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ENBRIDGE GAS TO CHANGE NATURAL GAS RATES IN OCTOBER

Enbridge Gas has received approval from the Ontario Energy Board for changes in the rates customers pay for natural gas. A typical residential customer will see a bill increase of about \$7 to \$44 a year depending on where they live, starting Oct. 1, 2020. Natural gas rates are adjusted each quarter to pass through, without mark-up, forecasted changes in the market price of natural gas supplies. To understand how Enbridge Gas sets its rates, refer to the following video.

Gas prices remain low relative to historic averages. When gas rates were last adjusted in April, the economic slowdown from COVID-19, coupled with an unusually warm winter, led to historically low natural gas prices. As the economy recovers and demand for natural gas increases heading into the coming winter, market prices are rising, however gas prices remain low relative to historic averages and are lower today than three years ago.

In recognition of the economic challenges many families and businesses face as a result of COVID-19 Enbridge Gas did not implement the scheduled July rate change and held customer rates flat. As a result, customers continued to experience record low gas prices through the spring and summer.

Support for customers Enbridge Gas recognizes that these are challenging times,

and we are committed to helping homes and businesses manage their natural gas bills. Available programs include:

- Enhanced payments plans. If more time is needed to pay a balance, customers can arrange to make installment payments against a balance and avoid late payment fees. Information is available here:
 - Homes and businesses formerly served by Union Gas
 - Homes and businesses formerly served by Enbridge Gas Distribution
- Equal Monthly Payment Plan (EMPP) spreads yearly natural gas costs into monthly payments to avoid fluctuating bills with the seasons, making it easier on your budget.
- Low Income Energy Assistance Plan (LEAP). Low-income customers having trouble paying their bill may qualify for emergency relief through LEAP. The program provides emergency relief with a one-time financial grant of up to \$500 for eligible low-income customers. Customers can visit the United Way Simcoe Muskoka website for qualification information.
- Energy conservation programs. Enbridge Gas offers a range of energy-conservation information and programs that can help our customers lower natural gas use and save money. For example, through the Home Efficiency Rebate Program, consumers could be eligible for up to \$5,000 in ren-

ovation rebates. For more programs, visit: enbridges-martsavings.com.

Government Assistance. The Ontario Energy Board has launched the COVID-19 Energy Assistance Program (CEAP) to help customers pay down energy bill debt incurred since COVID 19 began.

- Homes and businesses formerly served by Union Gas
- Homes and businesses formerly served by Enbridge Gas Distribution

For more information visit: enbridgegas.com/gas-rates-oct-2020

About Enbridge Gas Inc. Enbridge Gas Inc., formed on Jan. 1, 2019 from the amalgamation of Union Gas Limited and Enbridge Gas Distribution, is Canada's largest natural gas storage, transmission and distribution company based in Ontario with a more than 170-year history of providing safe and reliable service to customers. The distribution business serves about 3.8 million customers, heating over 75 per cent of Ontario homes. The storage and transmission business offers a variety of storage and transportation services to customers at the Dawn Hub, the largest integrated underground storage facility in Canada and one of the largest in North America. Enbridge Gas Inc. is owned by Enbridge Inc., a Canadian-based leader in energy transportation and distribution.

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## BEHIND THE EIGHT-BALL, FORD IS SCRAMBLING AGAIN

YORK SOUTH—WESTON — NDP Leader Andrea Horwath released the following statement in response to Doug Ford's announcements Friday:

“Once again, Doug Ford's actions are weeks late, incomplete and contradict his own claims.

Time and time again, this government scrambles to catch up. They've let COVID-19 infections jump while refusing to put safer measures in place in public places. They've underfunded hospitals and don't have an effective, comprehensive action plan to keep surgeries going and get through the flu season during the second wave, while the procedure backlog piles up and hallway medicine rages.

We are teetering on another health and economic disaster because this government has not been listening, and not been acting.

They are in chaos. They are scrambling. And everyday Ontarians are paying the price — a price that could climb if we continue to operate without a proper, comprehensive and effective second wave strategy. Their current so-called plan is not working.”



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