



# REFUND POLICY

Revised April 2024

**Introduction:** MedCards Made Easy helps applicants in their mission of obtaining a Medical Marijuana Card in the state of Oklahoma, and in obtaining Temporary Cards if licensed in other legal states. We hope this process runs smoothly and efficiently and are always happy to help if anything arises. Please email within 24 hours @ [HELP@MedCardsMadeEasy.com](mailto:HELP@MedCardsMadeEasy.com).

**Eligibility for Refund:** We will offer a refund of the service price, minus \$10 for this reason:

- Discovered ineligible

**Reasons NOT Eligible for refund:**

- Changed Mind
- Went elsewhere
- Incomplete application submittance

**Return Methods:** Please send an email requesting a refund, with reason(s) to [HELP@MedCardsMadeEasy.com](mailto:HELP@MedCardsMadeEasy.com)

**Refund Options:** The refund amount will be refunded to the Credit/Debit card used to initiate the service.

**Contact Information:** If you need support or additional assistance, please email [HELP@MedCardsMadeEasy.com](mailto:HELP@MedCardsMadeEasy.com).