


- Fault code status
- Troubleshooting information
- Fault log

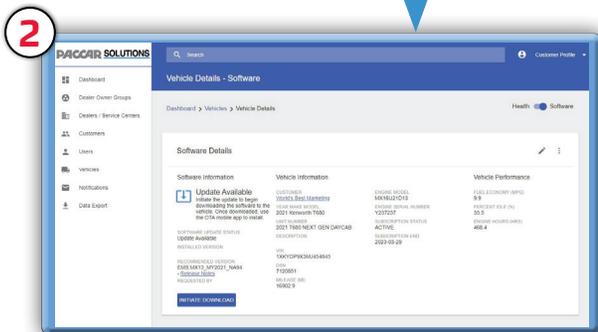


- Fleet management capabilities via PACCAR Solutions & factory installed equipment
- No need for aftermarket devices!

## OTA Update Customer Experience

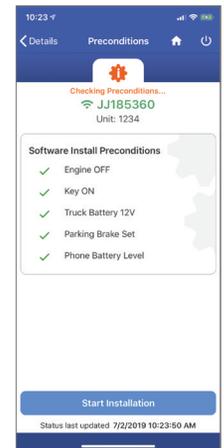
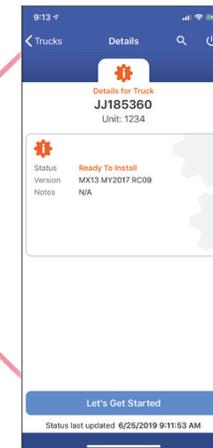


PACCAR Solutions Informs Customer or Dealer when Software Update is Available



Customer or Dealer enables software update via PACCAR Solutions

"Ready To Install" Status appears after vehicle interlocks are satisfied



Driver / operator completes vehicle interlocks

Software Update Initiated Via PACCAR OTA App

# TruckTech+

OVER-THE-AIR UPDATES



- Vehicle Software Status via PACCAR Solutions
- Update Engine & Aftertreatment Software
- Utilizes Mobile Connection via Factory Telematics Hardware
- **REDUCE UNAVOIDABLE DOWNTIME!!!**

# TruckTech+<sup>®</sup>

SERVICE MANAGEMENT



Minimize unnecessary phone calls and emails with TruckTech+ Service Management, a real time web-based portal utilized for tracking your truck repair status.

Available throughout the Kenworth PremierCare service network, TruckTech+ Service Management allows you to manage scheduled and unscheduled service events through a web portal that increases repair status communication, eliminates error prone data, and centralizes all asset information (build, service history, warranty, and product updates).



Collaborate with dealers to initiate and complete service events via the TruckTech+ Service Management portal.

Certified Kenworth techs utilize service management to provide real time repair status updates.



## TRUST THE GOLD STANDARD IN HEAVY DUTY TRUCK SERVICE.

When you purchased your Kenworth, you invested in The World's Best heavy duty truck. You deserve the same level of passion, excellence and attention to detail from those who care for it. Kenworth's PremierCare has provided superior service to customers for over 20 years. Now Kenworth is taking PremierCare to the next level.

Kenworth's PremierCare Gold Certified dealer network is committed to maximizing the productivity of every truck in your fleet by offering expedited diagnostics, world-class service, mobile roadside assistance and a premium driver's lounge. All, designed to keep you moving forward as efficiently and cost-effectively as possible. The next time your truck needs service, visit [www.Kenworth.com/Service](http://www.Kenworth.com/Service) and choose a Kenworth PremierCare Gold Certified dealership.



A PACCAR COMPANY

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Note: Equipment and specifications shown in this brochure are subject to change without notice. Consult with your Kenworth dealer at time of ordering for standard and optional equipment.