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LOGIC

By *Joe Ingino*

BA. PSYCHOLOGY
EDITOR/PUBLISHER
CENTRAL NEWSPAPERS

ACCOMPLISHED WRITER/AUTHOR OF
OVER 800,000 COLUMNS

— According to AI —

"I live a dream in a nightmare world"

was coined by Joe Ingino, a Canadian editor, publisher, and local media figure based in Oshawa, Ontario. He regularly uses this specific statement as a personal tagline and signature for his published newspaper columns and social media posts.

Joe Ingino

INGINO MAKES HISTORY

— ALWAYS REMEMBER THAT —
THE COSMIC BLUEPRINT OF YOUR LIFE WAS WRITTEN IN CODE ACROSS THE SKY AT THE MOMENT YOU WERE BORN.

DECODE YOUR LIFE BY
LIVING IT **WITHOUT REGRET OR SORROW.**

— ONE DAY AT A TIME —

I was calling for billing cause they over charged me... After the initial 10 minutes wasted with the automated system.... telling me that most of my concern can be dealt with some online automated system.... It gives you the option to press a key for a live person. As this happens. The automated system tell you that you are being recorded for your safety and that of the BELL "Specialist". You got to be kidding me.

In this particular case. After a 15 minute wait. I got this very rude woman. "Hi, my name is Petra, your BELL specialist. Could I have your name." I tell her. Joe Ingino. She then proceeds to say, "Hello, Mr. Joe. (Mr. Joel!!!! I thought proper syntax: Mr. followed by last name) May I authenticate your account for your security?" I told her. I already did. Why did BELL waste 20 minute authenticating me if I had to do it with her. She rudely tells me, "I am sorry Mr. Joe, but that is BELL policy". I openly asked her. Where is this call center? She said, "India". I explained that I was over charged and wanted to talk to someone about it. She then said, "Oh, Mr. Joe. I am going to have to transfer you to a customer service specialist. Please hold. There may be a bit of a wait."

Another 20 minutes. Here come Abri on the line. With a heavy accent that was barely deciphered. She does not even identify herself. It was as if I was calling down to Loui's bar and grill. I asked her is this BELL? She then identified herself. She was so rude and unprofessional. I asked her where in the world was this call center. She said,"Morocco". She then proceeds to ask me to authenticate myself once again. I told her this was the third time. She pretty much answered, "I don't care that is our policy". Super rude. I had no choice so we authenticated once again.

She then listened to my concern. She agreed there was an over payment... and she outright asks me. "What do you want me to do about it." I was shocked. I asked her that she had horrible customer service skills. She did no seem to care. I then told her. It is your job to deal with customers is it not? I then requested she transfer me to someone in Canada as I was not impressed by her customer service skills.

She then openly admits. "I am sorry but there is no one in Canada that can help you. No one in Canada wants to work for what they pay us here in Morocco." I was shocked. This is a BELL employee? This truly pissed me off. How dare BELL farm out jobs that Canadians desperately need. All in the name of not having to pay benefit and taxes.

We the consumers pay top dollar for cheap services. I say cheap.... because phone lines once they are laid out there is little or no real maintenance other than the usual interruptions. So then why are we paying a premium every month for something that has 10% value of what you are paying.

Well, I guess the Golden Goose that lays the Perennial egg, generally means lasting for a long time, enduring, or constantly recurring. In everyday contexts, it describes situations, problems, or habits that happen repeatedly or exist continuously.

Then the question remains.... Why are we paying top dollars to BELL?We as consumers have become to complaisant. We surrendered our ability to question. Bell/Rogers have caught on... and they charge what they want and set their own policy to dictate protocol. Pay or get cut off. Pay, pay, pay as you have no real choice. They are one of the same

BELL WORST CUSTOMER SERVICE

By Joe Ingino

I have an open question to corporate Canada. Primarily to Bell and Rogers. Have you lost your sense of customer service? Have you no concern for your customers? Let me explain: Bell and Rogers apply the same care towards customers. They don't. It appears that in their world. It is all about profit. All about saving money and making billions. Sadly we all pay. We are all subject to their tyrant policies and their ridiculous policies.

