



## **DAMAGE & CLEANING POLICY**

This Damage & Cleaning Policy (“Policy”) outlines the expectations and responsibilities of the client (“Client”) regarding the care, use, and return condition of all rented equipment provided by Gather & Grow Residential Services (“Company”).

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### **1. GENERAL CARE OF EQUIPMENT**

All equipment must be handled with care and used only for its intended purpose. The Client agrees to:

- Keep equipment clean, dry, and protected from damage
  - Prevent misuse, tampering, or unauthorized modifications
  - Supervise children and guests around equipment at all times
  - Follow all setup and usage instructions provided by the Company
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### **2. CLEANING REQUIREMENTS**

Equipment must be returned in the same general condition in which it was received.

Client responsibilities include:

- Removing trash, food, and debris from all equipment
- Ensuring items are free from excessive dirt, stains, or spills
- Returning blankets, pillows, and soft items in clean condition
- Emptying and cleaning the popcorn machine (if used), unless a cleaning add-on was purchased

The Company reserves the right to determine acceptable cleanliness standards.

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### **3. CLEANING FEES**

If equipment is returned excessively dirty or requires deep cleaning, the following fees may apply:

- Light Cleaning Fee: \$25–\$50
- Moderate Cleaning Fee: \$50–\$100
- Deep Cleaning Fee: \$100+

Fees will be deducted from the security deposit or invoiced to the Client.

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### **4. DAMAGE POLICY**

The Client is responsible for any damage to equipment during the rental period, including but not limited to:

- Tears, punctures, or burns
  - Broken or malfunctioning components due to misuse
  - Water or weather damage
  - Electrical damage due to improper use
  - Missing parts or accessories
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### **5. REPAIR & REPLACEMENT COSTS**

If equipment is damaged, lost, or stolen, the Client agrees to cover the cost of repair or replacement, including labor if applicable.

Estimated replacement values (subject to change):

- Inflatable Movie Screen: \$800–\$1,500
- Projector: \$300–\$800
- Popcorn Machine: \$150–\$400
- LED Lighting System: \$100–\$300
- Seating (chairs/pillows): \$25–\$100 per item
- Blankets: \$15–\$40 per item
- Tables: \$40–\$120 per item

Final costs will be determined by the Company based on current market value.

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## **6. SECURITY DEPOSIT APPLICATION**

Any cleaning fees, damage, or missing items will be deducted from the Client's security deposit.

If damages exceed the deposit amount, the Client agrees to pay the remaining balance within 7 days of notification.

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## **7. INSPECTION PROCESS**

All equipment will be inspected:

- Prior to rental (documented by the Company)
- Upon return or takedown

The Company may take photos or videos for documentation purposes.

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## **8. PROHIBITED USE**

The following uses are strictly prohibited and may result in additional fees or termination of services:

- Use during unsafe weather conditions (heavy rain, strong winds)
  - Improper electrical connections
  - Dragging or mishandling equipment
  - Use of equipment on unsafe or uneven surfaces
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## 9. ACKNOWLEDGMENT

By signing below, the Client acknowledges and agrees to the terms outlined in this Policy.

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**Client Name:** \_\_\_\_\_

**Client Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Company Representative:** \_\_\_\_\_

**Date:** \_\_\_\_\_