

PRIVACY POLICY

Data Collection, Use, and Protection

Last Updated: 08/03/2026

Company / Operator: StrataSol LLC

Website / Application: StrataSol

Website URL: <https://stratasol.ai>

Contact Email: info@stratasol.ai

This Privacy Policy describes how we collect, use, store, and protect your personal information when you use our website or application (the "Service"). By using the Service, you consent to the practices described in this policy.

1. INFORMATION WE COLLECT

1.1 Information You Provide. We may collect information you voluntarily provide, including:

- Name, email address, and contact information
- Account credentials (username, password)
- Billing and payment information (processed through secure third-party providers)
- Profile information and preferences
- Content you submit, upload, or create within the Service
- Communications with us (support requests, feedback, inquiries)

1.2 Information Collected Automatically. When you use the Service, we may automatically collect:

- Device information (browser type, operating system, device identifiers)
- Usage data (pages visited, features used, time spent, click patterns)
- IP address and approximate geographic location
- Referral source and search terms
- Cookies and similar tracking technologies (see Section 6)

1.3 Information from Third Parties. We may receive information from third-party services you connect to the Service, such as social login providers, payment processors, or integration partners.

2. HOW WE USE YOUR INFORMATION

We use collected information for the following purposes:

- To provide, operate, and maintain the Service
- To create and manage your account
- To process transactions and send billing information
- To communicate with you about updates, features, and support
- To personalize your experience and improve the Service
- To analyze usage patterns and optimize performance
- To detect, prevent, and address fraud, abuse, and security issues
- To comply with legal obligations
- To enforce our Terms of Service

3. AI-POWERED FEATURES AND DATA

3.1 AI Processing. If the Service includes AI-powered features, content you submit to those features may be sent to third-party AI providers (such as OpenAI, Anthropic, or Google) for processing. These providers have their own privacy policies governing how they handle data.

3.2 AI Data Retention. We do not use your personal content submitted to AI features to train AI models. However, third-party AI providers may have their own data retention and training policies. We recommend reviewing the privacy policies of applicable AI providers.

3.3 Sensitive Information. We recommend that you do not submit sensitive personal information (Social Security numbers, medical records, financial account numbers) to AI-powered features.

4. HOW WE SHARE YOUR INFORMATION

We do not sell your personal information. We may share information with:

4.1 Service Providers. Third-party vendors who help us operate the Service (hosting, analytics, payment processing, email delivery, AI processing). These providers are contractually obligated to protect your data.

4.2 Legal Requirements. We may disclose information if required by law, regulation, legal process, or government request.

4.3 Business Transfers. In the event of a merger, acquisition, or sale of assets, your information may be transferred as part of the transaction. We will notify you of any such change.

4.4 With Your Consent. We may share information with third parties when you explicitly consent to such sharing.

5. DATA STORAGE AND SECURITY

5.1 Storage. Your data is stored on secure servers provided by reputable hosting services. Data may be stored and processed in the United States or other countries where our service providers maintain facilities.

5.2 Security Measures. We implement reasonable administrative, technical, and physical safeguards to protect your information, including encryption of data in transit and at rest, access controls, and regular security assessments.

5.3 No Guarantee. While we take reasonable measures to protect your data, no method of transmission or storage is 100% secure. We cannot guarantee absolute security.

5.4 Breach Notification. In the event of a data breach that affects your personal information, we will notify you and applicable authorities as required by law.

6. COOKIES AND TRACKING

6.1 Cookies. We use cookies and similar technologies to enhance your experience, remember preferences, and analyze usage patterns.

6.2 Types of Cookies. We may use:

- Essential cookies — required for the Service to function
- Analytics cookies — help us understand how users interact with the Service
- Preference cookies — remember your settings and preferences
- Marketing cookies — used to deliver relevant advertising (if applicable)

6.3 Cookie Management. You can control cookies through your browser settings. Disabling certain cookies may affect the functionality of the Service.

7. YOUR RIGHTS AND CHOICES

7.1 Access and Correction. You may access, update, or correct your personal information through your account settings or by contacting us.

7.2 Deletion. You may request deletion of your personal data. We will comply within a reasonable timeframe, subject to legal retention requirements.

7.3 Data Portability. Where technically feasible, you may request a copy of your data in a commonly used, machine-readable format.

7.4 Opt-Out. You may opt out of non-essential communications (marketing emails, newsletters) at any time using the unsubscribe link in our emails or by contacting us.

7.5 Do Not Track. We currently do not respond to “Do Not Track” browser signals, as there is no industry-wide standard for compliance.

8. DATA RETENTION

We retain personal information for as long as necessary to provide the Service, comply with legal obligations, resolve disputes, and enforce our agreements. When data is no longer needed, we will securely delete or anonymize it.

9. CHANGES TO THIS POLICY

We may update this Privacy Policy from time to time. Material changes will be communicated via email or prominent notice on the Service. The “Last Updated” date at the top reflects the most recent revision.

10. CONTACT US

If you have questions, concerns, or requests regarding this Privacy Policy or your personal data, please contact us at the email address specified above.