

# KATINA L. MILLER, RN, MSN, CLNC

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## OBJECTIVE

Master's prepared Registered Nurse with over 20 years nursing experience in multiple different fields; recently obtained certification in legal nurse consulting and is eager to start practicing in this capacity.

## EDUCATION

CERTIFICATION IN LEGAL NURSE CONSULTING | MAY 2023 | LEGALNURSE.COM - ONLINE

MASTER OF SCIENCE IN NURSING - EMPHASIS IN NURSING ADMINISTRATION | MARCH 2018 | NATIONAL AMERICAN UNIVERSITY - RAPID CITY, SD

BACHELOR OF SCIENCE IN NURSING | DECEMBER 2007 | SOUTH DAKOTA STATE UNIVERSITY - BROOKINGS, SD

ASSOCIATE OF ARTS IN NURSING | MAY 2003 | DAKOTA WESLEYAN UNIVERSITY - MITCHELL, SD

## SKILLS & ABILITIES

- Experience in both bedside and administrative nursing
- Experience in working for both private sector and federal healthcare facilities
- Experience in investigations after completing formal VA fact finding class in July 2020
- Experience in managing everyday operations of nursing home unit and supervising 75+ employees
- Experience in managing everyday operations of primary care clinic, medical specialty clinic, chemotherapy/infusion clinic, home-based primary care program, and COVID operations while supervising 30+ employees
- Experience in managing a primary care panel of 1200 veterans assigned to a single MD team
- Strong verbal and written communication skills

## EXPERIENCE

### REGISTERED NURSE - PAIN REHAB CLINIC

VA BLACK HILLS HEALTHCARE SYSTEM (VABHHCS) - FORT MEADE, SD

SEPTEMBER 2022 - PRESENT

- Assist provider with epidural steroid injections and nerve block procedures
- Operate C-ARM Xray machine
- Check in veterans for clinic appointments
- Coordinate care for pain, spinal cord injury, neurology, and Botox clinics
- Serve as the RN Care Manager for the Multidisciplinary Pain Team and SCI PACT team

### NURSE MANAGER - PRIMARY CARE, MEDICAL SPECIALTY, CHEMOTHERAPY/INFUSION, COVID OPERATIONS, AND HOME-BASED PRIMARY CARE

VABHHCS - FORT MEADE, SD

MAY 2020 - SEPTEMBER 2022

- Managed RNs and LPNs for seven different PACT teams, chemotherapy/infusion area, and numerous specialty clinics including dermatology, endocrinology, cardiology, rheumatology, nephrology, oncology, Hepatitis C, and suboxone; also managed staff in the HBPC, Caregiver Support, and Community Nursing Home programs.
- Initiated a successful huddle process via Microsoft TEAMS to improve communication; shared across organization which was adopted by other departments (Primary Care)
- Organized veteran and employee influenza vaccination clinics at two different campuses (Primary Care)
- Organized COVID drive-through and blitz clinics (Primary Care)
- Developed process and oversaw unvaccinated employee COVID testing procedures
- Received special contribution award from upper leadership for COVID and Influenza efforts
- Successfully implemented space changes to offer an education room for veteran/family teaching which improved privacy (Chemo/Infusion)
- Successfully implemented the addition of a chemo chair in order to bring services back to VA and not send to CITC which resulted in the VA saving hundreds of thousands of dollars (Chemo/Infusion)
- Instrumental in implementation of increased endocrinologist availability which improved access to care and decreased wait time for veterans; also saved facility money by not having to send as many veterans out to CITC (Medical Specialty)
- Assisted in bringing a full-time dermatologist to the VA, along with additional staff, which improved access and decreased wait times for veterans (Medical Specialty)
- Led quarterly meetings which integrated multiple sites (HBPC, Caregiver Support, & Community Nursing Home)
- Assisted in planning/coordinating initiation of additional HBPC team (HBPC)
- Assisted in planning/coordinating initiation of new Home Health program at VA Black Hills

#### NURSE MANAGER (ACTING) – COMMUNITY LIVING CENTER (CLC)

VABHHCS - FORT MEADE, SD

FEBRUARY 2020 – MAY 2020

- Oversaw daily operations of the CLC
- Managed 75+ staff members (including RNs, LPNs, & NAs)
- Initiated COVID PPE protocols per VISN guidelines
- Initiated isolation zones for COVID positive veterans

#### ASSISTANT NURSE MANAGER – CLC

VABHHCS - FORT MEADE, SD

MAY 2019 – MAY 2020

- Assisted nurse manager in all supervisory functions
- Supervised nearly 30 NAs
- Provided coverage for nurse manager during absences
- Provided direct patient care when needed for coverage
- Participated in VA-wide CONCERT series
  - Spearheaded the chosen topic of “sleep hygiene”
  - Developed a sleep tracker and implemented into use
  - Developed a survey tool and interviewed CLC veterans regarding their thoughts/ideas on how to improve sleep hygiene practices
  - Deployed interventions that improved sleep hygiene; shared process/outcomes with VISN and national workgroup

REGISTERED NURSE (PACT RN CARE MANAGER) – PRIMARY CARE

VABHHCS - FORT MEADE, SD

MAY 2015 – MAY 2019

- Provided comprehensive care management to panel of nearly 1200 veterans with complex health conditions
- Worked at PACT team/unit leader
- Identified need for and implemented wound care cart on the unit
- Completed local LEAD program
  - Implemented process of “Digital Transformation of Home Health Documents”

REGISTERED NURSE – HOME HEALTH AND HOSPICE

AVERA QUEEN OF PEACE (AQOP) - MITCHELL, SD

FEBRUARY 2006 – OCTOBER 2006

- Acted as interim nurse manager
- Provided comprehensive care to home health patients and complex end of life care to hospice patients in their homes
- Autonomously managed a panel of 20 patients on average
- Presented education organizational-wide related to non-pharmaceutical interventions in hospice pain management

REGISTERED NURSE – CANCER CENTER

AQOP - MITCHELL, SD

FEBRUARY 2006 – OCTOBER 2006

- Accessed/managed venous access devices, performed venipuncture, and administered chemotherapy to cancer patients
- Managed patient schedule, kept inventory of chemo agents/medications/supplies, and re-ordered/re-stocked as needed

REGISTERED NURSE – SURGICAL / PEDIATRICS

AQOP - MITCHELL, SD

SEPTEMBER 2003 – APRIL 2006

- Provided post-operative care to patients of all ages
- Provided medical care to pediatric patients
- Served as a member of the organizational-wide Decontamination Team