



REFUND & CANCELLATION POLICY

This Refund & Cancellation Policy ("Policy") outlines the terms regarding cancellations, refunds, and rescheduling for services provided by Gather & Grow Residential Services ("Company").

1. NO REFUND POLICY

All payments made toward event rentals and services are **non-refundable**. This includes, but is not limited to, deposits, rental fees, and add-on services.

By booking with the Company, the Client acknowledges and agrees that no refunds will be issued for any reason, including cancellations, changes in plans, or unused rental time.

2. DEPOSIT POLICY

A **\$200-\$300 deposit** is required to secure all bookings.

- Deposits are **non-refundable**
 - Deposits will be applied toward the total rental balance
 - Bookings are not confirmed until the deposit is received
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3. RESCHEDULING POLICY

While refunds are not offered, the Company understands that unforeseen circumstances may arise.

- Deposits may be applied toward a **future booking date**, subject to availability

- Rescheduling requests must be submitted at least **48 hours prior** to the original event date
- New event date must be scheduled within **90 days** of the original booking (unless otherwise approved)

Failure to reschedule within the allowed timeframe may result in forfeiture of the deposit.

4. SAME-DAY CANCELLATIONS

Cancellations made on the same day as the event or failure to be present at the scheduled time will result in **forfeiture of all payments made**.

5. WEATHER POLICY

For outdoor events, weather conditions may impact scheduling.

- In the case of unsafe weather (heavy rain, strong winds, etc.), the Company reserves the right to reschedule the event
 - Deposits and payments may be transferred to a new date based on availability
 - No refunds will be issued due to weather-related changes
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6. CLIENT RESPONSIBILITY

It is the Client's responsibility to:

- Review all policies prior to booking
 - Ensure event readiness at the scheduled time
 - Communicate any changes or concerns in advance
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7. ACKNOWLEDGMENT

By booking services with Gather & Grow Residential Services, the Client acknowledges that they have read, understood, and agreed to this Refund & Cancellation Policy.

Client Name: _____

Client Signature: _____

Date: _____

Company Representative: _____

Date: _____