

# Paws at Home

## Key Retention

One of our goals at Paws at Home is to make your trips as convenient and seamless as possible. At the end of your first sit, if you are completely satisfied with the service we provide, then we can make your future trips easier and more expedient.

When Paws at Home takes possession of your keys, they are coded so that the keys cannot be matched to your personal information. During your sit, one key is in possession of the sitter (for entry purposes) and the other key is secured in a lockbox at our office. If we enter your house using an entry code, then the back-up key is maintained at our office.

With us implementing these precautions we are able to continually retain your keys for future sits. This will eliminate the need for us to pick up and drop off your keys after every visit. This will not only help you, but it will enable us to provide you with exceptional care. At any time, if you wish to start this service, or discontinue this service we will promptly follow your desires.

Please note, that our contract states: "We will not be responsible for any keys the client has asked us to be mailed." This will also eliminate any need to mail your keys.

We hope this service will provide you with a benefit that will make taking trips that much easier.

If you want to take advantage of this service, please sign this document and return it with your payment and invoice.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_