



# FLORIDA MENTAL HEALTH ADVOCACY COALITION

Family and Peer Voices for Better Behavioral Health

**988** is now the 3-digit phone number for the 988 Suicide & Crisis Lifeline, formerly known as the National Suicide Prevention Lifeline. The Lifeline via 988 links to the Veterans' Crisis Line.

Call or Text 988 if you or a loved one are experiencing:

- Thoughts of Suicide
- Mental Health Crisis
- Substance Use Crisis
- Emotional Distress

988 Trained Crisis Call-Takers Will Provide:

- Compassionate Counseling 24/7
- Support, Free of Charge
- Confidentiality
- De-Escalation
- Referrals to Community Resources
- Warm Handoffs to Mobile Response

988 connects callers with treatment and resources the first time they experience crisis (B4 Stage 4). Most calls are resolved on the phone, reducing the need for a more costly in-person response. Fewer than 2% of Lifeline calls require connection to emergency services such as ambulance or police.\*

\*per Substance Abuse and Mental Health Services Administration (SAMHSA)

### Please help make 988 a success in Florida!

The growth of the 988 crisis response system will rely on support and coordination by state, federal, and local governments.



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## Florida's 988 Suicide & Crisis Lifeline Centers

**211 Big Bend** – Tallahassee  
Serving NW Florida

**211 Brevard** – Rockledge  
Serving East Central Florida

**211 Broward** – Oakland Park  
Serving Southeast Florida

**211 Heart of Florida United Way** – Orlando  
Serving Central Florida

**211 Jewish Community Services of  
South Florida** – North Miami  
Serving South Florida

**211 Palm Beach/Treasure Coast, Inc.**  
Lantana  
Serving Southeast Florida

**211 Tampa Bay Cares** – Clearwater  
Serving the Suncoast

**Alachua County Crisis Center** – Gainesville  
Serving Northeast Florida

**Crisis Center of Tampa Bay, Inc.** – Tampa  
Serving the Suncoast

**David Lawrence Mental Health Center,  
Inc.** Naples  
Serving the Suncoast

**Personal Enrichment Through Mental  
Health Services (PEMHS)** – Pinellas Park  
Serving the Suncoast

**United Way 211** – Jacksonville  
Serving Northeast Florida

**211 NW Florida/United Way of NW  
Florida**  
Pensacola  
Serving Northwest Florida