

Emergency Rental Assistance Program (ERAP)



Tuesday, March 9, 2021

City of Greensboro
Neighborhood Development Department

ERAP Update

Solidified Partner Agencies through RFQ Process

- Salvation Army of Greensboro
- Greensboro Urban Ministry
- Greensboro Housing Coalition
- Housing Consultants Group

Greensboro Housing Coalition will be the primary contact and processor of Landlord applications.

ERAP Eligibility

Who is eligible for assistance?

- Rental household in Greensboro city limits; and
- One or more individuals within the rental household has qualified for unemployment benefits or experienced a reduction in household income, incurred significant costs, or experienced other financial hardship due, directly or indirectly, to the COVID-19 pandemic; and
- One or more individuals within the rental household can demonstrate a risk of experiencing homelessness or housing instability; and
- Household income is at or below 80% of the Area Median Income (AMI) based on household size.



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Prioritization

Priority Given to Households who:

1. Have income at or below 50% AMI
2. Include a person who has been unemployed due to COVID-19 for at least 90 days prior to applying for assistance

Neighborly Software Update

- One Stop Shop for ERAP
- Functionality – does not require an app to use online portal
- Upload documents using camera on phone



Neighborly Software

Home

Tenant: Rental & Utility Assistance Application
ID: 38011

View Users (1) Print Application

- Program Overview
- A. Eligibility***
- B. Applicant Information
- C. Household Members
- D. Asset Verification
- E. Income Verification
- F. COVID-19 Impact
- G. Rent Assistance Requested
- H. Utility Assistance Requested
- I. Prior Assistance Received
- J. Required Documents
- Submit

A. Eligibility

The County is accepting applications for the Rental and Utility Assistance Program. This program is designed to provide funds to renters delinquent on rent and utility payments due to COVID-19 impacts. Funds will be provided for three months of delinquent rent and utility payments to approved applicants.

A.1. Is your household income below the 80% area median income level?

Yes
 No

Household Size	1	2	3	4	5	6	7	8
Income 80%	\$32,600.00	\$37,250.00	\$41,900.00	\$46,550.00	\$50,300.00	\$54,000.00	\$57,750.00	\$61,450.00

A.2. Are you delinquent on your rent and/or utility payments?

Yes
 No

A.3. Are you a resident of the County?

Yes
 No

A.4. Do you have proof of loss of income related to COVID-19 impacts due to health and employment?

Yes
 No

STOP IF YOU ANSWERED NO; TO ANY OF THESE QUESTIONS, YOU ARE NOT BE ELIGIBLE FOR RENTAL ASSISTANCE & HOMELESS PREVENTION ASSISTANCE.

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Tenants will need:

1. Proof of City of Greensboro residency (e.g. driver's license, document showing address)
2. Copy of lease or rental agreement
3. Past due utility bills
4. Household income verification (e.g. paystubs, letter of termination from employment)

Landlord Information

1. Apply and sign up to participate through the online portal (Neighborly Software)
2. Waive all late fees and interest during the approved assistance period
3. Allow for interest/penalty-free payment plan for any rent due in excess of \$1,000
4. Refrain from initiating eviction process or rescind any prior eviction process for that month
5. Provide EIN/SSN/W-9

Other Information

- US citizenship is not a requirement
- Assistance goes directly to the landlord or utility company
- Up to 12 months in emergency assistance is available per household
- Issues with internet access?
 - Salvation Army will serve as the drop-off and mailing location for printed applications
- Online applications available in 60 different languages

Questions