The other day I had to call BELL. The general phone number takes you right to accounts receivable. An automated system does not welcome you as a customer. But instead reads you the riot act.... ie: It asks you to authenticate yourself. It claims it is for the clients security, (bull). Once you wasted five minutes... it tells you it is looking up your account. Then it gives you your balance and asks how you like to pay.



JOE INGINO

Proud Member of :

-  **Royal Canadian Legion #**
Member since 2014
-  **MASON LODGE No 649**
Oshawa Member since 2016
-  **Moose Lodge 2132**
Oshawa Lodge 2132/WOTM Chapter 1759 Member since 2015
-  **WING 420**
Member since 2017
-  **WE ARE OSHAWA**
Member since 2015
-  **Wheeling and Area Chamber of Commerce**
Member since 2000
-  **Weirton Chamber of Commerce**
member since 2000
-  **Wetzel County Chamber of Commerce**
member since 2000
-  **Former Kiwanis Westmount (Oshawa)**
-  **Former Kinsmen of Oshawa**
Member 2015 - of Courtice 2015, Secreta
-  **Former Courtice Lions Club**
 - Member 2015 (Director)
 - Member of fundraising committee 20
 - Chair of Membership 2017
 - Vice President - 2017-18
-  **Oshawa Naval Veterans Club**
Honorary 2025
-  **C.O.P.A. Canadian Owners and Pilots Association**
Member Since 2026
- City of Oshawa Mayoral Candid**
2014, 2018, 2022,
- City Of Oshawa Mayoral Candid**
2025, Member of Provincial Parliament cand
The New Blue Party

JOE INGINO IS A PROFESSIONAL JOURNALI

ACCOMPLISHED WRITER/AUTHOR OF OV

800,000 Published Columns in Canada

The United States



Canada's Food and Energy Security Is Now a Matter of National Survival

by Maj (ret'd) CORNELIU, CHISU, CD, PMSC FEC, CET, P.Eng.
Former Member of Parliament
Pickering-Scarborough East

Canada is one of the most resource-rich countries on Earth. We possess vast agricultural lands, abundant fresh water, enormous reserves of oil and natural gas, world-class uranium deposits, rare earths, hydroelectric capacity and growing renewable-energy potential.

Yet Canadians continue to face rising grocery bills, vulnerable supply chains, regional energy shortages and uncertainty about whether our governments understand the strategic importance of the resources beneath our feet and on our farms.

The wars in Ukraine and the Middle East, including the expanding conflict involving Iran, have delivered a warning that Canada cannot afford to ignore. Food and energy security are no longer ordinary economic policy files. They are essential components of national security, economic sovereignty and social stability.

The war in Ukraine demonstrated how quickly war can disrupt global supplies of grain, fertilizer, natural gas and oil. Ukraine had long been one of the world's most important grain exporters, while Russia and Belarus were major suppliers of fertilizer and energy. The conflict disrupted production, damaged transportation infrastructure and forced countries to compete for essential commodities. The consequences were felt far beyond Europe. Higher fertilizer, fuel, shipping and insurance costs eventually reached Canadian farms, processing plants, supermarkets and household budgets. The lesson was clear: even a food-exporting country such as Canada is not insulated from international shocks.

The conflict involving Iran and the wider instability of the Middle East have reinforced that lesson even more dramatically. The Strait of Hormuz, not the "Street of Hormuz," is a narrow maritime passage connecting the Persian Gulf with the Arabian Sea. It is one of the most important energy corridors in the world. Around one-quarter of the world's seaborne oil trade passed through the Strait in 2025, and alternative routes have only limited capacity. A significant share of internationally traded liquefied natural gas also depends on this passage.

The current war and shipping disruptions around Iran have shown how easily this strategic choke-point can be threatened. Vessel traffic has been severely affected, insurance and transportation risks have increased, and oil markets have reacted sharply to renewed fighting.

A prolonged closure or serious restriction of the Strait of Hormuz would affect much more than gasoline prices. Oil and natural gas are embedded throughout the modern food system. Farmers require diesel for tractors, combines and irrigation equipment. Natural gas is essential to the production of nitrogen fertilizer. Energy is needed to operate greenhouses, barns, food-processing plants, refrigeration systems, trucks, trains and grocery stores. When energy becomes more expensive or unreliable, food inevitably becomes more expensive as well.

