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## Protecting Fans by Capping Ticket Resale Prices New changes will cap ticket resale prices at original cost

TORONTO — As part of its plan to protect Ontario consumers and families, the government is taking action to propose amendments to the Ticket Sales Act, 2017, to combat over-priced ticket resale prices. New legislative changes would make it illegal for tickets to concerts, cultural, sports and other live events in Ontario to be re-sold for more than their original cost. These new measures would protect fans and consumers from exploitative, professional resellers who artificially drive up ticket prices and help ensure all Ontarians have the opportunity to attend premier live events across the province.

"We are taking action to help ensure Ontario fans have access to fair resale prices and are not exploited by price gouging when they buy resale tickets for their favourite events," said Stephen Crawford, Minister of Public and Business Service Delivery and Procurement. "With these new measures, consumers would no longer need to worry about being ripped-off in the ticket resale market, and more families and fans would have the opportunity to see their favourite band or sports team perform live."

These amendments to the Ticket Sales Act, 2017, will be introduced in the coming days and would, if passed, make it illegal for tickets for live events in Ontario to be re-sold for more than their original cost, which is the all-in price originally paid to the primary seller, plus any fees, service charges or applicable taxes charged on the resale. In coordination with these changes, the government is proposing to strengthen validity guarantee requirements to protect against the sale of fake tickets and to create new powers that could be used to stop unfair service charges and fees during the purchasing process.

"The use of resale practices that dramatically drive up the price of resale tickets for families to be able to attend major events isn't fair, and we want more people to have the opportunity to enjoy the excitement of Ontario's live entertainment scene," said Neil Lumsden, Minister of Sport.

The proposed resale price cap would address long-standing concerns about inflated resale ticket prices to events in Ontario, as well as other practices in the ticket resale market that negatively impact fans and consumers.

"Ontario offers a wide range of live events, and by putting reasonable limits on resale ticket prices, we're helping make them more affordable for residents and visitors," said Stan Cho, Minister of Tourism, Culture and Gaming.

More information about how the government continues to make progress on its plan to protect Ontario, by making Ontario one of the most competitive places to invest and do business in the G7 by building a more competitive, more resilient and more self-reliant economy, will be included in the 2026 Budget, to be released on March 26, 2026.

The ministry will also consult on administrative penalties that may be issued for contraventions of the Act. Under the current regulations, ticket businesses can face up to \$10,000 in penalties for certain contraventions. Once the resale price cap comes into effect, it would apply to all resales going forward. The resale price cap would apply to anyone who resells a ticket and to any platform that facilitates a resale.

## Investing \$1.3 Billion to Operate and Maintain GO Transit and UP Express Service

TORONTO — The Ontario government has signed a five-year, \$1.3-billion contract extension with Alstom to continue operating and maintaining GO Transit and UP Express fleets. This investment will help protect Ontario workers by supporting more than 1,100 good-paying jobs across the Greater Toronto and Hamilton Area over the next five years, while also delivering safe and reliable service for more than 120,000 daily riders.

"Today's announcement delivers on our government's plan to protect Ontario by ensuring Ontario tax dollars continue to support Ontario workers," said Prabmeet Sarkaria, Ontario's Minister of Transportation. "By signing this contract with Alstom to operate and maintain GO Transit and UP Express fleets, we are helping ensure riders continue to receive the safe and reliable service they depend on as we expand transit across the region."

The extended agreement will support current rail operations through 2031, helping maintain service while key infrastructure and signalling work continues under the GO Expansion program. GO Expansion will deliver two-way, all-day service on GO Transit's busiest rail routes.

Alstom employs more than 5,000 highly skilled workers in Canada. In 2024-25, the company operated more than 117,000 GO rail trips and over 56,000 UP Express trips, while consistently delivering on time performance above 97 per cent across a busy, mixed use rail corridor.

The Ontario government is keeping workers on the job through our \$70-billion investment to expand transit. In January, the province announced close to \$1 billion in funding to maximize the Canadian content in TTC's Line 2 subway trains being manufactured by Alstom. The province also invested nearly \$500 million to refurbish GO Transit rail coaches at the Alstom plant in Thunder Bay.

"Customers count on GO Transit and UP Express every day, and partnership is essential to delivering the reliable service they expect and deserve. This extension ensures continuity as we advance the modernization of the network to support faster, more frequent service as part of GO Expansion."

- Michael Lindsay  
President and CEO, Metrolinx

"Whether its introducing new riders to transit during Toronto's biggest special events, or helping ensure frequent riders have a reliable, high-quality experience every time, Alstom has been behind the scenes helping deliver for Metrolinx and its passengers. Our continued partnership with the Ontario government and Metrolinx is a tribute to the excellence and experience of our local Services Team to ensure passengers needs are met safely and efficiently." Michael Keroullé  
Americas Region President, Alstom

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