

NCQC Knowledge Test 2019 _ Practice Paper No. 16

(Please consider ~ 4 numerical & ~ 4 others than LQC & Kaizen questions in same paper. Refer our Sample Papers for same.)

- 1) **In Lean Quality Circle, project is taken:**
 - a. From Problem Bank
 - b. Given by Management
 - c. Instant Problem may be taken
 - d. Any of the above
- 2) **Lean Quality Circle is:**
 - a. Individual Kaizen
 - b. Group Kaizen
 - c. Part of Quality Circle
 - d. All above
- 3) **In Lean Quality Circle Project may be taken to:**
 - a. Reduce Cycle Time
 - b. Reduce Waste
 - c. Value Addition
 - d. All above
- 4) **In suggestion scheme, which one is correct:**
 - a. People are giving suggestions
 - b. People are implementing suggestions
 - c. Nominated persons are giving suggestions
 - d. Nominated persons are implementing suggestions
- 5) **During presentation of LQC Case Study, Facilitator role is:**
 - a. To take part in presentation
 - b. To take part in answering questions asked by Judges
 - c. To help in Project preparation
 - d. All above
- 6) **Running Quality Circle can take project in LQC but**
 - a. They may take project given by management
 - b. They can involve other person also based on project demand
 - c. Project will not be discussed in QC Meeting
 - d. All above are correct
- 7) **Problem which can not be solved by the first line employee in LQC, whom will be given to solve?**
 - a. QC Teams
 - b. QIT of Middle Management
 - c. Remove from problem bank
 - d. To outside agency
- 8) **In Lean Quality Circle, minimum number of members including the facilitator will be:**
 - a. 3
 - b. 4
 - c. 5
 - d. 6
- 9) **The concept of Lean management follows the proverb**
 - a. Slow and steady wins the race
 - b. Fast and steady wins the race
 - c. Jack of all wins the race
 - d. Master of one wins the race
- 10) **Lean Quality Circle is a Business Improvement methodology which combines tool & technique of:**
 - a. Lean Manufacturing
 - b. Quality Circle
 - c. Problem Solving Steps
 - d. All above

- 11) Lean Quality Circle is a small group consists of
- First line employee
 - Members helped by his / her immediate boss
 - Co-opt members may be from other areas
 - All above
- 12) In which case, two facilitators are made for one project
- When the problem is related with many department
 - Problem is related to two department
 - Management nominates
 - Problem area facilitator nominates
- 13) In LQC all the tools and techniques have been **DIVIDED IN 3 PHASE**, which one does not belong to Phase-2
- Milestone Chart
 - Priority Number / Ranking Method
 - Pareto Analysis
 - Stratification
- 14) In DMAIC, “Improvement” consists of which step of 12 step of problem-solving sequence
- 7th & 8th Step
 - 7th, 8th, 9th & 10th Step
 - 8th, 9th, 10th & 11th Step
 - 9th, 10th, 11th & 12th Step
- 15) Is idea of kaizen are restricted to the area of one’s function or work only?
- Yes
 - No
 - Sometimes
 - Not at all
- 16) Whose responsibility is to ensure implement of “**INNOVATION**” in their organisation?
- Top Management
 - Middle Officers & Supervisor
 - Workers
 - All above
- 17) The first recorded **SUGGESTION SCHEME** was in 1770 in
- British Military
 - British Navy
 - British Officers
 - British manufacturer
- 18) Which one is not the part of **THREE STAGE OF KAIZEN**?
- Eliminate
 - Reduce
 - Store
 - Change
- 19) Name the western approach which is based on reward to the suggested
- Innovation
 - Kaizen
 - Suggestion Scheme
 - All as above
- 20) A Quality Improvement Team conducted their meeting 3 times a day. Is it possible?
- Yes
 - No
 - Never
 - Not Possible

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Answer Sheet
Participant Name:
Circle Name:

Q. No.	Answer	Description	Marks
1			
2			
3			
4			
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Total Marks			