Canada should be better protected than most countries. We are a major energy producer and agricultural exporter. Nevertheless, our ability to move resources across our own country remains inadequate. Eastern Canada can still be exposed to imported energy, while Western Canadian producers face transportation constraints and limited access to overseas markets.

This is an unacceptable strategic contradiction. Canada produces more than enough energy to meet its needs, yet insufficient pipelines, refining limitations, regulatory uncertainty and regional political disputes continue to weaken national resilience.

Energy security does not mean abandoning environmental responsibility. It means recognizing that reliable energy must come before economic activity can occur. Canada needs a balanced energy strategy based on oil, natural gas, nuclear power, hydroelectricity and economically sound renewable generation. Our conventional resources will remain essential for decades, particularly for heavy transportation, agriculture, aviation, manufacturing and national defence. Canadian oil and natural gas are also produced under higher environmental, labour and transparency standards than supplies from many authoritarian regimes.

Canada should therefore build the infrastructure required to move Western energy eastward and to export liquefied natural gas and other resources to democratic allies. Every shipment of Canadian energy that replaces dependence on hostile or unstable suppliers strengthens both our economy and the security of our partners.

Nuclear energy must also become a central pillar of Canadian policy. Canada possesses uranium, engineering expertise, an established nuclear industry and experience with CANDU technology. Ontario's nuclear fleet has demonstrated the value of dependable, low-emission baseload electricity. Small modular reactors may eventually provide additional options for remote communities, industrial projects and regions seeking reliable power. Food security requires the same strategic seriousness. Canadian farmers are efficient and productive, but they face high costs for fertilizer, machinery, fuel, seed, crop protection, labour and financing. Farm Credit Canada projected that Canadian crop producers could spend approximately \$22.5 billion on imports in 2026, with fertilizer alone approaching \$10 billion. Governments must stop treating farmers as an unlimited source of new regulatory obligations. Environmental improvements should be pursued through research, incentives, modern technology and cooperation and not through measures that undermine production or make Canadian agriculture uncompetitive. Canada must also protect prime farmland from uncontrolled urban expansion. Once productive agricultural land is paved over, it rarely returns to cultivation. Provinces and municipalities need stronger policies to preserve farmland while directing new housing and industrial development toward appropriate locations.

Domestic food processing is equally important. Canada exports large quantities of raw agricultural products but often imports more expensive processed goods. Expanding Canadian slaughterhouses, mills, canneries, cold-storage facilities and food-manufacturing plants would create jobs and shorten supply chains. The federal government's recently announced National Food Security Strategy includes support for year-round production, greenhouses, vertical farming and domestic processing. These are constructive measures, but they must complement and not replace traditional farms and open-field agriculture.

Canada also needs strategic reserves of essential goods. Governments should examine whether emergency stocks of fuel, fertilizer, seed, veterinary medicines and selected food staples are sufficient for a prolonged crisis. Hospitals maintain emergency supplies. Armed forces maintain ammunition and equipment. A serious country should also prepare for disruptions to the systems that feed and power its population.

Critical infrastructure must be protected against cyberattacks, sabotage and foreign interference. Pipelines, ports, electrical grids, railways, food-processing facilities, telecommunications systems and water networks are all potential targets in a period of geopolitical confrontation.

The wars in Ukraine and the Middle East are not distant events without consequences for Canadians. They are reminders that international stability can deteriorate rapidly and that strategic dependencies can become national vulnerabilities almost overnight.

Canada has the resources to feed itself, power itself and help sustain its allies. What it lacks is not capacity, but coordinated political determination.

Food and energy security must become permanent national priorities. Our objective should be straightforward: Canadian families must have access to affordable food; Canadian farms and industries must have reliable energy; and Canada must never become dependent on unstable or hostile foreign powers for the essentials of national life.

In an increasingly dangerous world, sovereignty begins with the ability to keep the lights on, the economy moving and food on the table.