What is the Member Assistance Program (MAP)?

The Member Assistance Program for IATSE members is a free and confidential service designed to provide support and find solutions to a wide range of personal or work-related problems. The IATSE Member Assistance Program has engaged the Fund to provide members access to social workers that can help identify and find resources to resolve family, personal or work-related problems.



Whether it's a simple question or a complex problem, you can contact the IATSE MAP at the Entertainment Community Fund.

IATSE International is committed to your health and well-being. Our staff at the Entertainment Community Fund are here to confidentially help you.

Call your Entertainment Community Fund MAP at
917.281.5919

For emergencies after hours or on weekends call
212.621.7780

Entertainment Community Fund
Formerly The Actors Fund



To contact your Member Assistance Program at the Entertainment Community Fund
Call: 917.281.5919
Email: eastern@entertainmentcommunity.org

For emergencies only on evenings and weekends
Call: 212.621.7780

Please identify your local when you call or email us.

Entertainment Community Fund
729 7th Avenue, 10th Floor
New York, NY 10019

The Entertainment Community Fund is a national human services organization that fosters stability and resiliency, and provides a safety net for performing arts and entertainment professionals over their lifespan. Programs include social services and emergency financial assistance, health care and insurance counseling, housing, and secondary employment and training services.

Sign up to learn more about the Entertainment Community Fund's services at **entertainmentcommunity.org/SignUp.**

entertainmentcommunity.org

Entertainment Community Fund
Formerly The Actors Fund

Member Assistance Program

Administered by the
Entertainment Community Fund

Who is Eligible?

The IATSE MAP is available to IATSE members who otherwise are without access to a MAP through their health plan or local union. To check eligibility, contact the Entertainment Community Fund at 917.281.5919 or eastern@entertainmentcommunity.org.

Is the MAP confidential?

Yes. The Entertainment Community Fund's services are confidential. The Fund is committed to protecting your privacy and maintaining confidentiality, except in legally mandated situations. Your information is not shared with IATSE or your local union.

What services are offered?

Counseling Services

Clinical social workers provide confidential short-term counseling and support, and when appropriate, provide referrals to outside providers and community agencies around a range of problems related to:

- Family or relationships
- Life changes
- Illness or disability
- Stress, anxiety or depression
- Workplace issues
- Grief and loss
- Financial concerns

For members who may need long-term support or additional care, the social worker will help locate referrals for mental health professionals that meet the member's needs and will work with the member's insurance provider when appropriate.

Substance Abuse

Personalized help and advocacy with treatment options and insurance coverage is available when you or your family members are experiencing problems with alcohol or drugs. Confidential support and counseling is provided throughout the treatment process.

Senior Care

Provides seniors and their families a place to turn to receive support, information and help in developing a plan to meet their unique needs. Assistance is available with referrals to elder law attorneys, senior centers, home care services, meal and visitor programs as well as assisted living, nursing homes and rehabilitation centers. Services also include help with accessing entitlements or other benefits.

Linkage to Community Resources

The MAP is your liaison to a wide range of community, government and private organizations such as legal services, child care, housing and public benefits.

Work-Life Enrichment

Workshops are provided on a variety of topics to support you in balancing work and personal life:

- Financial Wellness workshops on debt relief, credit consolidation, budgeting strategies and estate planning.
- Well-Being workshops to support mental health and personal growth such as mindfulness training, stress reduction, understanding addiction and recovery, and communication skills.
- Support groups that address various issues including depression, stress and anxiety, and career transition.

Support for Local Leaders

Services available to leadership include critical incident debriefing and consultation about members in crisis. The MAP can assist local leaders with issues such as managing member conflict, job jeopardy concerns and navigating workplace death, as well as provide education on these and other relevant topics.

Health & Health Insurance

The Entertainment Community Fund's Health Insurance Resource Center offers personalized health insurance counseling, guidance and enrollment support, as well as referrals to health care resources.

How do I contact the MAP?

To make an appointment call the Entertainment Community Fund at 917.281.5919.
Monday–Friday 9:30 am–5 pm ET.
Or email eastern@entertainmentcommunity.org.
For emergencies after hours call 212.621.7780.

When should I contact the MAP?

There are times when it can be helpful to speak with a professional about relationship or job problems. Problems with a child, family member or co-worker can affect you. Conflicts with a colleague or supervisor can cause stress. Sometimes you may simply need to speak with someone when you are unsure of how to approach a situation. We can help find relevant solutions.

What can I expect?

When you call, a social worker will talk with you briefly, ask a few questions about your situation and schedule an appointment at a time and date that is convenient for you. When you meet with one of the social workers, they will continue that dialogue and work with you to help find possible solutions. The services are free and confidential. None of your information is shared with IATSE or your local union.

What do the MAP services cost?

IATSE International has contracted with the Entertainment Community Fund to provide these services at no additional cost to you. If an outside referral is made, the Entertainment Community Fund always takes into consideration your health insurance coverage and affordability.