

Pet Policy Terms & Conditions

1. All dogs of any size are welcome. A non-refundable pet fee of \$50 per night per room for guests with dogs. If your stay is longer than two nights, then the pet fee is a flat charge of \$100. If the dog is a service animal, there is no nightly fee. We reserve the right to ask if & what task the dog has been trained to perform and if the dog is required because of a disability – per ada.gov, US Department of Justice Civil Rights Division and Code of Virginia, Title 51.5-44 *Rights of persons with disabilities in public places and places of public accommodation*.
2. Animals are strictly prohibited from Frankie Rowland’s Steakhouse unless the dog is a service animal that performs a job. Non-service animal pets are welcome in the hotel lobby, the hotel hallways, guest rooms, and stairwells. There are places to walk your dog outside and plenty of parks nearby – contact the front desk for suggestions or for park locations.
3. Dogs must remain on a leash anywhere on property and outdoors.
4. Dogs must be clean, disease & flea free, and housebroken.
5. Any items belonging to the Rowland Hotel that are missing and/or damaged (by humans or pets) will result in an additional \$250 fine. These include but are not limited to furniture, towels, robes, blankets, pillows, bedding, etc.
6. Guests are liable for their own luggage and personal belongings. Any items brought into the hotel are at the risk of the hotel guest.
7. The pet owner is responsible for any items your dog may need. These include but are not limited to waste bags, dog beds, leashes, collars, food/water bowls, crates, etc.
8. To maintain the cleanliness, housekeeping is required to service each room every three days, regardless of do not disturb door sign. If you need additional towels or items during your stay, please call the front desk. If you have a dog, we ask that you kennel them or take them out while we quickly service your room.
9. The Rowland Hotel reserves the right to contact the guest if their dog becomes loud, unruly, or disturbs other guests of the hotel. If the response of the guest is not agreeable to all parties, then way may ask you to find other accommodations.
10. The Rowland Hotel reserves the right to refuse service to anyone.

Signature: _____

References

U.S. Department of Justice, Civil Rights Division, *Ada Requirements: Service Animals*. ADA.gov. (2011, July 1). Retrieved from <https://www.ada.gov/resources/service-animals-2010-requirements/>

Virginia's Legislative Information System, Virginia Law, (2023) *Title 51.5. persons with disabilities*. § 51.5-44. Rights of persons with disabilities in public places and places of public accommodation. (n.d.). Retrieved from <https://law.lis.virginia.gov/vacode/title51.5/chapter9/section51.5-44/>